TOSHIBA

Central Control Device
SERVICE MANUAL
Touch screen controller

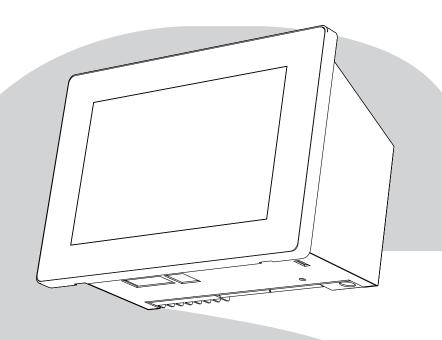**Model name:**
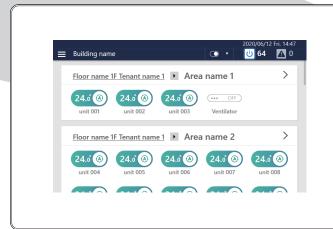
BMS-CT2560U-E
(BMS-CT1280TU)
(BMS-CT2560U-TR)

Contents

Installation Manual

Owner's Manual

Section Configuration Software

Energy Report Software 2

Safety Precautions

- This section explains safety precautions you must follow in order to prevent harm to the user and other persons and damage to property.
- "Display Description" explains the classification of the degree of harm or damage that may occur if the unit is handled incorrectly, while "Symbol Description" indicates the meanings of symbols.

Display Description		Symbol Description	
⚠ **WARNING**	Indicates "Content that is expected to result in death or serious injury (*1) to the user in the case of incorrect handling".	🚫	⊘ indicates prohibited actions. Specifically prohibited contents are indicated with a picture and/or text in or near the symbol.
⚠ **CAUTION**	Indicates "Content that is expected to result in minor injury (*2) to the user or damage to property (*3) in the case of incorrect handling".	●	● indicates instructions which must be followed. The actual contents of the instructions are indicated with a picture and/or text in or near the symbol.

* 1: Serious injury refers to lasting after effects such as blindness, injury, burns (high temperature / low temperature), electric shock, bone fracture, or poisoning, etc. and injuries that require hospitalization/long-term outpatient treatment.
* 2: Minor injury refers to injuries, burns, or electric shocks, etc. that do not require hospitalization or long-term outpatient treatment.
* 3: Damage to property refers to extended damage related to houses, household goods, livestock, or pets, etc.

⚠ WARNING

Turning off the circuit-breaker

- **Set the circuit-breaker to "OFF" before starting work**
  Failing to do so may result in a high-voltage electric shock, leading to death or injury.

Prohibited

- **Do not turn on the circuit-breaker when the cover is removed**
  Doing so may result in a high-voltage electric shock leading to death or injury.

⚠ CAUTION

Check earth connection

- **Check that the earth wire (*) is connected to the unit earth terminal before beginning troubleshooting and repair work**
  If the earth wire is not connected, there is the risk of electric shock in the event of an electric leakage occurring.

Modification prohibited

- **Do not modify the product**
  Also, do not disassemble or modify the parts.
  Doing so may cause fire, electric shock, or injury.

Children must be kept away

- **Only qualified engineers should be allowed on a troubleshooting or repair work site. Children and all other third parties must be kept away**
  There is a risk of injury from tools or disassembled parts.
  Inform the customer that children and other third parties must be kept away from the work site.

Insulation

- **After connecting a crimp terminal to a cut lead wire, place the closed-end facing up and clean it**
  If connections are not properly processed, electrical leakage, ignition or other accident could occur on the customer's premises.

Wiring Precautions During Assembly

- **After repairs are complete, be sure to reassemble the disassembled parts and connect and route the wires to restore the equipment to its original state. Make sure internal wires are not trapped in the cabinets, panels, or other parts**
  An assembly or wire connection problem may result in a short circuit, ignition or other accident on the customer's premises.

Insulation check	• **After the work is completed, be sure to test between the live and dead metal parts (earth terminal) with an insulation resistance tester (500 V) to confirm that the insulation resistance is 2 MΩ or higher** A low insulation resistance value may result in a short circuit, electric shock or other accident on the customer's premises.
Risk of electric shock	• **If you have to inspect a circuit that is energized, for example, take precautions such as wearing rubber gloves to avoid direct contact with a live part** Touching a live part may result in an electric shock.
Check after repair	• **Check that there are no abnormalities after completing the repair work** Failure to perform this check may result in fire, electric shock, or injury. Turn off the earth leakage breaker before performing an inspection.
	• **After completing the repair work, perform a test run and check that there are no abnormalities such as smoke or unusual noise** Failure to perform this check may result in fire or electric shock. Perform a test run after installing the front panel and cabinets.
Repair and reinstallation work	• **Installation and reinstallation work should be performed by your vendor or a qualified electrician** Attempting to carry out installation work on your own, and doing so incorrectly, may result in electric shock or fire.

1 Product Overview

1-1. Function list

Specifications

Detailed specifications

Power supply	220-240 V AC 50/60 Hz
Consumed current	1.17 A
Operating temperature/ humidity range	0°C to 40°C, 10% to 90% RH (no dew condensation)
Dimensions (mm)	H136×W205×D10(+80) (Embedded dimensions shown in parenthesis)
Mass	1.34 kg (Touch screen controller) 0.45 kg (power adapter)
LCD	Type 7 TFT liquid crystal, 800×480, 167,000 colours
Touch Screen	Projection-capacitive type
Communication ports	· RS-485 port ×1 (for connecting four digital I/O interfaces and four watt hour meter interfaces) · LAN port ×1 (for connecting PC)
USB port	USB flash drive connection port ×2
External contact input	8 inputs
External contact output	4 inputs
Included PC software (*1) (Requires a separate PC (*3))	· Remote Control Software · Energy Report Software 2 · Section Configuration Software

*1 You can download the owner's manual and installer for "Section Configuration Software" from inside the controller.
   After setting the IP address of the computer (Owner's Manual P.31), use the customer's web browser to access the following URL.
   http://192.168.2.80/touchscreencontroller/EN/download.html [*2]

*2 Input the value set in "Set the IP address of the Touch screen controller" (Owner's Manual P.89) in place of "192.168.2.80".

*3 Conditions for PC connection (operating environment)
   OS: Windows 10, Windows 11
   LAN port: 10BASE-T or 100BASE-TX wired LAN port
   Other: mouse/keyboard, printer (if printing is required)

Function list

Key Features		
Control	ON/OFF	
	Mode	
	Set temp.	
	Fan speed	
	Wind direction (up / down)	
	Lock setting of remote control	
	Wind direction (left / right)	
	Ventilation → ON/OFF	
	Ventilation → Mode	
	Ventilation → Fan speed	
	Night operation	
	Filter sign reset	
	Soft Cooling	
	Energy saving ratio [%]	
	Saving operation	
	Forced Thermo OFF	
	Return Back	
	Eco Temperature Shift	
	Set temp. range limit	
Monitoring	ON/OFF	
	Mode	
	Set temp.	
	Fan speed	
	Wind direction (up / down)	
	Lock setting of remote control	
	Wind direction (left / right)	
	Ventilation → ON/OFF	
	Ventilation → Mode	
	Ventilation → Fan speed	
	Soft Cooling	
	Energy saving ratio [%]	
	Eco Temperature Shift	
	Set temp. range limit	
	Outdoor temp.	
	Power Level	
	Return Back	
	Power peak cut	
	Filter Sign	

Key Features		
Schedule	Setting unit (Per unit)	
	Setting unit: Weekly schedule (per day of the week)	
	Setting unit: Special day schedule (per date)	
	Setting time (00:00 to 23:59)	
	Setting content	ON/OFF
		Mode
		Set temp.
		Local remote controller operation lock/unlock
		Return Back
		Night operation
		Energy saving ratio [%]
		Ventilation operation
		Vent. Mode
		Ventilation fan speed
		Humidification setting
	Maximum number of schedules per day 64	
External input	Inputs	Main unit	8 inputs
		DIO interface	8 inputs x 4 units
	Functions	Power pulse measurement
		Demand Interlocking
		Fire Alarm Interlocking
		Locking Interlocking
		Stop Interlocking
		Operation Interlocking
		For external device ON/OFF indication
		For external device check code display
External output	Outputs	Main unit	4 outputs
		DIO interface	4 outputs x 4 units
	Functions	Air conditioner check code output
		Operation output
		System Controller check code output
		Operation output to external device

Table of differences in functions of BMS-CT2560U-E/TR

Settings screen	Function	BMS-CT2560U-E/TR		
		Prior to ver. 10.3.0.0	Ver. 10.3.0.0 and later	Ver. 10.3.4.0 and later
Option	Stirring operation	-	○	○
	Night operation setting	○	-	-
	Night operation setting (VRF, LC, ESTIA)	-	○	○
	Night operation setting (RAC)	-	○	○
	Auto mode	-	○	○
	Anti bacteria	-	○	○
	Night set back	-	○	○
	Hot water boost	-	○	○
	Frost protection	-	○	○
	HiPower	-	○	○
	ECO	-	○	○
	Quiet FCU	-	○	○
	Power Select	-	○	○
	PURE	-	○	○
	Fireplace	-	○	○
	Unit information	-	○	○
	ESTIA information	-	○	○
	Humidification setting	-	-	○
	Excessive CO_2 setting	-	-	○
Service settings	Outdoor DN	-	○	○

Table of different models compatible with BMS-CT2560U-E/TR

Target device	BMS-CT2560U-E/TR	
	Prior to ver. 10.3.0.0	Ver. 10.3.0.0 and later
Multi air conditioners for buildings (Ceiling cassette, ceiling embedded, ceiling hanging, air to air heat exchanger with coil, etc.)	○	○
Light Commercial	○	○
Package air conditioners for facilities	○	○
Hot Water Module (* For use outside Japan only)	○	○
DX-Coil Interface TA type (* For use outside Japan only)	○	○
DX-Coil Interface TF type (* For use outside Japan only)	-	○
Air to Water Heat Pump (ATW) (* For use outside Japan only)	-	○
Room Air Conditioner (home) (RAC TU2C-LINK I/F connection * For use outside Japan only)	-	○
Room Air Conditioner (home) (ON-OFF control interface connection * For use inside Japan only)	-	○
Air to Air Heat Exchanger	○	○
General purpose device control interface	○	○
DX-Coil Interface DDC type (* For use outside Japan only)	○	○
External device (DI/DO) (Lighting, ventilation fan, etc.)	○	○

1-2. Basic Usage

This section explains the basic setting method for operation Start/Stop and air conditioning, the setting method for the operation schedule, and the confirmation method for the overall air conditioning system.
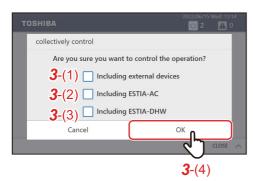
Start/Stop Operation

Overall air conditioning system operation method

1 Tap ⏻ / ⏻

2 Tap [**2**-(1)] or [**2**-(2)]
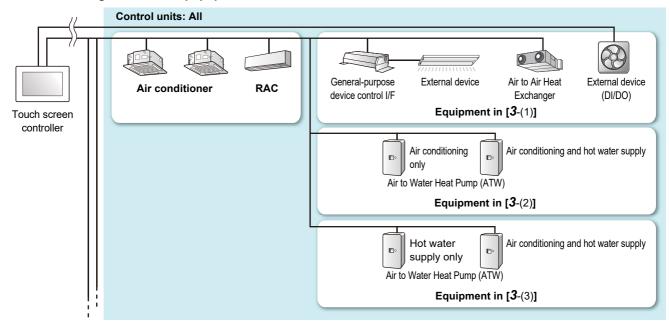

3 Select the equipment to add to be operated, and then tap [**3**-(4)]

All the air conditioners and the selected equipment start or stop operations.

The selected equipment and air conditioners are added to equipment to be operated. *

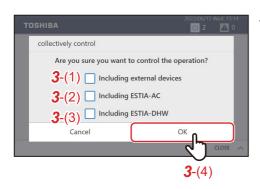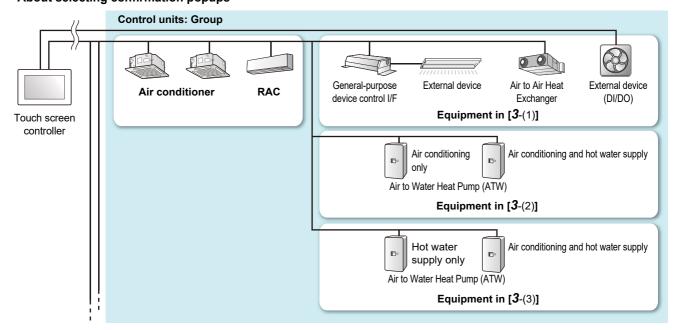| No.	Item	Equipment to be added
3-(1)	Including external devices	External device
3-(2)	Including ESTIA-AC	Air to Water Heat Pump (ATW) with air conditioning function
3-(3)	Including ESTIA-DHW	Air to Water Heat Pump (ATW) in hot water supply function

* About selecting confirmation popups

Control units: All

Air conditioner   **RAC**

Touch screen controller

General-purpose device control I/F   External device   Air to Air Heat Exchanger   External device (DI/DO)

Equipment in [*3*-(1)]

Air conditioning only   Air conditioning and hot water supply

Air to Water Heat Pump (ATW)

Equipment in [*3*-(2)]

Hot water supply only   Air conditioning and hot water supply

Air to Water Heat Pump (ATW)
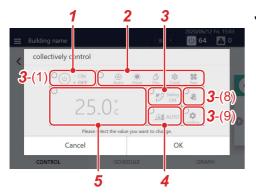
Equipment in [*3*-(3)]

Group unit operation method

1 **Scroll the home screen to display the group you want to change the settings for, then tap** ❯

2 **Tap [*2*-(1)] or [*2*-(2)]**

3 **Select the equipment to add to be operated, and then tap [*3*-(4)]**

All the air conditioners selected in the group and the selected equipment start or stop operations.

The selected equipment and air conditioners are added to equipment to be operated. *

No.	Item	Equipment to be added
3-(1)	Including external devices	External device
3-(2)	Including ESTIA-AC	Air to Water Heat Pump (ATW) with air conditioning function
3-(3)	Including ESTIA-DHW	Air to Water Heat Pump (ATW) in hot water supply function

* About selecting confirmation popups

Control units: Group

Touch screen controller

Air conditioner   RAC

General-purpose device control I/F   External device   Air to Air Heat Exchanger   External device (DI/DO)

Equipment in [*3*-(1)]

Air conditioning only   Air conditioning and hot water supply

Air to Water Heat Pump (ATW)

Equipment in [*3*-(2)]

Hot water supply only   Air conditioning and hot water supply

Air to Water Heat Pump (ATW)

Equipment in [*3*-(3)]

Operation method in units of air conditioner or ON/OFF unit

1 **Scroll the home screen and display the air conditioner or ON/OFF unit that you want to change the settings for**

2 **Drag or flick the ◯ of the corresponding switch**

Drag or flick to the right to start operation.
Drag or flick to the left to stop operation.

● **NOTE**

You can also start/stop operation by tapping the power icon on the [CONTROL] tab on the individual control screen displayed by tapping the switch.

Change the Air Conditioning Settings

Group unit operation method

1 Scroll the home screen to display the group you want to change the settings for, then tap >

2 Tap [**2**-(1)]

The batch settings screen is displayed.

3 Change settings

Example: When changing the operation status settings

3-1 Tap [**3**-(1)]

The operation status settings screen is displayed.

3-2 Set the check box of [**3**-(2)] to ☑
You can now change the settings.

3-3 Select [**3**-(3)] or [**3**-(4)] and tap [**3**-(5)]
Return to the batch settings screen.

3-4 Change the other items with reference to steps **3-1** to **3-3**
For the setting details, see the following table.

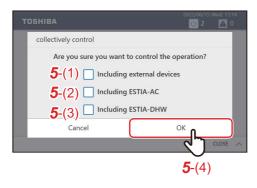| No.	Name	Functions
1	ON/OFF	Can be set to [ON/OFF].
2	Mode	Can be set to [Auto/Heat/Dry/Cool/Fan]. ● **NOTE** • A bar is displayed at the bottom of the icon for the currently selected mode. • Operation modes that cannot be set are not displayed.

No.	Name	Functions
3	Wind direction (up / down)	Tap ◀ ▶ to switch to the following. ● **NOTE** Depending on the connected model, it may not be configurable.
4	Fan Speed	Tap ◀ ▶ to switch to the following. ● **NOTE** Depending on the connected model, it may not be configurable.
5	Set temp.	Tap ▲ ▼ to change the set temperature. ● **NOTE** • When set to a temperature outside the setting range limit of each operation mode, the temperature is changed to the upper or lower limit of the setting range. • If there are Dual Set Point compatible models in the group, two tabs will be displayed. When you tap [*3*-(6)], one set temperature is displayed, and when you tap [*3*-(7)], two set temperatures are displayed. Tap ▲ ▼ to change the set temperature.

● **NOTE**

• For models that do not have the function set, the setting change is ignored.
• For the setting of [Lock] [Unlock] of [*3*-(8)], see "Local Remote Controller Lock" (Owner's Manual P.51).
• For the [Option] settings of [*3*-(9)], see "Set Operation Details" (Owner's Manual P.53).

4 **Confirm that the changed item is checked, and tap [*4*-(1)]**

5-(4)

5 Select the equipment to add to be operated, and then tap [5-(4)]

All the air conditioners selected in the group and the selected equipment start or stop operations.

The selected equipment and air conditioners are added to equipment to be operated. *

No.	Item	Equipment to be added
5-(1)	Including external devices	External device
5-(2)	Including ESTIA-AC	Air to Water Heat Pump (ATW) with air conditioning function
5-(3)	Including ESTIA-DHW	Air to Water Heat Pump (ATW) in hot water supply function

* About selecting confirmation popups

Air conditioner unit operation method

1 **Scroll the home screen, display the air conditioner you want to change the settings for, then tap the switch**

2 **Change settings**

No.	Name	Functions
1	Mode	Can be set to [Auto/Heat/Dry/Cool/Fan]. ● **NOTE** • A bar is displayed at the bottom of the icon for the currently selected mode. • Operation modes that cannot be set are not displayed.
2	Wind direction (up / down)	Tap to switch to the following. <table><tr><td>**Operation Mode**</td><td>**Setting Range**</td></tr><tr><td>Auto (Cool)/Cool/Dry</td><td>Swing ON→Swing OFF→F1→F2→F3→Swing ON (Return to the beginning)</td></tr><tr><td>Auto (Heat)/Heat/Fan</td><td>Swing ON→Swing OFF→F1→F2→F3→F4→F5→ Swing ON (Return to the beginning)</td></tr></table> ● **NOTE** Depending on the connected model, it may not be configurable.

No.	Name	Functions
3	Fan Speed	Tap to switch to the following. ● **NOTE** Depending on the connected model, it may not be configurable.
4	Set temp.	Tap ▲ ▼ to change the set temperature. ● **NOTE** • If the operation mode is FAN, the temperature cannot be set. • [*4*-(1)] shows the indoor temperature detected by the indoor unit after partial compensation. *Depending on conditions such as the installation site of the indoor unit, it may differ from actual room temperature. • In this area, icons and text are displayed, such as for frost protection, preparing for operation, or preparing for heating operation.
5	Sensor value display	(see sub-table below)

No.	Name	Functions
5-(1)	Ctrl temp.	Indicates the partially compensated temperature inside the room that is detected by the indoor unit. ● **NOTE** The room temperature may differ from the actual temperature depending on the installation location of the indoor unit and other conditions.
5-(2)	Humidity	Indicates the humidity detected by the indoor unit.
5-(3)	CO_2	Indicates the CO_2 detected by the indoor unit.
5-(4)	PM2.5	Indicates PM2.5 detected by the indoor unit.

● **NOTE**

Depending on the connected model, it may not be indicated.

- For the setting of [(1)], see "Local Remote Controller Lock" (Owner's Manual P.51).
- For the setting of [(2)], see "Set Operation Details" (Owner's Manual P.53).
- If there is no corresponding function, that item is not displayed.

Example of a model without a wind direction (up/down)

Since you cannot set the air direction, it does not change even if you tap it.

Example of a model where only a certain fan speed can be set

Since you cannot change the fan speed, it does not change even if you tap it.

Example of a case in which the wind direction (up/down) cannot be changed

Because the wind direction (up/down) is locked, you cannot change the wind direction (up/down) even if you tap it.

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1-3. Scheduled functions

Set the Operation Schedule

You can configure the air conditioners or the ON/OFF unit with a "Weekly schedule", through which settings such as operation start/stop are changed depending on the specified time for any day from Sunday to Saturday, or a "Special day schedule", through which settings are changed for special days such as national holidays or special holidays. The operation schedule is set on the [SCHEDULE] tab of the group screen or individual control screen.

● NOTE

If a day is set in both the Weekly schedule and the Special day schedule, the Special day schedule applies and the Weekly schedule is disabled for that day.

Screen description

This section explains how to view the [SCHEDULE] tab when setting the operation schedule.

● NOTE

Refer to the description of the [CONTROL] tab for the display items that are not explained. (Owner's Manual P.22, 24)

Group screen

The schedule set for the air conditioners or ON/OFF unit in the group is displayed in list format in time units.

No.	Functions
1	You can switch the display in day-of-week units.
2	Displays the setting screen of Special day schedule.
3	Displays the setting screen of Weekly schedule.
4	The schedule settings content (ON/OFF, Mode, Temp., Lock, more) is displayed.
5	The times when the schedule is executed and the air conditioners and ON/OFF unit for which the schedule is executed are displayed.

Individual control screen

The schedule set for the air conditioner or ON/OFF unit being displayed is displayed on a 24-hour time scale.

No.	Functions
1	You can switch the display in day-of-week units.
2	Displays the setting screen of Special day schedule.
3	Displays the setting screen of Weekly schedule.
4	🕐 is displayed at the times when the schedule is set. When operation start/stop is set, [ON] or [OFF] is displayed below 🕐 . When setting change is set, ⚙ is displayed below 🕐 . Also, the currently displayed schedule is displayed in blue.
5	The schedule settings content (ON/OFF, Mode, Temp., Lock, more) is displayed.
6	You can switch the display to the previous or next schedule.
7	The times when the schedule will be executed are displayed.
8	The schedule setting number is displayed.

Create a new weekly schedule

In a Weekly schedule, you can set:
- Start time
- Day(s) of the week
- Air conditioner(s) or ON/OFF unit
- ON/OFF

Schedule settings can be applied from either the group screen or the individual control screen. In the following procedure, the individual control screen is used to explain.

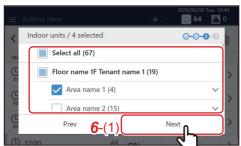**1** Tap [**1**-(1)] on the group screen or individual control screen

2 Tap [**2**-(1)]

3 Tap [+]

4 Tap or flick to set the start time and tap [**4**-(1)]

5 **Select the day of the week to execute and tap [5-(1)]**

6 **Select the air conditioner(s) or ON/OFF unit for setting the schedule and tap [6-(1)]**

You cannot select a model that has already been scheduled at the same time.

7 **Tap the check box of [7-(1)] and set it to ☑, then select [7-(2)] or [7-(3)] and tap [7-(4)]**

You can only set [ON/OFF] here.

A schedule has been registered.

● **NOTE**

- When setting details such as operation mode or set temperature, etc. as a schedule, refer to "Change the Operating Schedule" (P.24).
- When deleting a registered schedule, refer to "Delete the operation schedule" (P.31).

Create a new special day schedule

In a Special day schedule, you can register special days, such as national holidays and special holidays, to configure a special day schedule that differs from the Weekly schedule.
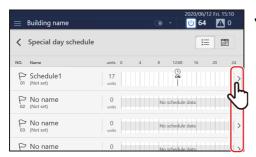Schedules can be configured from the group screen or the individual control screen. The following procedure is explained using the individual control screen.
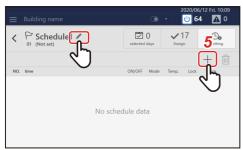
1 Tap [*1*-(1)] on the group screen or the individual control screen

2 Tap [*2*-(1)]

3 Tap >

4 Tap ✎ and set the schedule name

A keyboard is displayed. Enter the name and then tap [*4*-(1)].

5 Tap + to go to step *6*

● **NOTE**

- Tap [Shift] to toggle between upper case letters and lower case letters, and numbers and symbols.
- Tap ⊗ to delete one character.

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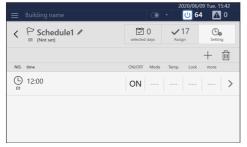**6** Tap or flick to set the start date, and then tap [**6**-(1)]

7 Tap the check box of [**7**-(1)] and set it to ☑, then select [**7**-(2)] or [**7**-(3)] and tap [**7**-(4)]

You can only set [ON/OFF] here.

The schedule is registered.

○ **NOTE**

• When setting details such as the mode or the set temperature to a schedule, refer to "Change the details of the special day schedule" (P.26)
• When deleting a registered schedule, refer to "Delete the operation schedule" (P.31).

Change the Operating Schedule

The operating schedule settings can be changed from the [Menu] button, the group screen, or the individual control screen.
There are two types of operating schedules: Weekly schedule and Special day schedule.
The following procedure is explained using the individual control screen.

● **NOTE**

If a day is set in both the Weekly schedule and the Special day schedule, the Special day schedule applies and the Weekly schedule is disabled for that day.
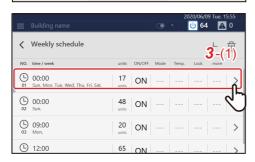
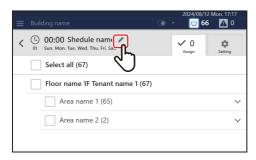## Change the details of the weekly schedule

1 **Tap [*1*-(1)] on the group screen or the individual control screen**

2 **Tap [*2*-(1)]**

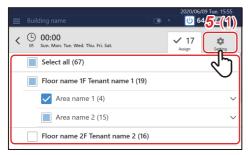**3** **Tap [*3*-(1)] of the schedule you want to modify**

4 **Tap** ✏ **and set the schedule name**

A keyboard is displayed. Enter the name and then tap [*4*-(1)].

● **NOTE**

- Tap [Shift] to toggle between upper case letters and lower case letters, and numbers and symbols.
- Tap ✕ to delete one character.

5 **Modify the target air conditioner(s) or ON/OFF unit, then tap [*5*-(1)]**

6 **Scroll the screen and tap the value of the item you want to set. After changing the setting, tap [OK]**

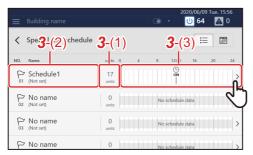See "Setting items list" (P.28) for the items that can be configured.
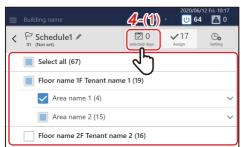
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Change the details of the special day schedule

1 Tap [**1**-(1)] on the group screen or the individual control screen

2 Tap [**2**-(1)]
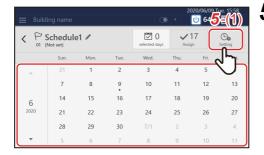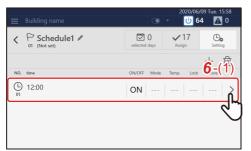
3 Tap [**3**-(1)] of the schedule you want to modify
- [**3**-(1)] Unit setting: Go to step **4**
- [**3**-(2)] Special day setting: Go to step **5**
- [**3**-(3)] Operating schedule setting: Go to step **6**

4 Modify the target air conditioner(s) or ON/OFF unit, then tap [**4**-(1)]

5 Tap the date you want to configure, modify the settings, and then tap [**5**-(1)]

6 **Tap [6-(1)] of the time you want to modify**

7 **Tap ✎ and set the schedule name**

A keyboard is displayed. Enter the name and then tap [**7**-(1)].

● **NOTE**

- Tap [Shift] to toggle between upper case letters and lower case letters, and numbers and symbols.
- Tap ✕ to delete one character.

---

8 **Scroll the screen and tap the value of the item you want to set. After changing the setting, tap [OK]**

See "Setting items list" (P.28) for the items that can be configured.

Setting items list

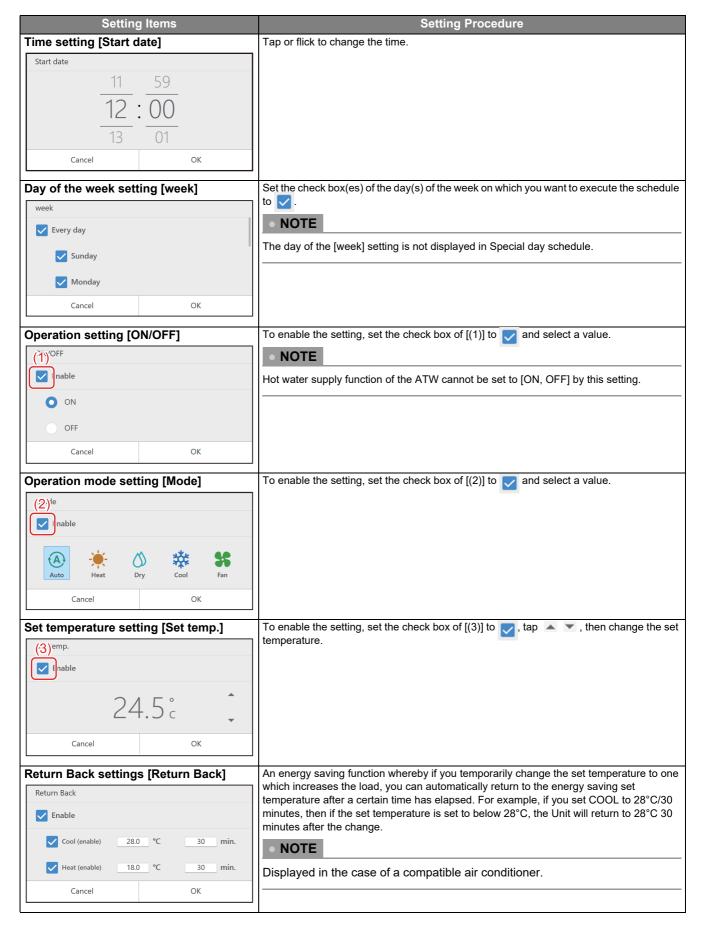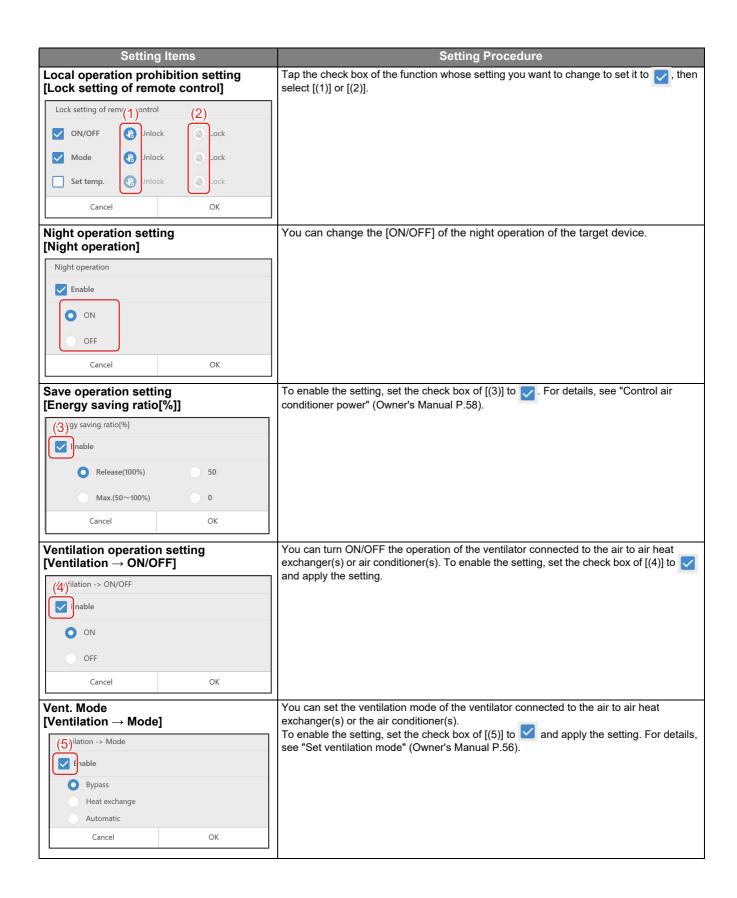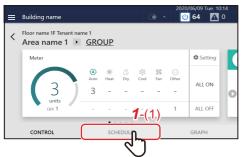| Setting Items	Setting Procedure
Time setting [Start date] Start date 11 59 **12 : 00** 13 01 Cancel OK	Tap or flick to change the time.
Day of the week setting [week] week ☑ Every day ☑ Sunday ☑ Monday Cancel OK	Set the check box(es) of the day(s) of the week on which you want to execute the schedule to ☑ . ● **NOTE** The day of the [week] setting is not displayed in Special day schedule.
Operation setting [ON/OFF] ON/OFF (1) ☑ Enable ◉ ON ○ OFF Cancel OK	To enable the setting, set the check box of [(1)] to ☑ and select a value. ● **NOTE** Hot water supply function of the ATW cannot be set to [ON, OFF] by this setting.
Operation mode setting [Mode] Mode (2) ☑ Enable Ⓐ Auto ☀ Heat ◍ Dry ❄ Cool ✿ Fan Cancel OK	To enable the setting, set the check box of [(2)] to ☑ and select a value.
Set temperature setting [Set temp.] Set temp. (3) ☑ Enable **24.5** °C ▲ ▼ Cancel OK	To enable the setting, set the check box of [(3)] to ☑ , tap ▲ ▼ , then change the set temperature.
Return Back settings [Return Back] Return Back ☑ Enable ☑ Cool (enable) 28.0 °C 30 min. ☑ Heat (enable) 18.0 °C 30 min. Cancel OK	An energy saving function whereby if you temporarily change the set temperature to one which increases the load, you can automatically return to the energy saving set temperature after a certain time has elapsed. For example, if you set COOL to 28°C/30 minutes, then if the set temperature is set to below 28°C, the Unit will return to 28°C 30 minutes after the change. ● **NOTE** Displayed in the case of a compatible air conditioner.

Setting Items	Setting Procedure
Local operation prohibition setting [Lock setting of remote control] Lock setting of remote control (1) (2) ☑ ON/OFF Unlock Lock ☑ Mode Unlock Lock ☐ Set temp. Unlock Lock Cancel OK	Tap the check box of the function whose setting you want to change to set it to ☑ , then select [(1)] or [(2)].
Night operation setting [Night operation] Night operation ☑ Enable ⦿ ON ◯ OFF Cancel OK	You can change the [ON/OFF] of the night operation of the target device.
Save operation setting [Energy saving ratio[%]] (3) Energy saving ratio[%] ☑ Enable ⦿ Release(100%) ◯ 50 ◯ Max.(50〜100%) ◯ 0 Cancel OK	To enable the setting, set the check box of [(3)] to ☑ . For details, see "Control air conditioner power" (Owner's Manual P.58).
Ventilation operation setting [Ventilation → ON/OFF] (4) Ventilation -> ON/OFF ☑ Enable ⦿ ON ◯ OFF Cancel OK	You can turn ON/OFF the operation of the ventilator connected to the air to air heat exchanger(s) or air conditioner(s). To enable the setting, set the check box of [(4)] to ☑ and apply the setting.
Vent. Mode [Ventilation → Mode] (5) Ventilation -> Mode ☑ Enable ⦿ Bypass ◯ Heat exchange ◯ Automatic Cancel OK	You can set the ventilation mode of the ventilator connected to the air to air heat exchanger(s) or the air conditioner(s). To enable the setting, set the check box of [(5)] to ☑ and apply the setting. For details, see "Set ventilation mode" (Owner's Manual P.56).

Setting Items	Setting Procedure
Ventilation → Fan speed Ventilation -> Fan speed ☑ Enable ◉ Auto ◯ UnbalanceHigh Cancel　　　OK	You can set the ventilation fan speed of the ventilator connected to the air to air heat exchange unit or the air conditioner. *　Details for unbalance settings vary depending on the settings of the connected model. To enable the setting, set the check box of [Enable] to ☑ and apply the setting. For details, see "Setting the ventilation fan speed" (P.56).
Humidification setting Humidification setting ☑ Enable ◉ Auto ◯ OFF Cancel　　　OK	The humidification setting of the air conditioning can be set. To enable this setting, select ☑ for the [Enable] checkbox, and then select [Auto/OFF].
DHW ON/OFF **[DHW ON/OFF]** DHW ON/OFF ☑ Enable ◉ ON ◯ OFF Cancel　　　OK	This setting item is specifically for the Air to Water Heat Pump (ATW) in the hot water supply function. To enable this setting, select ☑ for the [Enable] check box, and then select [ON, OFF]. ● **NOTE** Indoor units, ON/OFF units, and the air conditioning function of the ATW cannot be set to [ON, OFF] by this setting.
ZONE1 Set temp. **[Set temp. ESTIA ZONE1]** Set temp. ESTIA ZONE1 ☑ Enable 31 °C ▲ ▼ Cancel　　　OK	This setting item is specifically for the Air to Water Heat Pump (ATW) in the air conditioning function. To enable this setting, select ☑ for the [Enable] check box, and then tap ▲ ▼ to change the set temperature. The set temperature cannot be changed in increments of 0.5°C.
ZONE2 Set temp. **[Set temp. ESTIA ZONE2]** Set temp. ESTIA ZONE2 ☑ Enable 37 °C ▲ ▼ Cancel　　　OK	This setting item is specifically for the Air to Water Heat Pump (ATW) in the air conditioning function. To enable this setting, select ☑ for the [Enable] check box, and then tap ▲ ▼ to change the set temperature. The set temperature cannot be changed in increments of 0.5°C.
Hot water setting temperature **[Set temp. ESTIA DHW]** Set temp. ESTIA DHW ☑ Enable 57 °C ▲ ▼ Cancel　　　OK	This setting item is specifically for the Air to Water Heat Pump (ATW) in the hot water supply function. To enable this setting, select ☑ for the [Enable] check box, and then tap ▲ ▼ to change the set temperature. The set temperature cannot be changed in increments of 0.5°C.

Delete the operation schedule

You can delete the schedule from either the group screen or the individual control screen. In the following procedure, the individual control screen is used.

1 Tap [**1**-(1)] on the group screen or individual control screen

2 Tap [**2**-(1)] to go to step **4**

3 (In case of Special day setting) tap [**3**-(1)]

Tap [**3**-(2)] of the schedule you want to modify to go to step **4**.

4 Tap 🗑

(Some displayed items differ between the Weekly schedule screen and the Special day schedule screen, but the procedure shown below is the same.)

5 Set the check box of the schedule you want to delete to ☑ then tap [**5**-(1)]

1-4. External I/O

Number of points

The external input has the following number of input points.

Equipment	Input/Output	Number of points
Main unit	External input	8 points
	External output	4 points
DIO I/F 1	External input	8 points
	External output	4 points
DIO I/F 2	External input	8 points
	External output	4 points
DIO I/F 3	External input	8 points
	External output	4 points
DIO I/F 4	External input	8 points
	External output	4 points

* It is necessary to implement crossover wiring with RS-485 for DIO I/F and the main unit.

Functions

The following functions can be set for the main unit and DIO I/F 1 to 4, respectively.

Input/Output	I / O Function		Functions	Settings
Input	Electric power		Count the power pulses. Measure a pulse waveform of 50 msec or more as one pulse.	• Pulse constant (kWh/pulse)
	Control	Stop	When ON, stops the specified air conditioner.	• a contact (ON at signal input, OFF at release)/ b contact (OFF at signal input, ON at release)
		Run	When ON, runs the specified air conditioner.	• a contact (ON at signal input, OFF at release)/ b contact (OFF at signal input, ON at release)
		Lock	When ON, controls the specified air conditioner to the specified setting contents.	• a contact (ON at signal input, OFF at release)/ b contact (OFF at signal input, ON at release) • Pattern 0 (Stop at ON, do nothing at OFF)/ Pattern 1 (Stop at ON, "Run/Stop" at OFF switch prohibit release)/ Pattern 2 (Stop at ON + "Run/Stop" switching prohibited, "Run/Stop" at OFF switching prohibited release)/ Pattern 3 (Stop/Run)
		Fire alarm	At ON, turn OFF the specified air conditioner and set the local remote prohibited status, and at OFF, release the local remote control prohibited status.	• a contact (ON at signal input, OFF at release)/ b contact (OFF at signal input, ON at release)
		Demand	At ON, perform demand control on the specified air conditioner.	• a contact (ON at signal input, OFF at release)/ b contact (OFF at signal input, ON at release) • Indoor unit (Stop/Save maximum/Save 50%/ Thermo OFF (no delay release)/ Thermo OFF (10 seconds delay)/ Thermo OFF (20 seconds delay)/ Thermo OFF (30 seconds delay)/ Thermo OFF (60 seconds delay)/ FAN/ Stop + local remote control operation prohibited/ FAN + local remote control mode change prohibited) • Outdoor unit (0%/50%/55%/60%/65%/70%/ 75%/80%/85%/90%/95%)
		Operation monitoring of external equipment	At ON, displays the associated external equipment as Operation status, and at OFF, displays it as Stop status.	• a contact (ON at signal input, OFF at release)/ b contact (OFF at signal input, ON at release)

Input/Output		I / O Function	Functions	Settings
Input	Control	Alarm monitoring of external equipment	At ON, displays the associated external equipment as Alarm detected status, and at OFF, displays it as No alarm.	• a contact (ON at signal input, OFF at release)/ b contact (OFF at signal input, ON at release)
Output	Control	Air conditioner alarm output	One or more specified air conditioners turn ON when an alarm occurs and turn OFF when the alarm goes OFF.	• a contact (at ON, signal output, at OFF, output Stop) fixed
		Operation output	One or more specified air conditioners turn ON when operating, and turn OFF when all turn OFF.	• a contact (at ON, signal output, at OFF, output Stop) fixed
		System alarm output	With this system excluding air conditioners, it turns ON when an alarm occurs and turns OFF when the alarm goes OFF.	• a contact (at ON, signal output, at OFF, output Stop) fixed
		Refrigerant leakage output *During normal operation, do not set.	Turns ON when a refrigerant leakage signal is detected and turns OFF when the detection stops.	• a contact (at ON, signal output, at OFF, output Stop) fixed * During normal operation, do not set.
		Operation output to external equipment	Turns ON when the associated external equipment is operated and turns OFF when stopped.	• a contact (at ON, signal output, at OFF, output Stop) fixed

* Each function can be set in [Server/Interface] - [Interface Settings] in the Setting File Creation Software 2.

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1-5. Energy Report Software 2

This software downloads data, such as indoor unit operating time and electric power consumption, from the System Controller, so the following functions can be used.
- Energy monitor screen: Allows you to use downloaded data to make graphs to visually check comparisons of operating data and to compare the past data of a specific unit or that of other indoor units, or for separate groups, such as floors or tenants.
- Report screen: Allows you to use the downloaded data to create monthly reports, daily reports, and more.

Function	Function outline	Note
Trend graph display	Displays a graph of electric power consumption and operating times of the air conditioners managed with the System Controller.	A graph can be displayed for days (in units of one hour), weeks (in units of one day), months (in units of one day), and years (in units of one month). In addition, a no-comparison graph can include outdoor temperature, indoor temperature, and set temperature.
Air conditioning load graph display	Displays a graph of the air conditioning load status of the air conditioners managed with the System Controller.	A graph can be displayed for cooling operation, heating operation, and overall air conditioning load in 11 levels. A graph can be displayed for days (in units of one hour), weeks (in units of one day), months (in units of one day), and years (in units of one month).
Ranking table of air conditioners	A ranking list can be displayed using the operating data of indoor units managed with the System Controller. You can display comparisons of each unit or group.	The electric power consumption and operating time can be compared.
Report output	Creates a report based on the operating results of each indoor unit measured by the System Controller.*	Reports can be exported in Excel® file format, CSV file format, or PDF file format.
Billing schedule settings	A billing schedule is a schedule you can set for when billed prices vary over multiple time periods or different days.	Even if a schedule is set, these settings are not reflected in the System Controller unless the billing schedule is uploaded. If you create or change a schedule, be sure to upload it.
Warning history display	You can display the history of warnings within a specified period.	

* There are two methods to calculate the estimated power consumption: Method A and Method B. Method B has two variations: one calculates the estimated power consumption only for the outdoor units (ODU), and the other calculates it for both the outdoor and indoor units (ODU + IDU).
Method A: This controller calculates the power consumption of each unit.
Method B: Each unit calculates its own power consumption.

* The EER/COP display and some display functions for estimated power consumption are displayed only when the central controller, outdoor units, indoor units, and remote controller all support this function. Please check with each retailer for details on compatible models.

⚠ CAUTION

- Using the accumulated power meter with pulse output, the software calculates the distribution of power accumulated by pulse conversion according to the load proportion estimated for each air-conditioner. The result is not calculated based on the Measurement Act and cannot be used officially.
- Even if the operation hour is the same, the amount of power consumed varies depending on operating conditions such as the location of the air-conditioner, the set temperature, and the outdoor temperature.
- The air-conditioner stays on for protection, even while stopped, and power is consumed. Therefore the software also calculates power consumed while the air-conditioner is not in use.
- The software calculates the distribution of power according to the load proportion estimated for each air-conditioner. Therefore the result may differ from the actual amount of power consumed.
- If a single power meter is installed in multiple air-conditioners, the total power is distributed. The result may differ when a power meter is installed in each air-conditioner.
- The software calculates the pulse output using the accumulated power meter with pulse output. The result may differ from the actual amount of power consumed depending on the precision of the power meter. In particular, when the amount of electricity consumed in operation is low (when stopped, etc.), the result may differ from the actual amount of power consumed.
- Please note that we bear no responsibility for any damage or problems that occur due to the software's distribution calculation, data loss, etc.
- The calculation result contains rounding errors.
- The software only supports the distribution calculation of power consumed by the air-conditioner. Please note the above when you use it.

1-6. Remote monitoring

Settings for Remote Monitoring with a PC

You can monitor and control the Unit by accessing it from a PC. This section explains the settings for the Unit and the PC. Please see "9. Remote Monitoring Using a PC" (Owner's Manual P.98) for the system diagram and the PC operating environment.

> ● **NOTE**
>
> Some functions cannot be used from a PC. For details, please see "List by Lock Level/Level" (Owner's Manual P.111)

System diagram

LAN

Use one LAN line to connect up to 256 indoor units

Unit settings

1 **Set the user account for remote operation (Owner's Manual P.86)**

2 **Set the IP address (Owner's Manual P.89)**

3 **Set a destination to send email to when a malfunction occurs (Owner's Manual P.90)**

PC settings

Settings

IP address/ Subnet mask	Set it to be the same network as the Unit. (Example: the Unit 192.168.2.80/PC 192.168.2.90/subnet 255.255.255.0)
Drive C	Ensure that you have 500 MB or more free space and start up as a user with read/write authority.

Operating enviroment

The following environment is necessary to use this function.

OS	Windows 10, Windows 11
.NET Framework	4.8
Web browser	Microsoft Edge, Google Chrome latest version

Install the software

1 **Open the web browser of your PC**

2 **Access "http://[server name or IP address]/touchscreencontroller/[language code]/ download.html"**
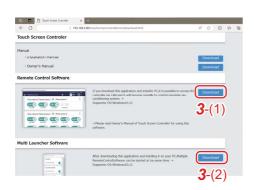
Server name or : Input the IP address that was set in "Set the IP address of the Touch screen controller"
IP address (Owner's Manual P.89).

Language code : Enter the following value according to the language.

Language	Language Code
Japanese	JA
English	EN
French	FR
German	DE
Italian	IT
Spanish	ES
Portuguese	PT
Dutch	NL
Greek	EL

Language	Language Code
Russian	RU
Turkish	TR
Swedish	SV
Finnish	FI
Danish	DA
Norwegian	NO
Polish	PL
Bulgarian	BG
Romanian	RO

Language	Language Code
Estonian	ET
Latvian	LV
Croatian	HR
Slovak	SK
Slovene	SL
Hungarian	HU
Czech	CS
Chinese	ZH
Korean	KO

3 **Click [*3*-(1)] ***

4 **Save the file according to the browser message**

5 **Double-click on the saved "installer_touchscreencontroller.exe" to unzip/install (setup.exe)**

When the installation is completed, a shortcut icon is created on the desktop.

For remote monitoring of multiple system controllers with a PC, click [*3*-(2)] to similarly install the software.

A shortcut icon is created on the desktop when installation is complete.

● **NOTE**

If .NET Framework 4.8 is not installed on the PC, this software will not work properly.
Be sure to download and install .NET Framework 4.8 from the above website.

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* About downloading the application

Depending on the browser and other settings, application download may be blocked or not executed due to security and other functions.
Please download selecting "Save" or "Download" from the download option menu.

Remote Monitoring Using a PC

You can monitor and control the Unit by accessing it from a PC. This section explains the system diagram and the operating environment. For settings, etc., see "Settings for Remote Monitoring with a PC" (P.36).

● **NOTE**

Some functions cannot be used from a PC. For details, please see "List by Lock Level/Level" (Owner's Manual P.111).

Log in to Remote Control Software

● **NOTE**

Up to 16 users can log in at the same time.

1 Double-click "AMTC_UI_****" on the desktop

2 Enter [**2**-(1)] [**2**-(2)], then click [**2**-(3)]
User ID/password:
Use the user account set up in step **1** of "Unit settings" (P.36).

The Remote Control Software home screen is displayed.

Log out from Remote Control Software

1 Click ☰

2 Click [*2*-(1)]

3 Click [*3*-(1)]

You are logged out from the Remote Control Software.

Exit Remote Control Software

1 Tap ⋯

2 Tap [*2*-(1)]

3 Tap [*3*-(1)]

Exit the Remote Control Software.

Configure the login settings for multiple system controllers

1 Double click [AMTC Launcher] on the desktop

2 Click [*2*]

3

3.1 Click [*3*-(1)]

3.2 Set the name of the system controller in [*3*-(2)] Name and the IP address of the system controller in IP Address, and click the [*3*-(3)]

* To add multiple controllers, repeat Step *3.1* and *3.2* for each of the controllers.

3.3 Click [*3*-(4)] to close the window

● **NOTE**

* Settings can be deleted by clicking the [*3*-(5)].
* A shortcut for the login settings can be created by clicking the [*3*-(6)].

Log in to multiple system controllers

_1_ **Double click [AMTC Launcher] on the desktop**

_2_ **Turn the [_2_-(1)] of the system controller you wish to log in to ON, then click the [_2_-(2)]**

The home screens of multiple Remote Control Software are displayed.

* If the [_2_-(3)] is selected, this window closes during startup.

2 System Configuration

2-1. System configuration diagram

Group=Gr
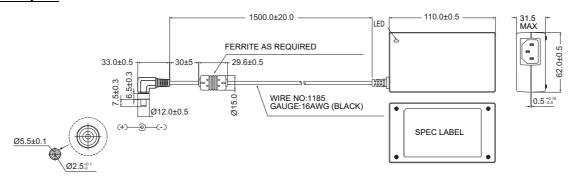
2-2. Outline drawing

■ Outline drawing

System Controller

Power adapter

3 Initial Settings

You can select the initial setting procedure from the following three variations.
Regarding "3-3.Setting up by the controller only", these settings cannot be done for models whose software version is earlier than 10.1.7.0.
Also, if you are setting up with just a controller, the following settings cannot be done.
   •Linked control settings
   •Master/slave settings for indoor units
   •Floor and tenant settings
   •Digital input/output interface and electric power meter interface settings
   •Building name settings
   •Power peak cut settings
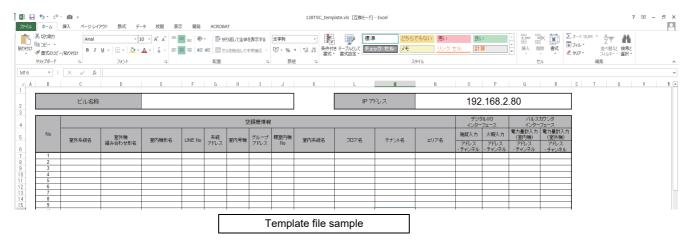
3-1. Setup Using Template File of Setting File Creation Software 2 (SFC2)

Control functions that use power peak cut conditions cannot be set when using a template.
Set the control functions that use power peak cut conditions by the method that uses SFC2.
For details about the SFC2 functions, refer to the Owner's Manual for the setup file creation software 2.

When using the template function of the Setting File Creation Software 2

(1)Start up the Setting File Creation Software 2, select [Tools] - [Export Template] - [Touch screen controller] - [BMS-CT256U-E/-TR]*, and then export a template file.

(2)Input the various items, "Building Name", "IP Address", "Air Conditioner Information", "Digital I/O Interface", and "Electric Power Meter Interface", in the template file.

Template file sample
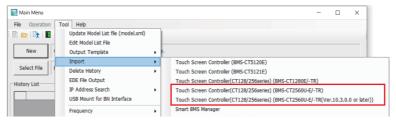
(3)Start up the Setting File Creation Software 2. Select [Tools] - [Import] - [Touch screen controller] - [BMS-CT256U-E/-TR]*, and then import the data for the template file.

● NOTE

* Select [Export Template] or [Import] from the following according to the software version of the Central Control Device being set.
BMS-CT2560U-E/TR: Touch screen controller (BMS-CT2560U-E/TR)
BMS-CT2560U-E/TR (Ver. 10.3.0.0 and later): Touch screen controller (BMS-CT2560U-E/TR (Ver. 10.3.0.0 and later))

Uploading Setting Data

*   If connecting to the LAN is difficult after the installation work, do "Uploading Setting Data" before "3-13.Installation work". If connecting to the LAN is easy after the installation work, then you could do "Uploading Setting Data" after "3-13.Installation work".

(1)Confirm whether the settings match the system at the site.

(2)Use a LAN cable to connect the Touch screen controller to the computer on which the Setting File Creation Software 2 is installed.

(3)Turn on the power to the controller, and confirm that the HOME screen is displayed (takes about 4 minutes).

(4)Put the computer's IP address to 192.168.2.80, the same network as the Touch screen controller.

(5)Display the "Upload Settings" by using "File" - "Upload" in the Setting File Creation Software 2.

(6)Use the [ping] button to confirm the connection to the Touch screen controller.

(7)Use the "Upload" button to upload the setting file to the Touch screen controller.

3-2. Setup without Using a Template in SFC2

When not using the template function of the Setting File Creation Software 2

(1) Start up the Setting File Creation Software 2. Select [Create New] - [Touch screen controller] - [BMS-CT256U-E/-TR]*, and then input each of the items, that were input for the "When not using the template function of the Setting File Creation Software 2" work, into the setting screen of the Setting File Creation Software 2.
Set the control functions that use power peak cut conditions by using the Setting File Creation Software 2.

Item	Data
Building name	
Lock Linkage Mode	0: Setting No.0
Simply Setting Mode Valid/Void	0: Void
Touch Screen Controller (CT128 Series) Group Setting	0: Header
Energy Monitoring	1: Valid(Distribution by capacity demand)
Stand-by power counting	1: Proportional sharing on indoor unit horse power codes.
Filter sign display mode	1: display
Select Touch Screen Display Language	0: Japanese
Temperature display: Interval	0: Unit 1 C.
Temperature display: C./F.	0: C.
Lower limit Temperature of Indoor unit graph	-10
Upper limit Temperature of Indoor unit graph	40
Dual Set Point Schedule Valid/Void (Use only Touch Screen Controller(CT128 Series) Ver 10.1.*.*)	0: Void
Decimal Separator Setting .(Dot) / ,(Comma) (Use only Touch Screen Controller(CT128 Series) Ver 10.1.*.*)	0: .(Dot)
Daylight-saving time shift (minutes)	60
Flap Setting(group control)	0: Void
Memory refresh	0: Void
Display Leak Detection Valid/Void	0: Void
Power peak cut conditions	0: N/A
Power measurement method	1: Measurement method
CONTACT Info.	

● **NOTE**

* To create a setup file from [Create New], select from the following according to the software version of the Central Control Device being set.

BMS-CT2560U-E/TR: Touch screen controller (BMS-CT2560U-E/TR)

BMS-CT2560U-E/TR (Ver. 10.3.0.0 and later): Touch screen controller (BMS-CT2560U-E/TR (Ver. 10.3.0.0 and later))

Uploading Setting Data

* If connecting to the LAN is difficult after the installation work, do "Uploading Setting Data" before "3-13.Installation work". If connecting to the LAN is easy after the installation work, then you could do "Uploading Setting Data" after "3-13.Installation work".

(1)Confirm whether the settings match the system at the site.

(2)Use a LAN cable to connect the Touch screen controller to the computer on which the Setting File Creation Software 2 is installed.

(3)Turn on the power to the controller, and confirm that the HOME screen is displayed (takes about 4 minutes).

(4)Put the computer's IP address to 192.168.2.80, the same network as the Touch screen controller.

(5)Display the "Upload Settings" by using "File" - "Upload" in the Setting File Creation Software 2.

(6)Use the [ping] button to confirm the connection to the Touch screen controller.

(7)Use the "Upload" button to upload the setting file to the Touch screen controller.

3-3. Setting up by the controller only

With this controller (software version 10.1.7.0 and later), air-conditioning units can be registered and area names and other settings below can be configured without using the Setting File Creation Software 2 that is required for conventional setup. A conventional setup using the Setting File Creation Software 2 is necessary when other settings are required.

Setting items that can be configured by the controller (without using the Setting File Creation Software 2)

No.	Setting Item	Setting Menu
1	Indoor unit area setting	[Menu]-[Indoor unit area setting]
2	Indoor unit name setting (single-byte alphanumeric characters only)	[Menu]-[Indoor unit name setting]
3	Area name setting (single-byte alphanumeric characters only)	[Menu]-[Area name setting]
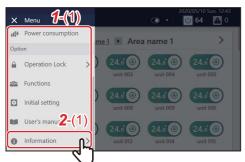
3-4. How to Start and Stop Service Settings

The [Service settings] are normally hidden. You can use the following procedure to display the [Service settings] and open the service menu.
You can do operations for the following 10 items in [Service settings].

Item	Function
Cancel service mode	Exits the service menu and hides the [Service settings].
Outdoor DN	Change the DN setting value of connected outdoor units.
Digtal IO Confirmation	You can confirm the state of digital input/output interfaces connected to or built-in to the main unit.
Check pulse input	You can display the pulse constant counted by the electric power meter interfaces connected to or built-in to the main unit.
Communication Quality	Displays the number of connected Uh and Uv lines, and their usage rate, retry rate, collision rate, and baud rate.
Comm settings	You can make the communication settings for the main unit.
Old controller setting	You can do the settings if you are combining use of Central Control Devices that are not compatible with TU2C-LINK.
Function settings	You can set remote controller less settings and the method for searching indoor units that are connected.
Comm software update	This screen is not used. Do not operate it.

Starting the service settings

1 Tap ☰

[**1**-(1)] appears.
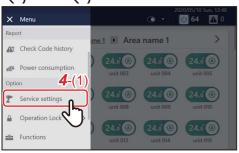
2 Scroll through the menu list and tap [**2**-(1)]

The Information screen appears.

3 Tap and hold the lower left and lower right of the Information screen at the same time for about five seconds

After the sections that were tapped and held turn green, tap ‹ to return to the menu.

4 Tap [**4**-(1)]

The [Service settings] are displayed, and the service menu starts.

Exiting the service settings

1 Tap [**1**-(1)]

2 Tap [**2**-(1)]

The service menu is exited, and the [Service settings] are hidden.
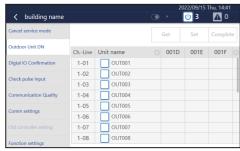
3-5. Outdoor DN settings

Starting settings for servicing

You can set the DN of the outdoor units connected to the unit.
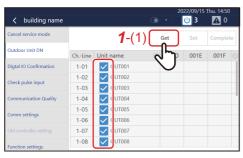
1 Tap [*1*-(1)] in the settings for servicing

Acquire DN setting values

Acquire the DN setting value of the outdoor units connected to the unit.

1 Select the check boxes of the outdoor units whose DN setting values you want to acquire, and then tap [*1*-(1)]

2 Tap [OK]
Start acquiring the DN setting values from the selected outdoor units.

● **NOTE**

To display the System cooperation defrosting settings display, select [Menu]-[Initial setting]-[Display] and enable [System cooperation defrosting settings].
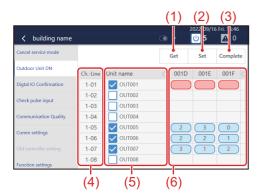
Acquisition of DN setting values from outdoor units is in progress. The states of the settings for the DN setting values are shown.

a: Number of times process for DN acquisition and settings were completed

b: Total number of units processed for DN acquisition and settings

c: Number of times DN acquisition and settings succeeded

d: Number of times DN acquisition and settings failed

3 Tap [OK]

Icon	Description
OK	The OK button can be tapped.
OK	The [OK] button cannot be tapped. It can be tapped when the process is complete.
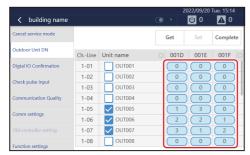
No.	Item	Description
(1)	Get	Acquires the DN setting values of the units whose check boxes are selected.
(2)	Set	Sets the DN value of the units whose check boxes are selected. If a check box is not selected, then nothing changes, even if the DN values are changed.
(3)	Complete	Exits this screen and restarts the unit and outdoor unit.
(4)	Addresses	Shows the "TCC-LINK channel number - refrigerant line address" of the unit.
(5)	Unit name	Shows the names of outdoor units that are connected to the unit. Tap a check box to select it.
(6)	DN items	Shows the DN settings acquired from the outdoor unit.[*]

* Shows icons of the DN items.

Icon	Description
	Items are displayed red if the DN setting values could not be acquired.
1	Items are displayed blue if the DN settings values could be acquired.
1	Numbers are displayed red if the DN settings were changed.

Change DN setting values

Change the acquired DN setting values.

1 **Tap DN items you want to change**

2 **Tap or flick to set the setting values, and then tap [OK]**
DN setting values that were changed are displayed red.
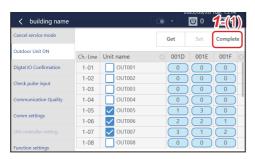
3 **Tap [*3*-(1)]**
At this point, the changes to the DN setting values have not been reflected to the outdoor units.

When the OK button turns blue, tap [OK] to close the dialogue screen.

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Exit the Outdoor Unit DN Settings Screen

1 **Tap [1-(1)]**

A popup screen appears.

2 **Tap [OK]**

The outdoor unit and unit restart.
The DN items that were set are reflected after the outdoor unit and unit have restarted.

3-6. Digtal IO Confirmation

You can confirm operations of digital input/output connected to or inside the main unit.

1 Tap [*1*-(1)] in the Service settings.

2 Tap [*2*-(1)].
"The digital output status in normal control is invalid, so use it only for checking operation during installation." is displayed.

Confirming Digital Input Signals

1 Tap [*1*-(1)].

2 Select a digital input/output interface or I/O built-in to the main unit.
You can confirm the state of digital input/output interfaces that are connected to the main unit or the I/O built-in to the main unit.

Controller: "Controller Built in I/O"

Each IF: "Digital I/O Relay IF: No.x"

* x is the address

3 Tap [*3*-(1)].

Digital Input is displayed.
Displays the state of the channels of either the I/O built-in to the main unit or the digital input/output interface, that was set up in steps 2 and 3.

- Displayed blue when signals are being input.
- Displayed grey when signals are not being input.
- Displayed greyed-out when they cannot be selected or controlled.

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Confirming Digital Output Signals

1 **Tap [*1*-(1)] in Digital Output.**

To confirm digital output signals, set the interface that you want to confirm in the same was as in steps 2 and 3 in "Confirming Digital Input Signals".

To confirm the signal is being output, tap the channel to confirm.

- If the channel is red, the output is controlled.
- If the channel is grey, the output is not controlled.

2 **Tap [*2*-(1)].**

Output control is executed.

Exiting Digital IO Confirmation

1 **Do operation to move to another screen**

"The digital output status of normal control is valid. Is it OK?" is displayed.

2 **Tap [*2*-(1)].**

3-7. Check pulse input

Displays the number of pulses counted in 30 seconds for each channel of the electric power meter interface that is set or the built-in I/O of the controller that is set for the electric power meter interface.
A "-" is displayed for channels that are not set for an electric power meter interface.

1 Tap [*1*-(1)] in the Service settings.

Meter NO.: Meter number
Input (Total): Total pulse count
Graph (Hour): Number of pulses counted within the last hour of the current time

2 Tap [*2*-(1)].

3 Select a controller or DioI/F (1-4) to display
Controller: "Controller Built in I/O"
Each IF: "Digital I/O Relay IF: No.x"
* x is the address

4 Tap [*4*-(1)].
The electric power pulse of the selected electric power meter is displayed.
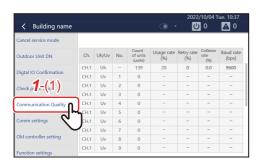
3-8. Communication Quality

The communication quality of the Uh and Uv lines for each channel are displayed.
Or, displays the number of each connected Uh and Uv line, and their usage rate, retry rate, collision rate, and baud rate.
The displayed information is regularly updated every 30 minutes.

● **NOTE**

The Uv information is not displayed for outdoor units that do not support the communication quality display.

1 **Tap [1-(1)] in the Service settings.**

The usage rate, retry rate, and collision rate increase proportionally to the number of connected units.
If the usage rate, retry rate, and collision rate are high, even though there are only a few units connected, it could be caused by poor wiring installation or the incorrect type of wiring, etc.

3-9. Comm settings

This section explains how to do communication settings for the main unit.

1 Tap [*1*-(1)].

2 Set the Central Controller ID

Do the settings according to the following workflow.

Setting Workflow

1. Are 2 or more Central Control Devices connected?
Yes: Set to Central Controller ID 1.
No: Do setting 2.
2. Are 1 or more Central Control Devices that are not compatible with TU2C-LINK connected to the main unit?
Yes: Set the old controller.
No: Do setting 3.
3. For the Central Control Device model, with the best functions, being connected
Yes: Set Central Controller ID 1.
No: Set Central Controller ID 2 to 20.

● NOTE

Set them so they are not the same as other Central Control Devices.
If the Central Controller IDs are duplicated, then abnormalities will occur on the duplicated controllers.

ID	Meaning
Central Controller ID 1	Set under the following conditions • Set only when the number of Central Control Devices connected is 1. • Do not set this when other Central Control Devices are being used in combination, and the main unit is being used as a master unit. * If Central Control Devices that are not compatible with TU2C-LINK are included, do the settings as for the old controller. * When connecting multiple Central Control Devices, be sure to set 1 unit as "Central Controller ID 1".
Central Controller ID2 to 20	Set under the following conditions • When combining use of other Central Control Devices and the main unit is a slave unit, set Central Controller IDs so they are not duplicated.
Old controller	Set under the following conditions • Set when Central Control Devices, that include models that are not compatible with TU2C-LINK, are used in combination with the main unit. * To execute this setting, be sure to do the settings according to the "Old controller setting" screen on page 60.

3 **Tap the OK button**

⚠ CAUTION
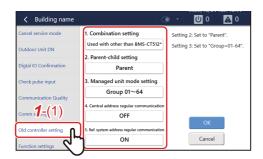
If you change the following settings, turn off the power of the connected "Multi outdoor unit" after "SMMS-u" and turn it back on.
- Central Controller ID1 - 20 → Old Controller
- Old Controller → Central Controller ID1 - 20

3-10. Old controller setting

This setting screen is for combining Central Control Devices that are not compatible with TU2C-LINK.
*   This screen can only be set if "Old controller setting" is selected in the "Comm settings" screen.

1 Tap [*1*-(1)].

1 Combination setting

Select models to use in combination.

Item	Description
Used with other than BMS- CT512*	Set when used with models other than BMS-CT512*. (The address used when doing TU2C-LINK communications is 0x300)
Used with BMS-CT512*	Set when used with BMS-CT512*. (The address used when doing TU2C-LINK communications is other than 0x300)

2 Parent-child setting

When using in combination with Smart BMS manager or web compatible central remote controller
• Smart BMS manager/web compatible central remote controller: Setting not needed
• Main unit: Set as slave unit

Item	Description
Parent	Set this when the main unit is used independently or is used as a master unit connected to other Central Control Devices. (Put only one master unit on TU2C-LINK.)
Child	Set this when there are 2 or more main units or other Central Control Devices are being used in combination and one is being used as a slave unit. (Put only one master unit on TU2C-LINK.)

● **NOTE**

When "used with BMS-CT512*" is set in the combination settings, this setting cannot be changed.
The address used when doing TU2C-LINK communications is changed.

3 Managed unit mode setting

Do not change this setting from the initial value (ALL group).

● **NOTE**

When "Used with BMS-CT512*" is set in the combination settings, this setting cannot be changed.

4 Central address ragular communication

Do not change this setting from the initial value (OFF).

5 Ref. system address regular communication

This setting turns periodic communications between indoor units and outdoor units on and off.

Item	Description
ON	Set one of the main units to "ON" if at least one of the following conditions is applicable. • There is only one Central Control Device • There are 2 or more main units used in combination • There is another Central Control Device used in combination (Periodic communication is executed.)
OFF	Set to "OFF" if conditions are different from those above. (Periodic communication is not executed.)

3-11. Function settings

You can set remote controller less settings and the method for searching indoor units that are connected.

1 Tap [*1*-(1)].

1 Auto generation mode for Connection info

Item	Description
Normal search	Search air conditioners by using line indoor address. • If the line indoor address is not set, you cannot confirm connections. • Custom (package) indoor units will not operate normally if duplicate refrigeration system numbers are set in the refrigeration systems 1 to 28. If an address is set that does not operate normally, set the central management address for the custom (package) indoor unit at the local remote controller, and then change the search settings to central management address search. [Duplicate indoor unit number in system] Does not operate normally •Indoor unit A: Refrigeration system number = 1, Indoor unit number = 1 •Indoor unit B: Refrigeration system number = 1, Indoor unit number = 1 [No duplicate indoor unit number in system] Operates normally •Indoor unit A: Refrigeration system number = 1, Indoor unit number = 1 •Indoor unit B: Refrigeration system number = 2, Indoor unit number = 2 [No duplicate indoor unit number in system] Operates normally •Indoor unit A: Refrigeration system number = 29, Indoor unit number = 1 •Indoor unit B: Refrigeration system number = 29, Indoor unit number = 2
Full search	Search for air conditioners by using central management address. •If the central management address is not set, you cannot confirm connections. •Set when used with BMS-CT512*. (The address used when doing TU2C-LINK communications is other than 0x300)

2 Changing for indoor unit control

With indoor units that are not compatible with TU2C-LINK, you can set whether to connect by remote controller less or to prohibit local operations after recovering from a power outage.
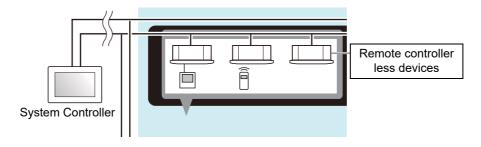
Item	Description
A (recommended)	• It is possible to connect a remote controller less unit. • When the power is shut down and then restored, prohibition of remote control operations is continued.
B	• It is not possible to connect a remote controller less unit. A warning is detected if the remote controller is disconnected. • When the power is shut down and then restored, prohibition of local remote control operations is released.

*   When 2 or more Central Control Devices are connected, do the same settings for all the Central Control Devices.

*   The B settings cannot be done if a controller is connected that periodically communicates with the indoor units, once every 4 seconds, such as a 128 Touch screen controller or 64 Central remote controller (not compatible with TU2C-LINK).

Settings to Connect a Unit That Has No Remote Control

When you use a remote controller less unit to connect indoor units that are compatible with TU2C-LINK, you need to use one of the following methods to do remote controller less settings for the indoor unit. If these settings are not done, a Check Code E03 (Indoor - Remote controller communication error) is detected.*1

- • On the wired remote controller or energy-saving neo remote controller, change DN [103] from 0 (with remote controller) → 1 (remote controller less)
- • On the System Controller being used, change DN [103] from 0 (with remote controller) → 1 (remote controller less) for the relevant indoor units*2

1 Limited to compatible remote controller (RBC-AMSU51).
*2 Limited to compatible Central Control Devices.

System Controller

Remote controller less devices

3-12. Comm software update

This screen is not used. Do not operate it.

3-13. Installation work

Installs the main unit. For the installation method, refer to the installation manual that came with the product.

3-14. Trial operation

(1) Confirm that the settings are reflected on the Touch screen controller(CT256series) screen normally by switching ON/OFF, changing the set temperature, and changing the Mode from the remote control of each air conditioner.

(2) From the Touch screen controller(CT256series) screen, switch ON/OFF, change the set temperature, and change the Mode and confirm that the air conditioners operate normally.

4 Troubleshooting

	Phenomenon	Question	Confirmation items
1	The LCD does not display.	Is the power turned on?	Check that the power is not turned off by the breaker or the like. There is a green LED at the lower rear of the main unit and a green LED on the AC adapter that indicate that power is being supplied.
2			Check that the wiring of the power outlet and AC adapter is not disconnected. There is a green LED at the lower rear of the main unit and a green LED on the AC adapter that indicate that power is being supplied.
3		Has the backlight gone out?	The LCD turns off when there is no operation for a certain period of time. Touch the touch panel to turn on. The brightness and display time can be changed using [Backlight].
4		Is the backlight brightness dark?	Adjust the brightness using [Backlight].
5	The operated air conditioner does not run.	Does the operated air conditioner match the actual air conditioner?	Operate another air conditioner and check if the actual air conditioner operates.
6		Has a check code been detected?	The air conditioner will not operate when a check code has been detected. Erase the check code.
7		Are you operating with the local remote control?	Even if the air conditioner is run with this Unit, if it is stopped afterwards with the local remote control, it will stop. The latter operation of this Unit or the local remote control overrides the former.
8		Is the air conditioner stopped due to the schedule setting of the local remote control or the like?	Even if the air conditioner is run with this Unit, if it is stopped afterwards with the local remote control schedule, it will stop. The latter operation of this Unit or the local remote control overrides the former.
9		Are you operating with the PC app "Remote Control Software"?	Even if the air conditioner is run with this Unit, if it is stopped afterwards with the PC app "Remote Control Software", it will stop. The latter operation of this Unit or the "Remote Control Software" overrides the former.
10	I want to turn off the power.	From [Menu], turn off the power.	Select [Menu]-[Functions]-[shut down].
11	I want to reboot.	Reboot from the menu.	Select [Menu]-[Functions]-[System reboot].
12	The air conditioner settings change arbitrarily.	Are you operating with the local remote control?	Even if the air conditioner is run with this Unit, if it is stopped afterwards with the local remote control, it will stop. The latter operation of this Unit or the local remote control overrides the former.
13		Is the air conditioner stopped due to the schedule setting of the local remote control or the like?	Even if the air conditioner is run with this Unit, if it is stopped afterwards with the local remote control schedule, it will stop. The latter operation of this Unit or the local remote control overrides the former.
14		Have you applied settings such as stop using an external input signal?	When stop, etc. is set by an external input signal using the external interlocking function, the air conditioner stops automatically when a signal is input.
15		Are you operating with the PC app "Remote Control Software"?	Even if the air conditioner is run with this Unit, if it is stopped afterwards with the PC app "Remote Control Software", it will stop. The latter operation of this Unit or the "Remote Control Software" overrides the former.
16	The schedule does not work.	Is the schedule disabled?	Please confirm the Scheduler Operation settings.
17		Does the scheduled air conditioner match the actual air conditioner?	Operate another air conditioner and check if the actual air conditioner operates.
18		Is a Special day schedule set?	If a day is set in both the Weekly schedule and a Special day schedule, the Special day schedule will apply for that day.

	Phenomenon	Question	Confirmation items
19	The air conditioner doesn't cool. The air conditioner doesn't heat.	Is demand control turned on?	Demand control suppresses the capability of the outdoor unit in order to reduce power consumption. Therefore, it may take time to reach the set temperature.
20		Is the forced thermo OFF control turned on?	Forced thermo OFF is a control to stop the operation of the outdoor unit. Therefore, the indoor unit acts as a fan.
21		Is the power saving control turned on?	Power saving suppresses the capability of the outdoor unit. Therefore, it may take time to reach the set temperature.
22	The LCD does not turn off.	Has a check code been detected?	The LCD will still be on when a check code has been detected. Erase the check code.
23	Sometimes the LCD becomes black for a moment.	The LCD's antistatic control is working.	Temporarily stop the LCD periodically to prevent LCD burn-in. Not a malfunction.
24	The setting displayed on the local remote control does not match the setting displayed on this Unit.	Does the operated air conditioner match the actual air conditioner?	Operate another air conditioner and check if the actual air conditioner operates.
25	When local remote control operation is prohibited, if there is a power failure, the local remote control prohibited status will be cancelled when the power returns.	-	Set [Menu] - [Service settings] - [Function settings] as shown below. Set [Changing for indoor unit control] to [A].
26	FILTER information can be reset even when the FILTER sign is not displayed.	The FILTER signs lights up depending on the accumulated operation time.	As the operation time accumulates, the FILTER sign lights up when the preset operation time is reached. The FILTER sign information can be reset to clear the accumulated time for cases such as when FILTER cleaning is carried out before the FILTER sign turns on.
27	I want to check the software version.	Reboot from the Information menu.	The version is displayed under [Menu] - [Information].
28	The webpage of the Controller is not displayed.	Is the power to the System Controller on?	If the power to the System Controller is not on, you cannot connect to the webpage. Confirm if the power is on.
29		Is the LAN cable connected?	The webpage is not displayed unless the PC and the LAN of this Unit are connected. Check the LAN cable connection and network settings.
30		Have you set the IP address?	You cannot connect to the Unit unless the IP address of the PC is set. For details, see (P.26 in Owner's Manual).
31		Do you use a proxy server?	If the setting is such that a proxy server is used, exclude the IP address of the System Controller.
32		Is the setup script set to ON?	If "Use Setup Script" is set to ON on your PC, change it to OFF. (It may work normally even if it is ON)
33	Reboot from time to time.	Please check for noise and the power supply status.	The main unit may restart if noise in the surroundings or an unstable power supply cause the operation of the software to be unstable. Please check the surrounding environment.

	Phenomenon	Question	Confirmation items
34	I cannot start the Remote Control Software.	Is "Error 1001" displayed?	Please download .Net Framework 4.6.2 from the download website of this software and install it.
35		Is the LAN cable connected?	This software will not start unless the PC and the LAN of this Unit are connected. Check the LAN cable connection and network settings.
36		Is the IP address of the access destination set to the IP address of the controller main unit?	The IP address (or server name) to be entered during installation is the IP address of the controller main unit. It is not the IP address of the PC. If it is incorrect, please do the following and then reinstall. 1. Uninstall the application 2. Delete the install destination directory 3. Delete the desktop and start menu shortcuts
37		Is the PC on which the software was installed Windows 10?	Windows 10 is supported. The software may not operate correctly when installed on a PC with a different OS.
38	I cannot log in to the Remote Control Software.	Have you logged in as the same user from another PC?	Each user can log in from only one PC at the same time.
39		Is the Windows display style set to classic style?	Please select a display style other than classic style. You can change the display style from [Start] - [Control Panel] - [Appearance and Personalization] - [Change the theme]. This software supports Windows 10.
40	I cannot log in to Remote Control Software from another PC after the LAN is disconnected.	Have you logged in with the same user ID?	You must log in again from a PC with the LAN disconnected and log out normally.
41		Have you accessed the software from more than 8 PCs?	Up to 8 PCs can be accessed at the same time. The software may not operate correctly if you connect to more than 9 PCs.
42		Did you assign the PC's IP address using a DHCP server?	This Unit judges whether it is accessed from the same PC using the IP address. If the PC address is changed partway through by the DHCP server, you may not be able to log in again after LAN disconnection. Please set the PC that accesses this Unit to a fixed IP or reboot the Unit and erase the login information.
43	The language does not switch with the Remote Control Software.	Does the login user for the Windows being used have write permission for the Remote Control Software storage location?	Please allow write permission below the folder where Remote Control Software is saved (initial setting: C:\Program Files\AirConditioningSystem). Right-click on the AirConditioningSystem folder, select the [Properties] - [Security] Name, click the "Edit" button and check [Allow] for [Full control] under different settings.
44	The schedule setting changes have not been reflected.	Are you trying to change the schedule settings on both the Remote Control Software and the main unit?	To change the schedule settings, please set only one of either the main unit or the Remote Control Software.
45	I would like to use the software with other centralized controllers.	Centralized controllers that can be used together within the same network.	It is possible to use up to 8 units together with all centralized controllers including this Unit. Ask service personnel to use them in combination.
46	I want to use multiple units in combination.	Number of units that can be used in combination in the same network.	It is possible to use up to 8 units together with all centralized controllers including this Unit. Ask service personnel to use them in combination.
47	The LCD sometimes turns black for a moment.	The LCD's antistatic control is working.	This is not a malfunction. The LCD may turn black temporarily to remove static electricity.
48	The multi outdoor unit's option board control does not work.	Do you want to use the multi outdoor unit's option board?	When the centralized controller is connected, the functions of the outdoor unit's option board become ineffective. Only one of the centralized controller and the outdoor unit's option board can be used.
49	The Unit does turn ON/OFF even though the operation interlock signal/stop interlock signal is input.	Has the interlock signal been input from the time of activation?	Since the interlock signal confirms the state by detecting the rising edge and falling edge, if the interlock signal is input from the time of activation, interlock control will not be performed. Please set so that the interlock signal turns OFF at the time of activation.

	Phenomenon	Question	Confirmation items
50	Check code L20 (Duplicated central control addresses) has occurred.	Have you set the same central management addresses for two or more indoor units?	When connecting to the Central Control Device, it is necessary to register a separate number for the central management addresses for each indoor unit. If you accidentally register the same central management addresses in different indoor units, the Central Control Device or remote controller will detect the L20 (Duplicated central control addresses) check. Review the central management addresses (DN03) setting for each indoor unit.
51	Even though it is communicating with the indoor unit, C06, S01, or S20 (communication error) is generated.	Are this unit's address settings and the indoor unit's address settings correct?	Double-check that this unit's address settings match the indoor unit's address settings.
52	Even though it is communicating with the indoor unit, ControlTemp is displayed at -35°C or -31°F.	Is the indoor unit for this unit incorrectly registered as an "outdoor air handling unit"?	Make sure that the registered information is correct for the actual indoor unit.
53	The check code S19 (BMS-IFDD initialization communication incomplete) is generated.	Check the TCC-LINK wiring and terminator resistors.	Due to a communication error with the digital input/output relay interface (BMS-IFDD initialization communication incomplete), the TCC-LINK communication between the digital input/output relay interface and this unit has not been working from the initial state. Check the TCC-LINK wiring and terminator resistors.

About L20 (Duplicated central control addresses) Warnings

When you connect the System Controller, set a central management address (DN03) for each indoor unit. Central management addresses require that you register separate numbers for each indoor unit, but if you mistakenly register the same central management address for different indoor units, an L20 (duplicated central control addresses) warning will be detected by System Controller or the local remote control.

With TU2C-LINK, the System Controller detects an L20. With TCC-LINK, the remote controls belonging to the individual indoor units detect an L20. The System Controller, which is incompatible with TU2C-LINK, may not be able to detect an L20, depending on conditions*, if the indoor unit is compatible with TU2C-LINK. Be sure to do a one-to-one test for the System Controller and indoor units.

There are some models on which you can check for duplications on the central management address list screen, depending on the model of the System Controller.

* Central Control Devices whose model name does not contain "U"

[Conditions]

When the same central management address is set for indoor units using different coolant systems in a system of outdoor units and indoor units that are compatible with TU2C-LINK and a Central Control Device that is incompatible with TU2C-LINK.

Check Code List

Check Code	Check Code Names
S01	Communication error between air conditioner and BMS
S02	BMS-IFLSV Communication error
S03	Group terminal unit error
S04	BMS-IFWH Communication error
S06	BMS-IFWH Communication error
S07	BMS-IFDD Communication error
S08	Communication error
S09	Communication error
S12	Other error
S14	Start failure
S15	File access error
S16	IP address setup error
S17	File load error
S18	BMS-IFWH initialization communication incomplete
S19	BMS-IFDD initialization communication incomplete
S20	Initialization between air conditioner and BMS is not completed
S21	Mail transmission error
S22	Internal communication error
S23	Setting file read error
S25	Schedule file read error
S26	Schedule file write error
S27	Daily report/Monthly report file read error
S28	Daily report/Monthly report file write error
S29	Application error
S30	System error
S32	Alarm activation
S33	System controller address duplication error

For check codes other than those listed above, refer to the respective manuals of each connected model.

List of items listed in CSV file

AVG_(Hour,Day,Month)_IDU_ECalc_(yyyymm,yyyy,ALL).csv

Item	Unit	Description
DateTime	-	Date
LinkNo	-	TCC-LINK No. 1/2
LineAddress	-	System number 1 - 32
IndoorAddress	-	Indoor unit address 1 - 128
OperationMode	-	Operation mode 0 (cool or auto (cool)) / 1 (heat or auto (heat)) / 2 (dry) / 3 (fan) / 4 (other)
SetTemperature	°C	Average of set temperature (°C) = data value × (0.5 - 35)
ControlTemperature	°C	Average of control temperature (°C) = data value × (0.5 - 35)
OutdoorTemperature	°C	Average of outdoor temperature (°C) = data value × (0.5 - 35)

AVG_(Hour,Day,Month)_ODU_ECalc_(yyyymm,yyyy,ALL).csv

Item	Unit	Description
DateTime	-	Date
LinkNo	-	TCC-LINK No. 1/2
LineAddress	-	System number 1 - 32
ODUEERandCOP	-	Average efficiency value of outdoor unit
SystemEERandCOP	-	Average value of efficiency value of outdoor unit and indoor unit combined
ODUEstimatedConsumptionW	Ewh	Cumulative value of power consumption estimated by the outdoor unit
SystemEstimatedConsumptionW	Ewh	Cumulative value of power consumption estimated by outdoor and indoor units
Capacity	w	Average ability score

AVG_(Hour,Day,Month)_WHM_ECalc_(yyyymm,yyyy,ALL).csv

Item	Unit	Description
DateTime	-	Date
DeviceID	-	Input Device ID 1 (System Controller) / 111 (Energy Monitoring Relay Interface_1) - 125 (Energy Monitoring Relay Interface_15)
ChannelNo	-	Input Channels 1 - 8

* Items other than those listed will be private.

5 Service Parts

No.	Component name	Component code	Overview	Q'ty
1	Power adapter	4316V581	Power supply adapter for Touch screen controller	1

Installation Manual

TOSHIBA
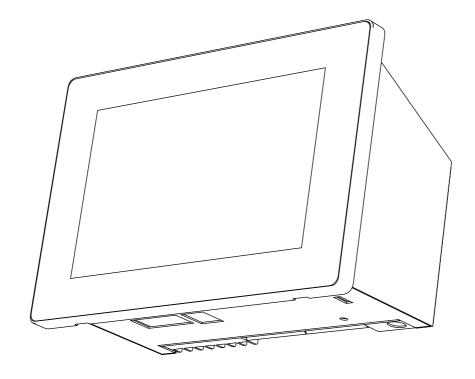
Central Control Device (Touch Screen Controller)
Installation Manual

For commercial use

Model name:

BMS-CT2560U-E
(BMS-CT1280TU)
(BMS-CT2560U-TR)

- **Save These Instructions!**

ENGLISH

•Thank you for purchasing the system controller.
•Please read this installation manual carefully before installation, and perform the work only in the correct manner.

Contents

1 Precautions for safety

- Read these "Precautions for safety" carefully before installation.
- The precautions described below include important items regarding safety. Observe them without fail.
  Understand the following details (indications and symbols) before reading the body text, and follow the instructions.
- After the installation work has been completed, perform a trial operation to check for any problems. Explain how to use and maintain the unit to the customer.
  Ask customer to keep this Manual at accessible place for future reference.

Indication	Meaning of Indication
⚠WARNING	Text set off in this manner indicates that failure to adhere to the directions in the warning could result in serious bodily harm (*1) or loss of life if the product is handled improperly.
⚠CAUTION	Text set off in this manner indicates that failure to adhere to the directions in the caution could result in serious bodily injury (*2) or damage (*3) to property if the product is handled improperly.

*1: Serious bodily harm indicates loss of eyesight, injury, burns, electric shock, bone fracture, poisoning, and other injuries which leave aftereffect and require hospitalization or long-term treatment as an outpatient.

*2: Bodily injury indicates injury, burns, electric shock, and other injuries which do not require hospitalization or long-term treatment as an outpatient.

*3: Damage to property indicates damage extending to buildings, household effects, domestic livestock, and pets.

EN

Symbols	Meaning of Symbols
🚫	"🚫" Indicates prohibited items. The actual contents of the prohibition are indicated by a picture or text placed inside or next to the graphic symbol.
❗	"❗" Indicates compulsory (mandatory) items. The actual contents of the obligation indicated by a picture or text placed inside or next to the graphic symbol.

⚠ WARNING

❗	• **Ask an authorized dealer or qualified installation professional to install or reinstall this unit.** Inappropriate installation may result in electric shock or fire.
	• **Electrical work must be performed by a qualified electrician in accordance with this installation manual. The work must satisfy all local, national and international regulations.** Inappropriate work may result in electric shock or fire.
	• **Be sure to turn off all main power supply switches before starting any electrical work.** Failure to do so may result in electric shock.
🚫	• **Do not modify the unit.** A fire or an electric shock may occur.
❗	• **Always connect to ground** Improper grounding may result in an electric shock. Before connecting the power, carry out Class D grounding according to the "Engineering Standard for Electric Work" and the "Internal Wiring Regulations".

Warning

This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

⚠ CAUTION

🚫
- **Do not install in the following locations:**
  Locations where combustible gas may leak
  Locations with high humidity or water
  Dusty locations
  Locations in direct sunlight and locations subject to high temperatures
  Locations within 1 m from televisions or radios
  Outdoors, under awnings, or other locations exposed to rain and dew
  Locations exposed to outside air containing corrosive gases or salinity
  Locations with frequent vibrations

- **Do not operate the touch panel with mechanical pencils or other pointed objects.**

❗
- **In installation work, use wiring with the correct ampacity.**
  Failure to do so may result in excessive heat or fire.

- **Use specified cables and connect them securely, and do not subject connecting terminals to external force.**
  Doing so may result in broken cables, excessive heat or fire.

- **Always install a circuit breaker on the primary side of the power supply.**

- **Clean the touch panel by wiping with an eyeglasses cleaner or other soft cloth.**
  To remove oil-based ink, wipe with a cloth that has been moistened with a neutral detergent and then wrung out, and finish by wiping with a soft, dry cloth.
  Do not use commercial OA cleaners, cleansers, or other liquid cleaners containing abrasives.

- **When attaching to a metal lath, wire lath or wooden structure with metal boards, attach it to the control panel, etc. without attaching it to the wall.**

- **Do not swallow the coin cell battery.**
  There is a risk of injury due to chemical reaction if the battery is accidentally swallowed.

CAUTION   This device uses a lithium battery. Follow all local regulations when disposing of it.

2 Specifications
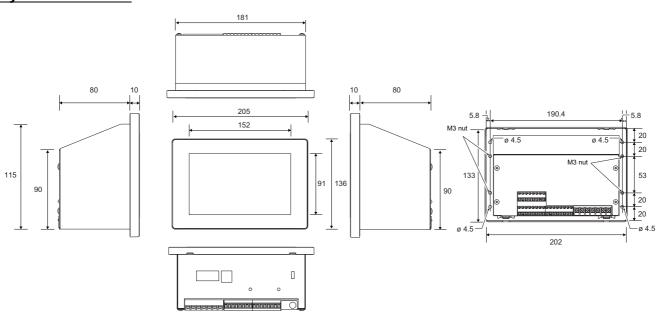
Product name	Touch Screen Controller
Model Name	BMS-CT2560U-E, BMS-CT2560U-TR
Power supply	220-240 V AC* 50/60 Hz
Consumed current	1.17 A
Number of connected units	Indoor unit	Up to 256 units (LINK1 terminal: maximum 128 units, LINK2 terminal: maximum 128 units)
	ON/OFF unit	Maximum 60 units
	ENERGY MONITORING RELAY INTERFACE	Up to 4 units
	DIGITAL INPUT/OUTPUT RELAY INTERFACE	Up to 4 units
Communication ports	• RS-485 port ×1 • LAN port ×1
USB port	USB memory stick connection port ×2
External contact input	8 inputs
External contact output	4 outputs
Operating temperature/humidity range	0°C to 40°C, 10% to 90% RH (no condensation)
Dimensions	H136 mm × W205 mm × D10 (+80) mm (Embedded dimensions shown in parenthesis)
Mass	1.34 kg (System Controller) 0.45 kg (power adapter)

* Power cord for 220-240 V power adapter is to be arranged on site.
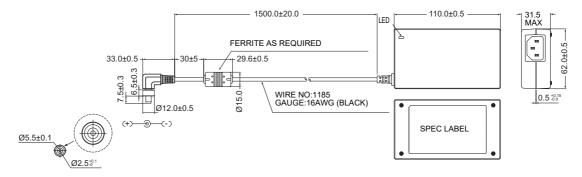
■ Outline drawing   (Unit: mm)
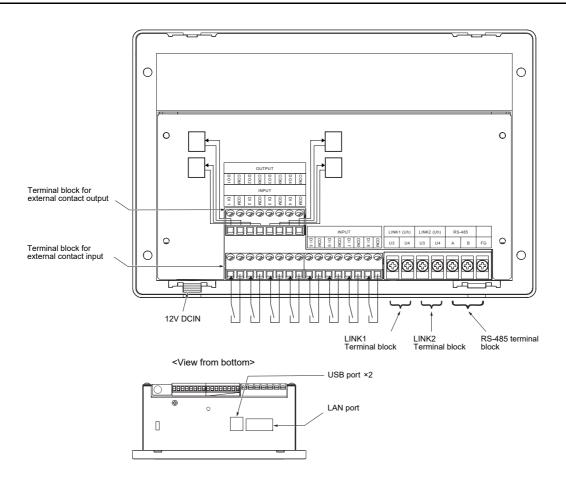
System Controller

Power adapter

■ Component Names

<View from bottom>

Name	Function
12V DCIN	Connect the power adapter
Terminal block for external contact output	Connect the external contact output
Terminal block for external contact input	Connect the external contact input
LINK terminal block	Connect the central control wiring
RS-485 terminal block	Connect the RS-485 terminal block
USB	For service
LAN	Can be connected to a PC via LAN communication and monitored and controlled

■ Before Installation

Confirm that all the parts listed below are included in the package.

Included Items

No.	Component name	Quantity	Remarks
1	System Controller	1	
2	Power adapter	1	
3	Owner's Manual	1	
4	Installation Manual	1	
5	Fixing screw	4	Fixing screw (M4×12) for attaching the main unit from the front
6	Fixing screw	4	Fixing screw (M3×8) for attaching the main unit from the rear
7	Closed end connector	2	RS-485 cable crimp connector
8	Cable tie	2	For fixing the power adapter
9	Double-sided tape	1	For fixing the power adapter

Wiring specifications

Use the following wiring material to connect signal wires and power supply wires. (Locally procured)

No.	Wiring	Wire type / wire diameter / wire length
1	For LINK terminal	Refer to "Design of Control Wiring" (P.13).
2	For RS-485	2-core shielded wires
		1.25 mm^2, up to 500 m (total extension distance)
3	For digital I/O	Two-core cable 0.3 mm^2, up to 100 m
4	For Ethernet	LAN cable (category 5 or above) Maximum length: 100 m

EN

3 Installation
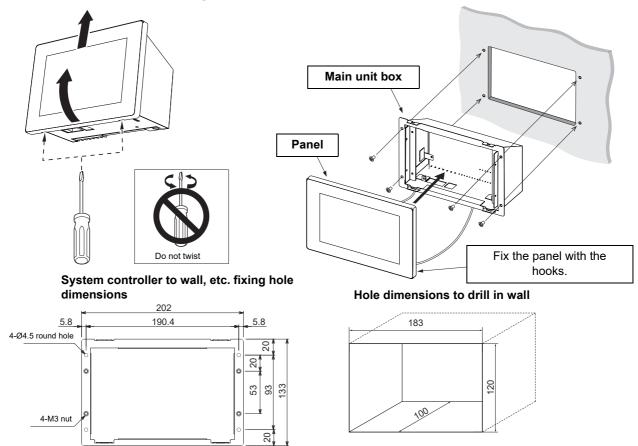
⚠CAUTION

- Do not wire communication lines or input/output wiring next to power supply wiring, etc., or house them in the same metal pipe. Doing so may result in failure.
- Install the main unit away from noise sources.
- When using the USB or LAN port that comes with the main unit, consider the installation method in advance, such as securing a space on the underside so that the port can be accessed from the outside.

3-1. Installation of Main Unit Box and Panel

The main unit box can be mounted either from the front or from the rear.
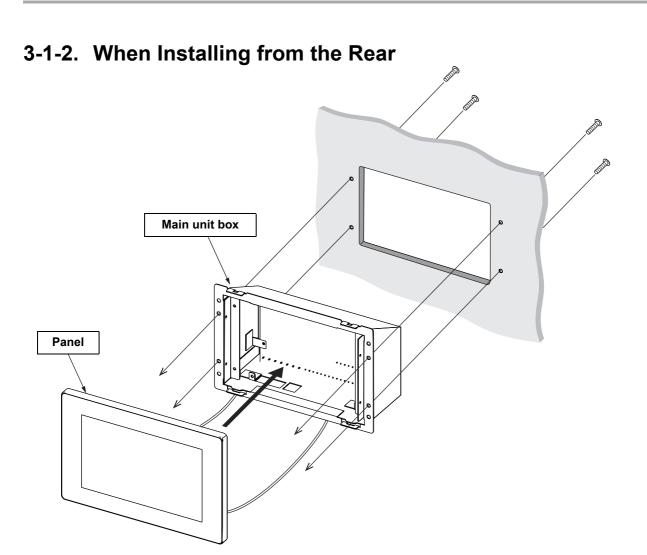
3-1-1. When Installing from the Front

Do not twist

System controller to wall, etc. fixing hole dimensions

Main unit box

Panel

Fix the panel with the hooks.

Hole dimensions to drill in wall
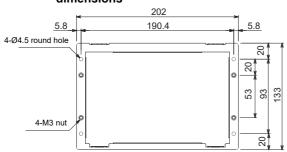
* Since the left and right mounting screws are attached close to each other, please drill the left and right dimensions as accurately as possible.

1 **Connect the TU2C-LINK cable, AC adapter, and LAN cable to the main unit.**

2 **Fit the main unit on to the wall and switch board.**

3 **Insert a flat head screwdriver, etc. into the groove on the left and right of the bottom of the panel. There will be a snapping sound and the panel will come off.**

REQUIREMENT
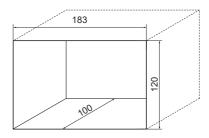
- Just insert the screwdriver and do not twist it.
- To prevent the panel from falling, support it during removal.

4 **Fix the 4 main unit screws.**

5 **Close the panel by hooking the panel rear to the top of the main unit. There will be a snapping sound and the panel will be fixed.**

6 **When installation is completed, peel off the transparent film.**

3-1-2.　When Installing from the Rear

Main unit box

Panel

System controller to wall, etc. fixing hole dimensions

202
5.8　　190.4　　5.8
4-Ø4.5 round hole
4-M3 nut
20
20
53
93
133
20

Hole dimensions to drill in wall

183
120
100
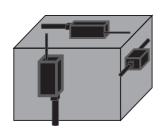
*　Although the panel and the main unit box are separated to explain the screw attachment part in an easy to understand manner, it is not necessary to remove the main unit box from the panel in actual installation work.

1　**Drill four Ø4 holes in the switchboard, wall, etc.**

2　**Fit the main unit on the switch board, wall, etc.**

3　**Fix from the rear of the main unit. Please use the supplied M3 × 8 screws.**

4　**Connect the TU2C-LINK cable, AC adapter, and LAN cable to the main unit.**

5　**When installation is completed, peel off the transparent film.**

EN
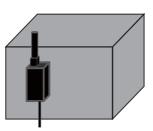
3-2. Attaching the Power Adapter

The power adapter can be installed on a flat surface or on a wall. Do not install it in any other orientation.
Fix with the attached binding band and double-sided tape.

Installation allowed   **Installation not allowed**

*   Install so that the power cable that connects
    to 220-240 V AC does not face upward.

REQUIREMENT

Do not install in the following locations.
  • Locations with high humidity or water
  • Dusty locations
  • Locations in direct sunlight and locations subject to high temperatures
  • Locations within 1 m from televisions or radios
  • Outdoors, under awnings, or other locations exposed to rain and dew
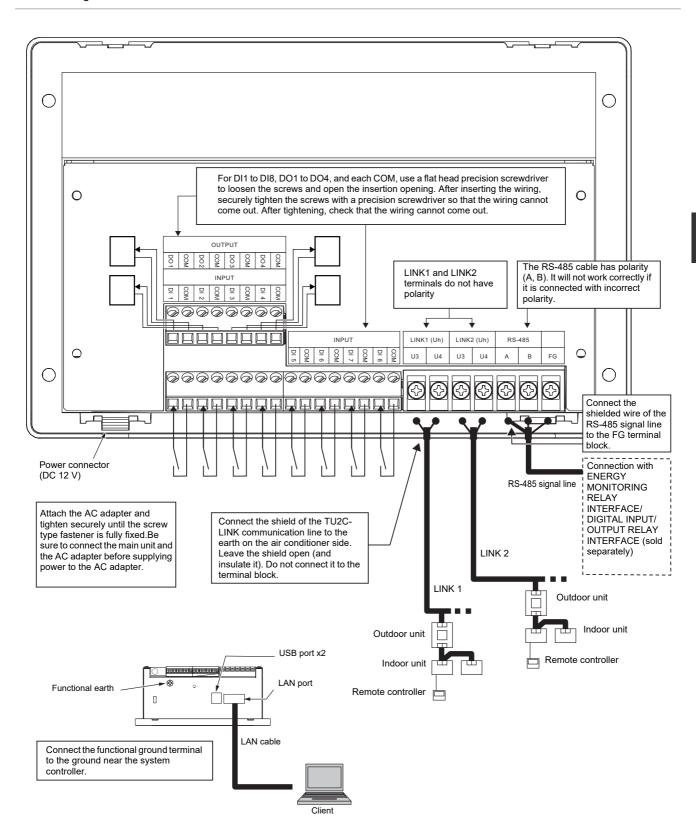
3-3. Power, Signal, and Earth Line Connections

Connect the power, signal and earth lines to the specified terminal blocks.

REQUIREMENT
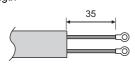
Attach round crimp terminals to all LINK 1, LINK 2, and RS-485 wiring, and tighten the screws securely. After tightening, check that the wiring cannot come out.

EN

For DI1 to DI8, DO1 to DO4, and each COM, use a flat head precision screwdriver to loosen the screws and open the insertion opening. After inserting the wiring, securely tighten the screws with a precision screwdriver so that the wiring cannot come out. After tightening, check that the wiring cannot come out.

LINK1 and LINK2 terminals do not have polarity

The RS-485 cable has polarity (A, B). It will not work correctly if it is connected with incorrect polarity.

Connect the shielded wire of the RS-485 signal line to the FG terminal block.

Power connector (DC 12 V)

Attach the AC adapter and tighten securely until the screw type fastener is fully fixed.Be sure to connect the main unit and the AC adapter before supplying power to the AC adapter.

Connect the shield of the TU2C-LINK communication line to the earth on the air conditioner side. Leave the shield open (and insulate it). Do not connect it to the terminal block.

RS-485 signal line

Connection with ENERGY MONITORING RELAY INTERFACE/ DIGITAL INPUT/ OUTPUT RELAY INTERFACE (sold separately)

LINK 2

LINK 1

Outdoor unit

Indoor unit

Remote controller

Outdoor unit

Indoor unit

Remote controller

USB port x2

Functional earth

LAN port

LAN cable

Connect the functional ground terminal to the ground near the system controller.

Client

TU2C-LINK communication line stripping length

35

RS-485 cable wire stripping length

35

55

Digital I/O cable stripping length

35   6
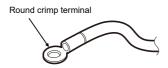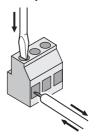
Attach a round crimp terminal to each wire of the power line and signal line.

Loosen the screws with a screwdriver, insert the digital I/O cable, and tighten the screws securely.

Round crimp terminal

Termination resistance setting

•RS-485 termination resistance setting .... Set at both ends of the RS-485 communication line. Set one end at the main unit and the other end at the interface. The termination resistance of the main unit is already set as a factory default. Refer to the interface installation manual to set the termination resistance of the interface.
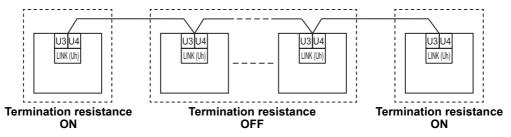
•TU2C-LINK / TCC-LINK
termination resistance setting .... <For TCC-LINK>
Leave just 1 line of the termination resistance in the interface board of the outdoor unit (centre unit) ON, and turn all the others OFF. (Refer to the wiring diagram attached to the outdoor unit for the position of SW.)
<For TU2C-LINK>
For the central control wiring (Uh line), set the termination resistance that is farthest away on the wiring between this central controller and the other unit (VRF, light commercial, air to air heat exchanger, general purpose control interface, air to water heat pump) to ON.

Refer to the manual of each model for the termination resistance setting method.

| U3 U4 | U3 U4 | U3 U4 | U3 U4 |
| LINK (Uh) | LINK (Uh) | LINK (Uh) | LINK (Uh) |

Termination resistance ON

Termination resistance OFF

Termination resistance ON

Shield grounding process

•RS-485 cable wire shielded wire .... Connect to the FG terminal block.
•TU2C-LINK communication line shielded wire ...... When using the system controller with one unit, open the shielded wire of the TU2C-LINK communication line and perform insulation processing.
When using the system controller with multiple units, connect the shield of the TU2C-LINK communication line to the closed end and open the shield at the final end of the system controller to perform insulation processing.
Perform TU2C-LINK communication line shield grounding on the air conditioner side.

REQUIREMENT

- Be sure to install a circuit breaker or all-pole isolating switch (with a contact breaking distance of at least 3 mm) on the primary side of the power supply.
- Fasten the screws to the terminal block with torque of 0.5 N•m.

■ Design of Control Wiring

Communication method and model name

The TU2C-LINK model (U series) can be used together with previous models (other than U series).
For details of the model and communication method, see the following table.

Communication method	TU2C-LINK (U series)	TCC-LINK (other than U series)
Outdoor unit	MMY-M<u>U</u>P*** ↑_____ U series model	Other than on the left (MMY-MAP***, MCY-MAP***, etc.)
Indoor unit	MM*-<u>U</u>P*** ↑_____ U series model	Other than on the left (MM*-AP***, etc.)
Wired remote controller	RBC-AMS<u>U</u>** ↑_____ U series model	Other than on the left
Wireless remote controller receiver	RBC-AXR<u>U</u>** ↑_____ U series model TCB-AXR<u>U</u>** ↑_____ U series model	Other than on the left
System controller	***-***<u>U</u>** ↑_____ U series model	Other than on the left

U series outdoor units: Super Multi u series (MMY-MUP***) Outdoor units other than U series: Super Module Multi i series (MMY-MAP***), etc.

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When the connected outdoor unit is Super Multi u series (U series)

Follow the wiring specifications in the table below even when there is a mix of U series and non-U series in the connected indoor units or remote controllers.

Wiring specifications
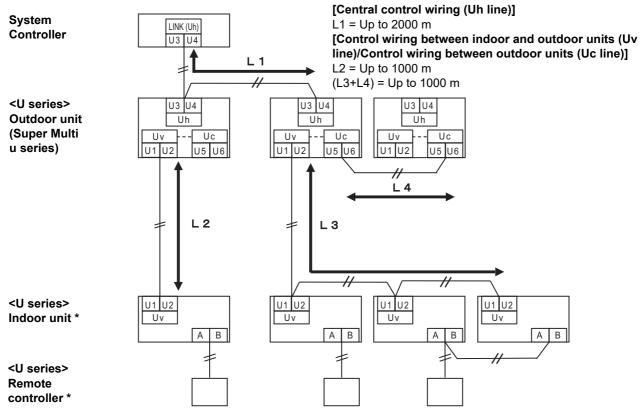
Item	Communication line
	Central control wiring (Uh line)
Wire diameter	1.0 to 1.5 mm² (up to 1000 m)
	2.0 mm² (up to 2000 m)
Wire type	2-core, non-polar
Wire types that can be used	Shielded wire

REQUIREMENT

When wiring the control wiring between indoor and outdoor units (Uv line)/control wiring between outdoor units (Uc line) and the central control wiring (Uh line), use the same wire type and diameter for each line.
Using a mixture of different wire types and diameters may cause a communication error.

System diagram

[Central control wiring (Uh line)]
L1 = Up to 2000 m
[Control wiring between indoor and outdoor units (Uv line)/Control wiring between outdoor units (Uc line)]
L2 = Up to 1000 m
(L3+L4) = Up to 1000 m

* The wiring specifications in the system diagram above are the same even when the indoor unit or remote controller are other than the U series.

When the connected outdoor units are other than Super Multi u series (U series)

Wiring specifications
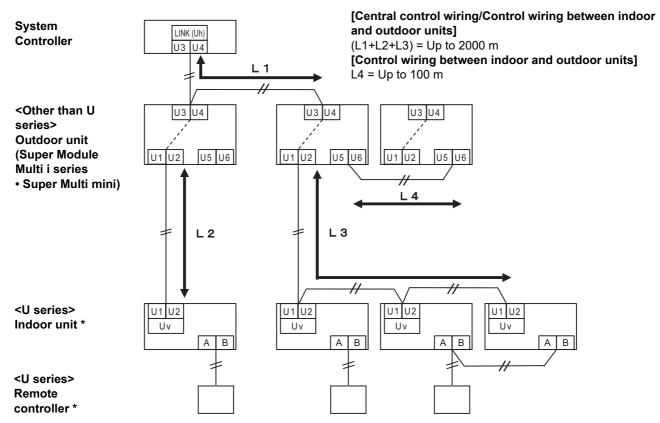
Item	Communication line
	Control wiring between indoor and outdoor units and central control wiring
Wire diameter	1.25 mm² (up to 1000 m)
	2.0 mm² (up to 2000 m)
Wire type	2-core, non-polar
Wire types that can be used	Shielded wire

REQUIREMENT

When wiring the control wiring between indoor and outdoor units/central control wiring and the control wiring between outdoor units, use the same wire type and diameter for each line.
Using a mixture of different wire types and diameters may cause a communication error.

System diagram

[Central control wiring/Control wiring between indoor and outdoor units]
(L1+L2+L3) = Up to 2000 m
[Control wiring between indoor and outdoor units]
L4 = Up to 100 m

* The wiring specifications in the system diagram above are the same even when the indoor unit or remote controller are other than the U series.

When connecting to a previous model light commercial, air to air heat exchanger, air to water heat pump, or general purpose equipment control interface

Follow the wiring specifications in the table below even when there is a mix of U series and non-U series in the connected indoor units or remote controllers.

Wiring specifications
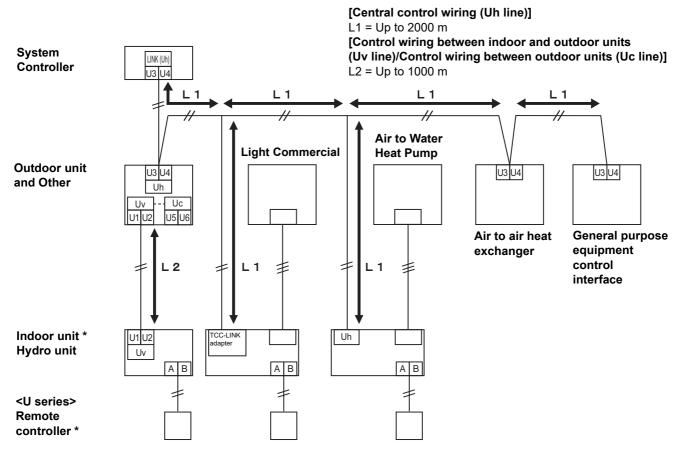
Item	Communication line
	Central control wiring (Uh line)
Wire diameter	1.25 mm^2 (up to 1000 m)
	2.0 mm^2 (up to 2000 m)
Wire type	2-core, non-polar
Wire types that can be used	Shielded wire

REQUIREMENT

When wiring the control wiring between indoor and outdoor units (Uv line)/control wiring between outdoor units (Uc line) and the central control wiring (Uh line), use the same wire type and diameter for each line.
Using a mixture of different wire types and diameters may cause a communication error.

System diagram

* The wiring specifications in the system diagram above are the same even when the indoor unit or remote controller are other than the U series.

■ Connection to External Devices

Example of connection to external equipment which is connected to digital input/output terminal.
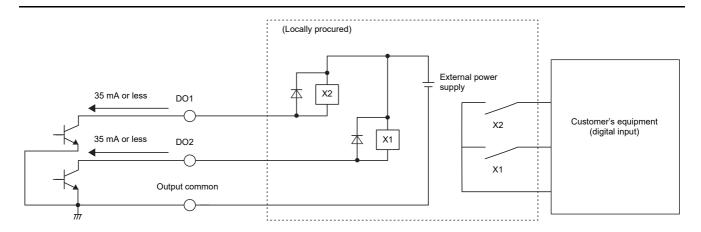
Name	I/O Item	System controller side		External device side	
		I/O conditions	Terminal name	Circuit example	I/O conditions
DO1 Output common DO2 Output common DO3 Output common DO4 Output common	State output	Transistor Open collector output Terminal-to-common allowable voltage / current 24 V DC / 35 mA or less	DO1 Output common DO2 Output common DO3 Output common DO4 Output common	Digital input	Wiring length: Within 100 m * If you want to use relays, please refer to page 18.
DI1 Input common DI2 Input common DI3 Input common DI4 Input common DI5 Input common DI6 Input common DI7 Input common DI8 Input common	Control input Electric energy pulse		DI1 Input common DI2 Input common DI3 Input common DI4 Input common DI5 Input common DI6 Input common DI7 Input common DI8 Input common		Wiring length: Within 100m <Control input> No-voltage contact A Pulse or static <Electric energy pulse> No-voltage A Pulse Pulse width: 50 msec or more No-voltage contact compatible with a very small current (3 mA or less) DC5 V

*   Wire the cables so that the user does not touch the power supply directly.

*   On the external device side, use a basically insulated power circuit and place it in a location where the user cannot touch it.

EN

When using a relay for the circuit on the equipment side of the state output

IMPORTANT

Be sure to connect freewheeling diodes to both ends of the relay coil. (A relay with a built-in diode is recommended.)

■ Wiring connections

This section shows wiring connection examples with the indoor units, ENERGY MONITORING RELAY INTERFACE, DIGITAL INPUT/OUTPUT RELAY INTERFACE, and remote monitoring PC.

Air conditioning unit group settings
• Indoor units can be set together for each group unit.
• Groups 1 to 64 correspond to the central control addresses 1 to 64 of the indoor units.
• There is a LINK 1 and a LINK 2 for each TU2C-LINK communication line.
  If only U Series outdoor units are connected, each line has 128 groups. LINK1 and LINK2 together have 256 groups and 256 zones.
  When outdoor units other than the U Series are connected, each line has 64 groups. LINK1 and LINK2 together have 128 groups and 128 zones.
*When an outdoor unit other than the U series is connected to either line, it is set when an outdoor unit other than the U series is connected on both lines.
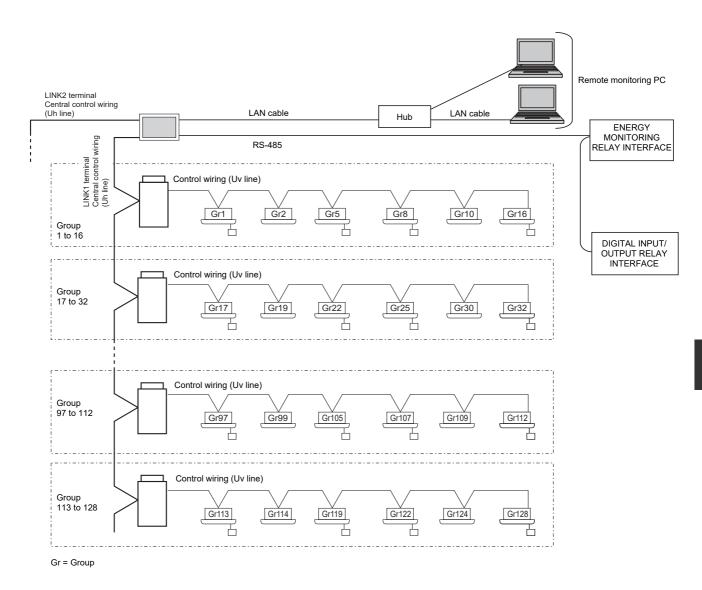
Interface connection
Connect the ENERGY MONITORING RELAY INTERFACE and the DIGITAL INPUT/OUTPUT RELAY INTERFACE to the RS-485 cable line. For details of the connection method refer to the interface installation manual.
When using the power meter, connect the power meter separately for each device.
 • Multi air conditioners for buildings
 • Light Commercial
 • Room Air Conditioner (home) (RAC TU2C-LINK I/F connection * For use outside Japan only)
 • Air to Water Heat Pump (Hot water supply)
 • Air to Water Heat Pump (Air conditioning)
 • Air to Water Heat Pump (Air conditioning and Hot water supply)
 • General purpose device control interface, External device

LINK2 terminal
Central control wiring
(Uh line)

LINK1 terminal
Central control wiring
(Uh line)

LAN cable

Hub

LAN cable

RS-485

Remote monitoring PC

ENERGY
MONITORING
RELAY INTERFACE

DIGITAL INPUT/
OUTPUT RELAY
INTERFACE

Group
1 to 16

Control wiring (Uv line)

Gr1 | Gr2 | Gr5 | Gr8 | Gr10 | Gr16

Group
17 to 32

Control wiring (Uv line)

Gr17 | Gr19 | Gr22 | Gr25 | Gr30 | Gr32

Group
97 to 112

Control wiring (Uv line)

Gr97 | Gr99 | Gr105 | Gr107 | Gr109 | Gr112

Group
113 to 128

Control wiring (Uv line)

Gr113 | Gr114 | Gr119 | Gr122 | Gr124 | Gr128

Gr = Group

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NOTE

When you remove the rear panel of this Unit, there is SW100 which is the termination resistance between LINK1 and LINK2 terminals.
For the central control wiring (Uh line), set the two terminating resistors at both ends of the wiring between this Unit and the air conditioner to ON "Close" as much as possible.

Owner's Manual

For commercial use

Touch screen controller

Model Name

BMS-CT2560U-E
(BMS-CT1280TU)
(BMS-CT2560U-TR)

- Thank you for purchasing this System Controller.
- In order to use this product safely and correctly, please read this owner's manual carefully before use and make sure that you fully understand the contents.
- In particular, please be sure to read the "Safety Precautions".
- After reading this manual, be sure to keep it in a place where the operator of the Unit can always view it.

Contents

1 Quick Start Guide

<table>
<tr><td colspan="3" style="background:black;color:white;text-align:center">**Basic Usage**</td></tr>
<tr><td colspan="2">**To start/stop the air conditioner(s)**</td><td>→ "Start/Stop Operation" (P.34)</td></tr>
<tr><td colspan="2">**To change the set temperature**</td><td>→ "Change the Air Conditioning Settings" (P.38)</td></tr>
<tr><td colspan="2">**To change the Mode (Cool/Heat/Auto/Dry/Fan)**</td><td>→ "Change the Air Conditioning Settings" (P.38)</td></tr>
<tr><td>**To check whether you have forgotten to turn off the air conditioner(s)**</td><td>**Batch ON/OFF screen**</td><td>→ "Monitor the Overall Air Conditioning System" (P.50)</td></tr>
<tr><td>**To check for current malfunctions**</td><td>**Check code screen**</td><td>→ "Monitor the Overall Air Conditioning System" (P.50)</td></tr>
<tr><td colspan="3" style="background:gray;color:white;text-align:center">**Advanced Usage** Please use the following functions as necessary.</td></tr>
<tr><td colspan="2">**To set start/stop timer**</td><td>→ "Set the Operation Schedule" (P.44)</td></tr>
<tr><td rowspan="6">**To configure and confirm the energy saving settings**</td><td>**Return Back**</td><td>→ "Configure and confirm the Return Back settings" (P.59)</td></tr>
<tr><td>**Eco Temperature Shift**</td><td>→ "Change to energy saving temperature" (P.59)</td></tr>
<tr><td>**Change Temperature Range**</td><td>→ "Set the temperature change range" (P.60)</td></tr>
<tr><td>**Save Mode**</td><td>→ "Control air conditioner power" (P.58)</td></tr>
<tr><td>**Schedule settings**</td><td>→ "Set the Operation Schedule" (P.44)</td></tr>
<tr><td>**Power peak cut schedule**</td><td>→ "Set demand control schedule of outdoor unit" (P.81)</td></tr>
<tr><td colspan="2">**To operate the Total Heat Exchange Unit**</td><td>→ "Turn ON/OFF the ventilation function" (P.56)</td></tr>
<tr><td colspan="2">**To cancel the FILTER Sign after filter cleaning**</td><td>→ "Filter sign Reset" (P.58)</td></tr>
<tr><td rowspan="4">**To connect to a PC that has Energy Report Software 2 installed and display the energy usage and power usage report**</td><td>**Connect to a PC that has Energy Report Software 2 installed and display the energy usage**</td><td>→ "Setting when Using Energy Report Software 2" (P.33)</td></tr>
<tr><td>**IP Address Setting**</td><td>→ "Set the IP address of the Touch screen controller" (P.91)</td></tr>
<tr><td>**Output to USB flash drive**</td><td>→ "Output data to a USB flash drive" (P.84)</td></tr>
<tr><td>**Connect to a PC that has Energy Report Software 2 installed and display the power usage report**</td><td>→ "Power Distribution System Using the Energy Report Software 2 (PC Software)" (P.105)</td></tr>
<tr><td colspan="2">**To output the daily and monthly report files, the check code files, and the setup files by USB flash drive**</td><td>→ "Output data to a USB flash drive" (P.84)</td></tr>
</table>

2 Safety Precautions

This section explains safety precautions you must follow in order to prevent harm to the user and other persons and damage to property.

"Display Description" explains the classification of the degree of harm or damage that may occur if the unit is handled incorrectly, while "Symbol Description" indicates the meanings of symbols.

Display Description

| ⚠ **WARNING** | Indicates "Content that is expected to result in death or serious injury (*1) to the user in the case of incorrect handling". |
| ⚠ **CAUTION** | Indicates "Content that is expected to result in minor injury (*2) to the user or damage to property (*3) in the case of incorrect handling". |

* 1: Serious injury refers to lasting after effects such as blindness, injury, burns (high temperature / low temperature), electric shock, bone fracture, or poisoning, etc. and injuries that require hospitalization/long-term outpatient treatment.
* 2: Minor injury refers to injuries, burns, or electric shocks, etc. that do not require hospitalization or long-term outpatient treatment.
* 3: Damage to property refers to extended damage related to houses, household goods, livestock, or pets, etc.

Symbol Description

| ⊘ | ⊘ indicates prohibited actions. Specifically prohibited contents are indicated with a picture and/or text in or near the symbol. |
| ● | ● indicates instructions which must be followed. The actual contents of the instructions are indicated with a picture and/or text in or near the symbol. |

⚠ WARNING

Installation Precautions

| ! Request installation | **Ask the dealer from whom you purchased the unit or a professional for installation work.** Installation requires specialised technical expertise. If you attempt to perform installation work yourself and perform the work incorrectly, it may cause fire, electric shock, or injury. | ! Use specified products | **Use a designated TOSHIBA air conditioner.** Please use a designated TOSHIBA air conditioner. Using products other than specified may cause fire, electric shock, or water leakage. Also, please ask a professional for installation work. |

Usage Precautions

| ⊘ Prohibited | **Do not operate the switches with wet hands.** Doing so may cause electric shock or failure. | ⊘ Prohibited | **Do not wet the System Controller.** Please be careful not to get the System Controller wet. |
| ! Compulsory | **Turn off the power if anything is abnormal (burnt odour etc.).** Continued use may cause fire or electric shock. Please ask the dealer from whom you purchased the product. | ! Compulsory | **Do not use a power source other than the specified model.** Using a power source other than the specified model may cause fire or failure. Please use 220-240 V AC. |

Relocation/Repair Precautions

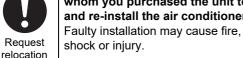| ⊘ Prohibited | **Do not remodel.** Doing so may cause fire or electric shock. | ! Request | **Please ask the dealer from whom you purchased the unit for repair.** Faulty repair may cause fire or electric shock. |
| ! Request relocation | **Contact a specialist or the dealer from whom you purchased the unit to relocate and re-install the air conditioner.** Faulty installation may cause fire, electric shock or injury. | | |

⚠ CAUTION

Installation Precautions

Check the installation location	**Do not install in areas with high humidity or vibration.** Doing so may cause a failure.
Check the installation location	**Do not install in areas where noise is generated.** Doing so may cause malfunction.
Check the installation location	**Do not use this device in locations where children may be present.**

Check the installation location	**Do not install in direct sunlight or near heat sources.** Doing so may cause a failure.
Check the installation location	**Do not install this product in a place where combustible gas may leak.** Gas leaking and accumulating around the product may cause a fire.

Usage Precautions

Prohibited	**Do not drop the product or apply strong shock.** Doing so may cause a failure.
Instructions	**When cleaning and checking, turn off the earth leakage breaker.** Failing to do so may cause injury.

If anything is abnormal turn off the power	**If this product malfunctions, turn off the original power supply, and then contact the dealer from whom you purchased the product to ask for repair.** Continued operation with an abnormality may cause fire or electric shock.

Precautions on Connection to External Devices

Prohibited	**Do not connect the System Controller to the Internet.** Never connect it. We shall assume no responsibility for any problems arising from the connection. Only a connection to the local area is possible.
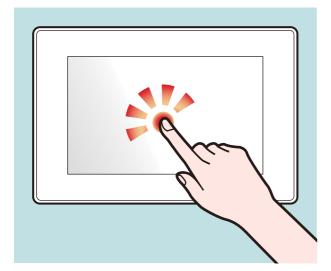
3 Operating Method and Screen Structure

Touch Panel Operation Method

Explains the basic touch panel operation method.
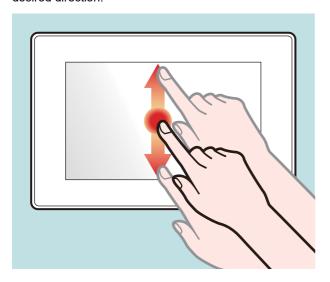
Tap

Touch your finger lightly on the screen and release it immediately.

Drag

Tap an object on the screen, hold your finger down, and move.

Swipe

Touch your finger lightly on the screen and move it in the desired direction.
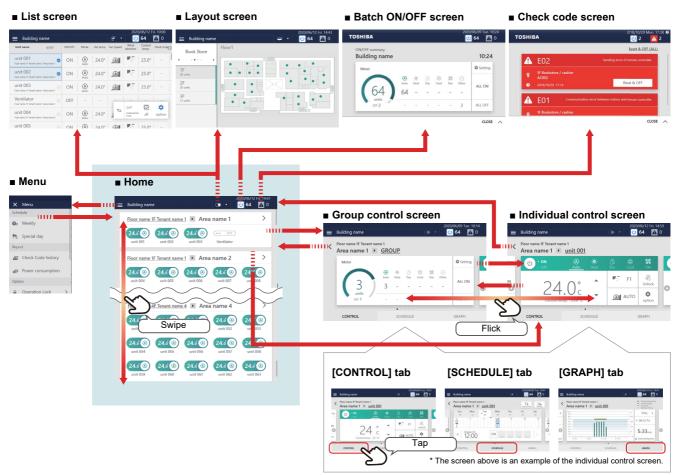
Flick

Touch the screen with your finger and move your finger quickly up, down, to left or the right.

Screen Structure

The main screen structures used by this Unit are as follows. The screen can be switched by tapping (or flicking in some cases).

■ **List screen** ■ **Layout screen** ■ **Batch ON/OFF screen** ■ **Check code screen**

■ **Menu** ■ **Home**

■ **Group control screen** ■ **Individual control screen**

Swipe

Flick

[CONTROL] tab **[SCHEDULE] tab** **[GRAPH] tab**

Tap

* The screen above is an example of the individual control screen.
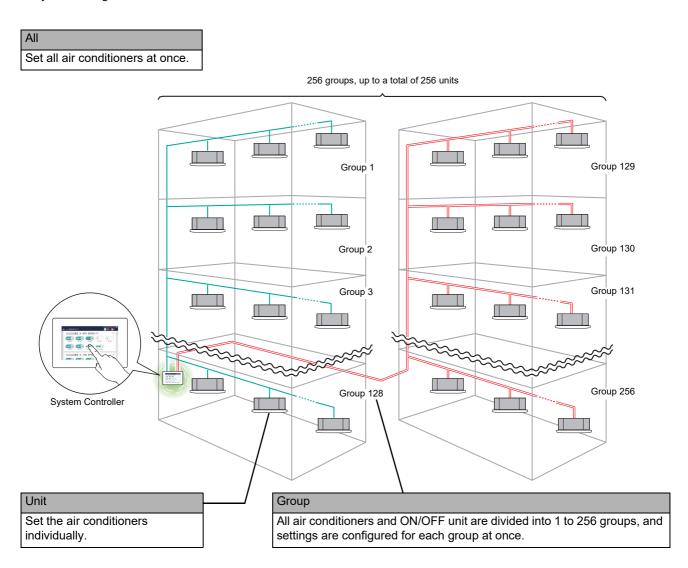
Each screen shows a display example. The display content may vary with the usage environment settings.

Home screen	You can check the operation status of the air conditioner(s) and ON/OFF unit in a list. You can also start/stop individual operation. (P.14)
List screen	You can check the operation status of the air conditioner(s) and ON/OFF equipment in a list. You can start and stop operation and configure the basic settings. (P.17)
Layout screen	You can check the operation status of the air conditioner(s) and ON/OFF equipment in a layout. You can also start and stop individual operations. (P.20)
Group screen	You can check/change the settings in group units. The group screen consists of three tabs: "CONTROL", "SCHEDULE" and "GRAPH". (P.22)
Individual control screen	You can check/change the settings of the air conditioner(s) and ON/OFF unit individually. The individual control screen consists of three tabs: "CONTROL", "SCHEDULE" and "GRAPH". (P.24)
Batch ON/OFF screen	You can check the operation status of the whole air conditioning system numerically. You can also start/stop the operation of the whole air conditioning system and configure the detailed settings. (P.50)
Check code screen	You can confirm check codes that are occurring in the whole air conditioning system in a list. (P.50)
[CONTROL] tab	You can check the detailed operation status. You can change the settings such as ON/OFF. (P.34)
[SCHEDULE] tab	You can control the Weekly schedule and the Special day schedule. (P.46)
[GRAPH] tab	Group screen	You can check the operation time in group units. (P.73)
	Individual control screen	You can check the operation time in air conditioner or ON/OFF unit in units. (P.73)
Menu	You can configure settings for administrators such as screen display change and demand control. (P.76)

4 Before Usage

Air Conditioning System Configurations

The system configurations that this Unit can control are as follows:

All
Set all air conditioners at once.

256 groups, up to a total of 256 units

Group 1

Group 129

Group 2

Group 130

Group 3

Group 131

Group 128

Group 256

System Controller

Unit
Set the air conditioners individually.

Group
All air conditioners and ON/OFF unit are divided into 1 to 256 groups, and settings are configured for each group at once.

- There are three units that can be controlled: All, Group, and Unit.
- The maximum number of groups (Floor, Tenant, and Area combinations) that can be controlled is 256.
- The maximum number of units (air conditioners and ON/OFF units) that can be controlled is 256 for air conditioners and 60 for ON/OFF units. *
  * The maximum number of air conditioners may change depending on the model combination.

Glossary

Terminology	Description
Thermo off	When the temperature of a room reaches the set temperature, the outdoor unit compressor stops to switch from cooling/heating to fan operation. Although the indoor unit (air conditioner) is in operation, the outdoor unit repeatedly turns ON/OFF depending on the room temperature.
During power peak cut control	Control to cut the peak of electric power usage.
Flap	A part that changes the air direction at the outlet. It is also called a louver.
Air to Water Heat Pump	This model can control water heating and air conditioning. This model is only available outside the country. It is described as ATW or ESTIA in some parts of the manual.
Room Air Conditioner (home) (RAC)	This is a household air conditioner. It can be connected to a unit via specialized equipment. It is described as RAC in some parts of the manual.
ON/OFF unit	Indicates devices that cannot control or monitor the set temperature or operation mode among the managed devices. Main equipment includes air to air heat exchangers, ventilation fans, etc.
Leak detector (LD)	Refrigerant leak detector This can be displayed on the layout screen for units. If you want to display it, you need to set it in the Section Configuration Software. For details, refer to the manual for the Section Configuration Software. It is described as LD in some parts of the manual.
FS unit	This device controls refrigerant This can be displayed on the layout screen for units. If you want to display it, you need to set it in the Section Configuration Software. For details, refer to the manual for the Section Configuration Software.
RC	It is an abbreviation for "Remote Controller".
SFC2	PC Application Setting File Creation Software 2 (for service personnel)
IDU	Indoor unit
ODU	Outdoor unit
WHM	Power meter, watthour meter

Control Target Devices

In this Unit, the following devices can be controlled and monitored.

Names of equipment described in this manual	Equipment	Maximum number of units that can be connected
Air conditioner Can control air conditioning (cooling and heating operations)	Multi air conditioners for buildings (Ceiling cassette, ceiling embedded, ceiling hanging, air to air heat exchanger with coil, etc.)	Total of 256 units
	Light Commercial	
	Package air conditioners for facilities	
	Hot Water Module (* For use outside Japan only)	
	DX-Coil Interface TA type / TF type (* For use outside Japan only)	
	Air to Water Heat Pump (ATW) (* For use outside Japan only)	
	Room Air Conditioner (home) (RAC TU2C-LINK I/F connection * For use outside Japan only)	
ON/OFF unit Can turn operations ON/OFF	Room Air Conditioner (home) (ON-OFF control interface connection * For use inside Japan only)	
	Air to Air Heat Exchanger	
	General purpose device control interface	
	DX-Coil Interface DDC type (* For use outside Japan only)	
	External device (DI/DO) (Lighting, ventilation fan, etc.)	Total of 60 units

● **NOTE**

The equipment that can be displayed may vary depending on the country or region.
For details contact our sales personnel.
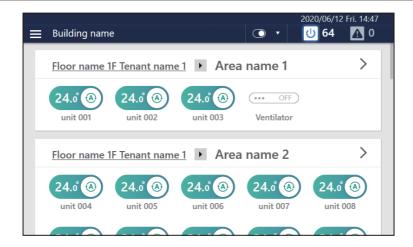
About the Main Screens

This section explains the home screen, list screen, layout screen, and the [CONTROL] tabs of the group screen and the individual control screen.

● **NOTE**
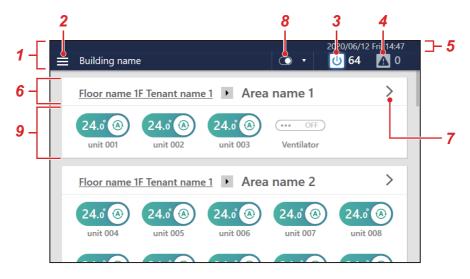
Depending on the language settings and the theme settings, the screen languages and display colours differ. The screens shown in the manual use the "English" display setting and the "Type A" theme setting. For details of the display settings, refer to "Set the screen display" (P.86) and for details of the theme settings, refer to "Set the screen theme" (P.87).
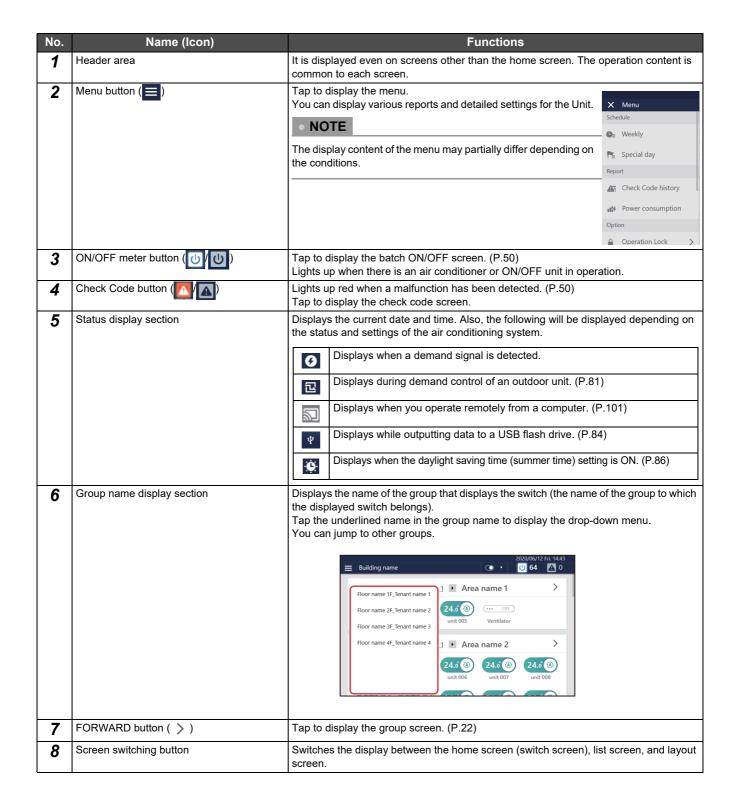
Home (switch screen)

Screen description
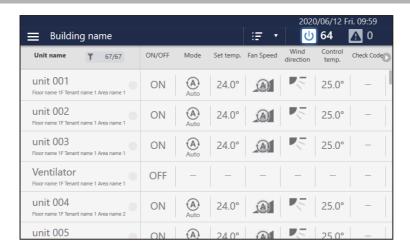
Switches for all air conditioners and ON/OFF unit are displayed for each group. You can change the group displayed by scrolling the screen.

No.	Name (Icon)	Functions
1	Header area	It is displayed even on screens other than the home screen. The operation content is common to each screen.
2	Menu button (☰)	Tap to display the menu. You can display various reports and detailed settings for the Unit. ● **NOTE** The display content of the menu may partially differ depending on the conditions.
3	ON/OFF meter button (⏻ / ⏻)	Tap to display the batch ON/OFF screen. (P.50) Lights up when there is an air conditioner or ON/OFF unit in operation.
4	Check Code button (⚠ / ⚠)	Lights up red when a malfunction has been detected. (P.50) Tap to display the check code screen.
5	Status display section	Displays the current date and time. Also, the following will be displayed depending on the status and settings of the air conditioning system.
			⚡	Displays when a demand signal is detected.
			▦	Displays during demand control of an outdoor unit. (P.81)
			▧	Displays when you operate remotely from a computer. (P.101)
			ψ	Displays while outputting data to a USB flash drive. (P.84)
			⏰	Displays when the daylight saving time (summer time) setting is ON. (P.86)
6	Group name display section	Displays the name of the group that displays the switch (the name of the group to which the displayed switch belongs). Tap the underlined name in the group name to display the drop-down menu. You can jump to other groups.
7	FORWARD button (>)	Tap to display the group screen. (P.22)
8	Screen switching button	Switches the display between the home screen (switch screen), list screen, and layout screen.

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No.	Name (Icon)	Functions
9	Switch	The air conditioner or ON/OFF unit switch registered in each group is displayed, and the name is displayed below the switch.
		Displays the operation status of the air conditioner(s). 24.0° Ⓐ means operating state. The set temperature is displayed on the left and the operation mode is displayed on the right. Drag or flick to the left to stop the operation. is the stopped state. Only the set operation mode is displayed. Drag or flick to the right to start the operation. Tap the overall switch to switch to the [CONTROL] tab on the individual control screen. (P.24)
		This is the switch for the Air to Water Heat Pump (ATW). If the Air to Water Heat Pump (ATW) has an air conditioning function, then the air conditioning can be turned on or off.
		This is the switch for the Air to Water Heat Pump (ATW) of just the hot water supply function. This switch cannot be operated.
		Displays the operating condition of the air conditioner. Operation of the air conditioner(s) is locked. (P.79)
		Shows the operating status of the Air to Water Heat Pump (ATW). Operation of the Air to Water Heat Pump (ATW) is locked. (P.79)
		A malfunction in progress. Tap to switch to the [CONTROL] tab on the individual control screen and check the details of the check code. (P.28)
		Operation is impossible due to power outage (hibernation state).
		Displays the operation status of the ON/OFF unit. Drag left or right to change the operation status.
		Displays the operation status of the ON/OFF unit. The operation status cannot be changed. The Unit is locked or output control cannot be performed.
		Displayed when the FILTER Sign appears.
		Displayed during operation preparation.
		Displayed during heating preparation.
		Displayed when the output of the air conditioner is limited.

List screen

### How to display the screen

1 **From the home screen, tap** ◉▾
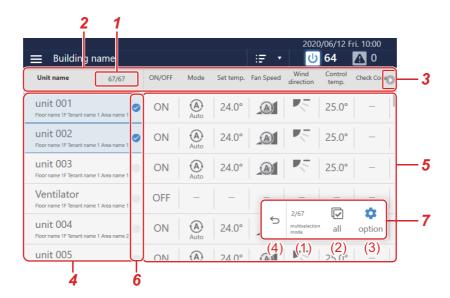
A pulldown menu appears.
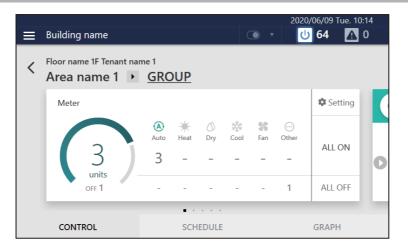

2 **Tap [2-(1)]**

The list screen appears.

Screen description

No.	Name (Icon)	Functions
1	Filter button	Tap to display the unit selection screen. You can select the units to display on the unit selection screen.
2	List title	Displays the title of each list. Tap the title to sort the items in ascending order. Tap it again to sort the items in descending order.
3	Display switching button	Moves you to the right page to display the hidden list items.
4	Unit name list	Displays unit names. Under a unit name, group name of that unit is displayed.
5	Unit status list	Displays the status of each unit on a display item-by-display item basis. For an item without a function, a "-" is displayed.
6	Check box for collective setting	Enables you to select a unit subject to collective setting. Each time you tap it, the unit is selected/deselected.
7	Multiselection mode	Displayed if you select the check box for collective setting, so that you can set multiple units. If you tap another check box for collective setting while multiselection mode is displayed, the unit(s) will be added to the units subject to collective setting. (1) multiselection mode: Displays the number of selected units. (2) all: Each time you tap it, all the units in the group are selected or deselected. (3) option: Opens the collective setting change screen. (4) ↰ : Exits multiselection mode.

List of functions shown on the list screen

List display function	
ON/OFF	
Mode	
Set temp.	
Fan Speed	
Wind direction (up / down)	
Control temp.	
Inspection & Notification	
Lock setting of remote control	ON/OFF
	Mode
	Set temp.
Wind direction (left / right)	
Filter sign reset	
Remote-less	
Preparing	
Power Level	
Energy saving ratio[%]	
Saving operation	
Soft Cooling	
Return Back	
Outdoor temp.	
Night operation	
Power peak cut	
Forced Thermo OFF	
PURE	
Ventilation	ON/OFF
	Mode
	Fan Speed
	24-hour ventilation
	Nighttime heat purge
Control of Temperature Range Setting	Auto
	Heat
	Cool
	Dry

List display function
DHW ON/OFF
Auto mode
Frost protection
Anti bacteria
Night set back
Hot water boost
HiPower
ECO
Power Select
Fireplace
Night operation (RAC)
LD Sensor NG
FS Blocking
FS Out of battery
Stirring operation
Humidity
Humidification setting
CO_2 concentration
Excessive CO_2 setting
PM2.5 concentration

Layout screen

● **NOTE**
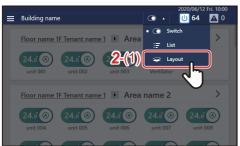
- This function is displayed only when the layout screen is registered.
- For details on how to configure the layout screen, refer to the Operating Instructions of the Section Configuration Software.

How to display the screen

1 **From the home screen, tap**
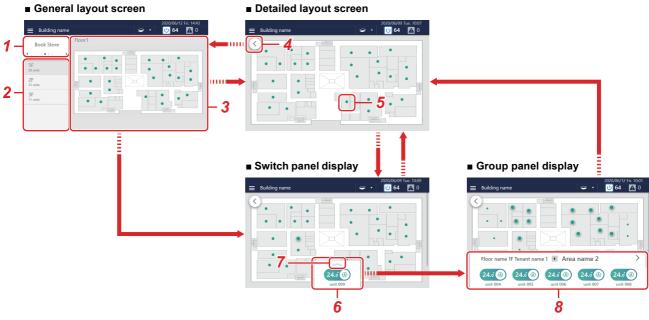
A pulldown menu appears.

2 **Tap [2-(1)]**

The layout screen appears.

Screen description

■ **General layout screen**

■ **Detailed layout screen**

■ **Switch panel display**

■ **Group panel display**

No.	Name (Icon)	Functions
1	Layer Group Name	By swiping to the right or left in the Layer Group Name, you can change the selected layer.
2	Level display area	You can select the floor to display in the floor layout. Displays the number of air conditioners installed on each layer. *
3	Floor layout area	Tap to display the floor layout on the entire screen.
4	BACK button ⟨	Returns you to the general layout screen.
5	Unit icon	Enables you to confirm the position of a unit on the floor layout.

Icon	Description
●	Indicates indoor unit and ON/OFF unit. Tap this icon to display the switch icon.
○	Indicates the Air to Water Heat Pump (ATW) of the hot water supply function. Tap this icon to display the switch icon.
◆	Indicates the leak detector (LD). Tap this icon to display the status of the leak detector (LD).
■	Indicates the FS unit. Tap this icon to display the status of the FS unit.
▲	Indicates the CO_2 sensor. Tap this icon to display the CO_2 information.

◆ , ■ and ▲ can be displayed as connected by wires to ● .
If you want to display the wires, refer to the manual for the Section Configuration Software.
The following icon affixed with a figure is displayed if the display setting for the system cooperation defrosting settings is enabled.
* For details, contact service personnel.

Icon	Description
●₁	The figure indicates the zone address of the system cooperation defrosting settings. If the figure is underlined, it means that the unit is in the process of preparing for heating. (including defrosting) The display color of the figure indicates the linkage address of the system cooperation defrosting settings, with black being the master unit, green being slave unit 2, and blue being slave unit 3.

No.	Name (Icon)	Functions
6	Selected unit	Displays the operating status of the tapped unit.
7	Group display button	Tap to display the operating status of the group.
8	Group display	Displays the operating status of units group by group.

* Only the Air to Water Heat Pump (ATW) hot water supplies, the number of FS units, LD and CO_2 sensors is not included.

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Group control screen ([CONTROL] tab)
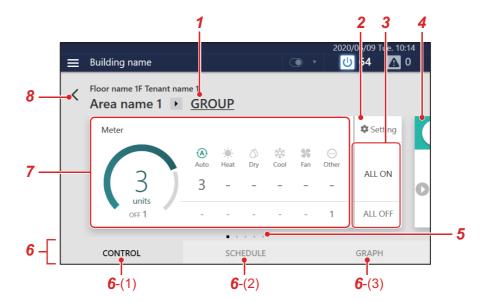
How to display the screen

1 **Scroll the home screen to display the group you want to change the settings for, then tap** >
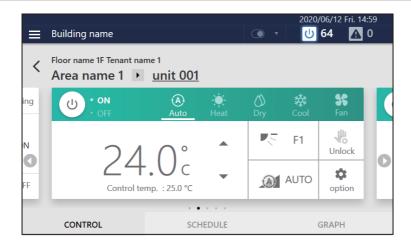
The [CONTROL] tab of the group screen is displayed.

Screen description

No.	Name (Icon)	Functions
1	Group name	Displays the name of the currently displayed group. Tap to display the drop-down menu. You can switch the display to the individual control screen for another air conditioner or ON/OFF unit registered in the group.
2	Setting	You can change overall settings of the group such as Mode, set temperature, air direction, and fan speed simultaneously. (P.38)
3	ALL ON/ALL OFF	You can turn the whole group ON/OFF simultaneously. (P.36)
4	Next screen	Tap to display the individual control screen of the air conditioner or ON/OFF unit registered in the group. You can flick the group screen to display it.
5	Display position	Only the number of air conditioners or ON/OFF unit registered in the group ▫ is displayed. For the currently displayed screen, ▪ is displayed.
6	Switch tab	Tap to switch to the "*6*-(1)", "*6*-(2)" or "*6*-(3)" tab of the group screen.
7	Run	The ON/OFF meter on the left side can be used to check the total number of units operated in the group. On the right side you can check the number of units in each operation mode. The upper row shows the number of units in operation and the lower row shows the number of units stopped. If there are devices that do not have an operation mode, they will be displayed in [Other]. * The number of Air to Water Heat Pumps (ATW) of the hot water supply function is not included.
8	BACK button (<)	Returns to the Home.

Individual control screen ([CONTROL] tab)
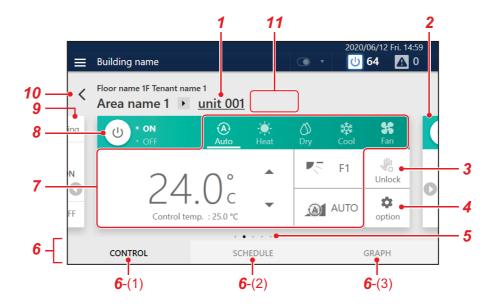
How to display the screen

1 **Scroll the home screen, display the air conditioner or ON/OFF unit that you want to change the settings for, then tap the switch**

The [CONTROL] tab of the individual control screen is displayed.

Screen description
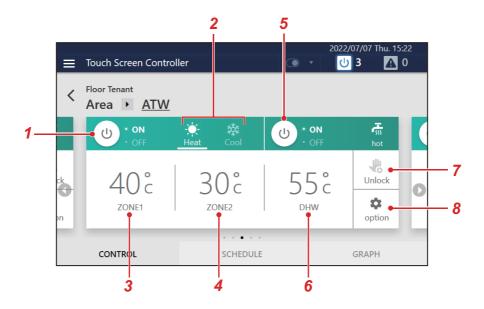
No.	Name (Icon)	Functions
1	Unit name	The name of the air conditioner or ON/OFF unit currently displayed is shown. Tap to display the drop-down menu. You can switch the display to the group screen or another air conditioner or ON/OFF unit registered in the group.
2	Next screen	Tap to display the individual control screen for other air conditioners or ON/OFF unit registered in the group. You can also flick and display the individual control screen being displayed.
3	Lock setting of remote control	You can restrict the operating range of the local remote controller of the air conditioner(s) or ON/OFF unit. (P.51) If it is not restricted, [ ] is displayed. If there are restricted items, [ ] is displayed.
4	option	You can set or confirm the details of the operation method. (P.53)
5	Display position	Only the number of devices registered in the group is displayed. For the currently displayed screen, is displayed.
6	SWITCH tab	Tap to switch to the "*6*-(1)", "*6*-(2)" or "*6*-(3)" tab of the individual control screen.
7	Setting area	You can change basic settings such as operation mode, set temperature, air direction, and fan speed. (P.41)
8	ON/OFF	Tap to switch between ON/OFF.
9	Previous screen	Tap to display the individual control screen for other air conditioners or ON/OFF unit registered in the group. You can also flick and display the individual control screen being displayed. The group screen appears at the beginning.
10	BACK button (<)	Returns to the home screen.

No.	Name (Icon)	Functions
11	Remote-less	Displays an icon for indoor units that have no local remote control.
	(LD) Refrigerant sensor life pre-notification	This icon is displayed when the end of the operating life of the sensor in the connected leak detector (LD) is approaching. If this icon is displayed, contact your retailer or a service person.
	(FS unit) Out of battery	This icon is displayed when the battery in the FS unit dies. If this icon is displayed, contact your retailer or a service person.
	(FS unit) Blocking	This icon is displayed when the refrigerant in the FS unit is blocked.
	Stirring operation	This icon is displayed when the stirring operation is in progress.
	Night operation (VRF, LC, ESTIA)	This icon is displayed when the night operation setting is enabled.
	Ventilation operation	This icon is displayed when the ventilation fan is in operation.
	Ventilation mode	An icon of the ventilation mode in operation is displayed. <table><tr><td>**Icon**</td><td>**Ventilation mode**</td></tr><tr><td></td><td>Bypass</td></tr><tr><td></td><td>Automatic</td></tr><tr><td></td><td>Heat exchange</td></tr></table>
	Ventilation fan speed	An icon of the operating ventilation fan speed is displayed. <table><tr><td>**Icon**</td><td>**Ventilation fan speed**</td></tr><tr><td></td><td>High</td></tr><tr><td></td><td>Medium</td></tr><tr><td></td><td>Low</td></tr><tr><td></td><td>Auto</td></tr><tr><td></td><td>Unbalance High (exhaust air prioritized)</td></tr><tr><td></td><td>Unbalance High (supply air prioritized)</td></tr><tr><td></td><td>Unbalance Medium (exhaust air prioritized)</td></tr><tr><td></td><td>Unbalance Medium (supply air prioritized)</td></tr></table>
	Humidification setting	This icon is displayed when the humidification setting is set to Auto.

For the Air to Water Heat Pump (ATW)

No.	Name (Icon)	Functions
1	Air conditioning ON/OFF icon	Tap to turn the air conditioning on or off.
2	Operation mode	You can change the air conditioner's operation mode. You can only change between heating and cooling.
3	ZONE1 Set temp.	You can change the set temperature of ZONE1.
4	ZONE2 Set temp.	You can change the set temperature of ZONE2.
5	DHW ON/OFF icon	Tap to turn the hot water on or off.
6	Hot water setting temperature	You can change the set temperature of hot water.
7	Lock setting of remote control	You can restrict the operating range of the local remote controller of the air conditioner(s) or ON/OFF unit. (P.51) If it is not restricted, [🖐] is displayed. If there are restricted items, [🖐] is displayed.
8	option	You can set or confirm the details of the operation method. (P.53)

● **NOTE**

This screen is an example display for the Air to Water Heat Pump (ATW). Depending on the connected model, it may not be configurable.

● **NOTE**

- For ON/OFF unit, only configurable items are displayed.

Icons are displayed only when they are registered. (P.87)

- If a malfunction occurs, a check code is displayed. Operation other than operation ON/OFF is not possible.

- Operation is impossible due to power outage (hibernation state).

5 Perform Initial Settings

> **CAUTION**
>
> You cannot connect the Unit to the Internet. Never connect it.
> To connect to an external device, use a local area connection.

Unit Settings

Have service personnel perform the following work.

1 Check the installation and wiring of the main unit
Follow the installation instructions to complete the installation and wiring work.

2 Check the wiring between the remote controller, indoor unit, and outdoor unit
Check that the address from the remote controller to the Unit is correct, and switch ON/OFF, Cool/Heat and confirm that operation is normal.

3 Create a local setting file with the Setting File Creation Software 2
Input necessary information based on local air conditioner information and display language settings, etc. into a PC on which the Setting File Creation Software 2 is installed to create a local settings file.

4 Upload the local settings file
Connect the Unit to the PC via LAN and upload the local settings file.
While uploading, the Unit restarts.

5 Confirm the setting contents
Check that the screen display of the Unit is set according to the local settings file, perform ON/OFF, and confirm that the Unit operated on the screen matches the Unit that actually starts to operate.

> ● **NOTE**

If, after the initial settings, you want to change the names of tenants, groups, or air conditioners from the customer's computer, use "Section Configuration Software" the PC software provided.
You can download the owner's manual and installer for "Section Configuration Software" from inside the controller.
After setting the IP address of the computer (P.31), use the customer's web browser to access the following URL.
http://192.168.2.80/touchscreencontroller/EN/download.html *

* Input the value set in "Set the IP address of the Touch screen controller" (P.91) in place of "192.168.2.80".

Settings for Remote Monitoring with a PC

You can monitor and control the Unit by accessing it from a PC. This section explains the settings for the Unit and the PC. Please see "9. Remote Monitoring Using a PC" (P.101) for the system diagram and the PC operating environment.

● **NOTE**

Some functions cannot be used from a PC. For details, please see "List by Lock Level/Level" (P.115)

System diagram

LAN

Use one LAN line to connect up to 256 indoor units

Unit settings

1 Set the user account for remote operation (P.88)

2 Set the IP address (P.91)

3 Set a destination to send email to when a malfunction occurs (P.92)

PC settings

Settings

IP address/ Subnet mask	Set it to be the same network as the Unit. (Example: the Unit 192.168.2.80/PC 192.168.2.90/subnet 255.255.255.0)
Drive C	Ensure that you have 500 MB or more free space and start up as a user with read/write authority.

Operating enviroment

The following environment is necessary to use this function.
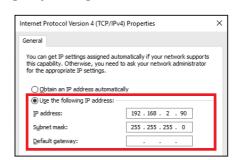
OS	Windows 10, Windows 11
.NET Framework	4.8
Web browser	Microsoft Edge, Google Chrome latest version

How to set the IP address of the PC

1 **Display the properties of the network to connect to the System Controller**

2 **Check "Internet Protocol Version 4 (TCP / IPv4)" and click the [Properties] button**

3 **Select "Use the following IP address", set IP address to 192.168.2.*** and Subnet mask to 255.255.255.0, and click the OK button ***

    * For "***", enter an address different from that of the System Controller to connect.

Internet Protocol Version 4 (TCP/IPv4) Properties   ✕

General

You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.

○ Obtain an IP address automatically

◉ Use the following IP address:

IP address: 192 . 168 . 2 . 90

Subnet mask: 255 . 255 . 255 . 0

Default gateway: .   .   .

● **NOTE**

If your PC is set to use a proxy server, exclude the IP address of the System Controller.

Install the software

1 **Open the web browser of your PC**

2 **Access "http://[server name or IP address]/touchscreencontroller/[language code]/download.html"**

Server name or IP address : Input the IP address that was set in "Set the IP address of the Touch screen controller" (P.91).

Language code : Enter the following value according to the language.

Language	Language Code	Language	Language Code	Language	Language Code
Japanese	JA	Russian	RU	Estonian	ET
English	EN	Turkish	TR	Latvian	LV
French	FR	Swedish	SV	Croatian	HR
German	DE	Finnish	FI	Slovak	SK
Italian	IT	Danish	DA	Slovene	SL
Spanish	ES	Norwegian	NO	Hungarian	HU
Portuguese	PT	Polish	PL	Czech	CS
Dutch	NL	Bulgarian	BG	Chinese	ZH
Greek	EL	Romanian	RO	Korean	KO

3-(1)

3-(2)

3 **Click [*3*-(1)] ***

4 **Save the file according to the browser message**

5 **Double-click on the saved "installer_touchscreencontroller.exe" to unzip/install (setup.exe)**

When the installation is completed, a shortcut icon is created on the desktop.

For remote monitoring of multiple system controllers with a PC, click [*3*-(2)] to similarly install the software.

A shortcut icon is created on the desktop when installation is complete.

● **NOTE**

If .NET Framework 4.8 is not installed on the PC, this software will not work properly.
Be sure to download and install .NET Framework 4.8 from the above website.

* About downloading the application
Depending on the browser and other settings, application download may be blocked or not executed due to security and other functions.
Please download selecting "Save" or "Download" from the download option menu.

Setting when Using Energy Report Software 2

By using the Energy Report Software 2, you can display the operation status and operation history of the air conditioners aggregated by this Unit on a PC screen. You can also easily check and output reports (monthly report/daily report) for electric power distribution with a PC. When using the Energy Report Software 2, apply the following settings.

● **NOTE**

For details on how to use the Energy Report Software 2, refer to the Operating Instructions of the Energy Report Software 2.

Unit settings

1 **Set the IP address of the Unit (P.91)**

PC settings
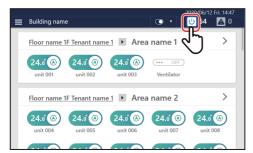
1 **Install the Energy Report Software 2 on the PC**

2 **Register the target system (this Unit) in the Energy Report Software 2**

6 Basic Usage

This section explains the basic setting method for operation Start/Stop and air conditioning, the setting method for the operation schedule, and the confirmation method for the overall air conditioning system.

Start/Stop Operation

### Overall air conditioning system operation method

1 **Tap**

2 **Tap [*2*-(1)] or [*2*-(2)]**

3 **Select the equipment to add to be operated, and then tap [*3*-(4)]**

All the air conditioners and the selected equipment start or stop operations.

The selected equipment and air conditioners are added to equipment to be operated. *

No.	Item	Equipment to be added
3-(1)	Including external devices	External device
3-(2)	Including ESTIA-AC	Air to Water Heat Pump (ATW) with air conditioning function
3-(3)	Including ESTIA-DHW	Air to Water Heat Pump (ATW) in hot water supply function

* **About selecting confirmation popups**

Group unit operation method

1 Scroll the home screen to display the group you want to change the settings for, then tap 〉

2 Tap [**2**-(1)] or [**2**-(2)]

3 Select the equipment to add to be operated, and then tap [**3**-(4)]

All the air conditioners selected in the group and the selected equipment start or stop operations.

The selected equipment and air conditioners are added to equipment to be operated. *

3-(4)

No.	Item	Equipment to be added
3-(1)	Including external devices	External device
3-(2)	Including ESTIA-AC	Air to Water Heat Pump (ATW) with air conditioning function
3-(3)	Including ESTIA-DHW	Air to Water Heat Pump (ATW) in hot water supply function

* **About selecting confirmation popups**

Control units: Group

Air conditioner   RAC

General-purpose device control I/F   External device   Air to Air Heat Exchanger   External device (DI/DO)

Equipment in [3-(1)]

Air conditioning only   Air conditioning and hot water supply

Air to Water Heat Pump (ATW)

Equipment in [3-(2)]

Hot water supply only   Air conditioning and hot water supply

Air to Water Heat Pump (ATW)

Equipment in [3-(3)]

Touch screen controller

Operation method in units of air conditioner or ON/OFF unit

1 **Scroll the home screen and display the air conditioner or ON/OFF unit that you want to change the settings for**

2 **Drag or flick the ◯ of the corresponding switch**

Drag or flick to the right to start operation.
Drag or flick to the left to stop operation.

● **NOTE**

You can also start/stop operation by tapping the power icon on the [CONTROL] tab on the individual control screen displayed by tapping the switch.

Change the Air Conditioning Settings

Group unit operation method

1 **Scroll the home screen to display the group you want to change the settings for, then tap** >

2 **Tap [2-(1)]**

The batch settings screen is displayed.

3 **Change settings**

Example: When changing the operation status settings

3-1 Tap [3-(1)]

The operation status settings screen is displayed.

3-2 Set the check box of [3-(2)] to ☑

You can now change the settings.

3-3 Select [3-(3)] or [3-(4)] and tap [3-(5)]

Return to the batch settings screen.

3-4 Change the other items with reference to steps **3-1** to **3-3**

For the setting details, see the following table.

No.	Name	Functions
1	ON/OFF	Can be set to [ON/OFF].
2	Mode	Can be set to [Auto/Heat/Dry/Cool/Fan].
		● **NOTE**
		• A bar is displayed at the bottom of the icon for the currently selected mode.
		• Operation modes that cannot be set are not displayed.

No.	Name	Functions
3	Wind direction (up / down)	Tap ◀ ▶ to switch to the following. ● **NOTE** Depending on the connected model, it may not be configurable.
4	Fan Speed	Tap ◀ ▶ to switch to the following. ● **NOTE** Depending on the connected model, it may not be configurable.
5	Set temp.	Tap ▲ ▼ to change the set temperature. ● **NOTE** • When set to a temperature outside the setting range limit of each operation mode, the temperature is changed to the upper or lower limit of the setting range. • If there are Dual Set Point compatible models in the group, two tabs will be displayed. When you tap [**3**-(6)], one set temperature is displayed, and when you tap [**3**-(7)], two set temperatures are displayed. Tap ▲ ▼ to change the set temperature.

● **NOTE**

- For models that do not have the function set, the setting change is ignored.
- For the setting of [Lock] [Unlock] of [**3**-(8)], see "Local Remote Controller Lock" (P.51).
- For the [Option] settings of [**3**-(9)], see "Set Operation Details" (P.53).

4 **Confirm that the changed item is checked, and tap [4-(1)]**
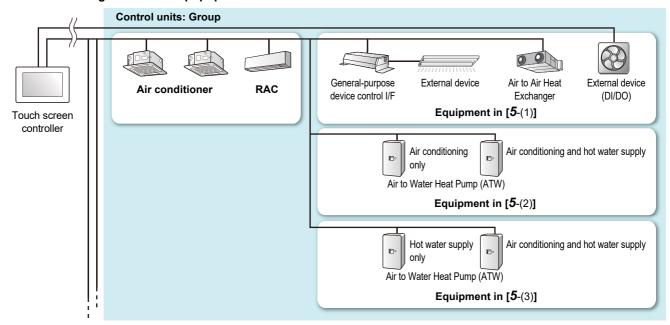
5 **Select the equipment to add to be operated, and then tap [5-(4)]**

All the air conditioners selected in the group and the selected equipment start or stop operations.

The selected equipment and air conditioners are added to equipment to be operated. *

No.	Item	Equipment to be added
5-(1)	Including external devices	External device
5-(2)	Including ESTIA-AC	Air to Water Heat Pump (ATW) with air conditioning function
5-(3)	Including ESTIA-DHW	Air to Water Heat Pump (ATW) in hot water supply function

* **About selecting confirmation popups**

Air conditioner unit operation method

● **NOTE**

To change the settings, it is necessary to set to the operation status. (P.37)

1 **Scroll the home screen, display the air conditioner you want to change the settings for, then tap the switch**

2 **Change settings**

No.	Name	Functions
1	Mode	Can be set to [Auto/Heat/Dry/Cool/Fan]. ● **NOTE** • A bar is displayed at the bottom of the icon for the currently selected mode. • Operation modes that cannot be set are not displayed.
2	Wind direction (up / down)	Tap to switch to the following. <table><tr><td>Operation Mode</td><td>Setting Range</td></tr><tr><td>Auto (Cool)/Cool/Dry</td><td>Swing ON→Swing OFF→F1→F2→F3→Swing ON (Return to the beginning)</td></tr><tr><td>Auto (Heat)/Heat/Fan</td><td>Swing ON→Swing OFF→F1→F2→F3→F4→F5→ Swing ON (Return to the beginning)</td></tr></table> ● **NOTE** Depending on the connected model, it may not be configurable.

No.	Name	Functions
3	Fan Speed	Tap to switch to the following. **NOTE** Depending on the connected model, it may not be configurable.
4	Set temp.	Tap ▲ ▼ to change the set temperature. **NOTE** • If the operation mode is FAN, the temperature cannot be set. • In this area, icons and text are displayed, such as for frost protection, preparing for operation, or preparing for heating operation.
5	Sensor value display	(see sub-table below)

No.	Name	Functions
5-(1)	Ctrl temp.	Indicates the partially compensated temperature inside the room that is detected by the indoor unit. **NOTE** The room temperature may differ from the actual temperature depending on the installation location of the indoor unit and other conditions.
5-(2)	Humidity	Indicates the humidity detected by the indoor unit.
5-(3)	CO_2	Indicates the CO_2 detected by the indoor unit.
5-(4)	PM2.5	Indicates PM2.5 detected by the indoor unit.

NOTE

Depending on the connected model, it may not be indicated.

● **NOTE**

- For the setting of [(1)], see "Local Remote Controller Lock" (P.51).
- For the setting of [(2)], see "Set Operation Details" (P.53).
- If there is no corresponding function, that item is not displayed.

Example of a model without a wind direction (up / down)

Since you cannot set the air direction, it does not change even if you tap it.

Example of a case in which the wind direction (up / down) cannot be changed

Because the wind direction (up / down) is locked, you cannot change the wind direction (up / down) even if you tap it.

Example of a model where only a certain fan speed can be set

Since you cannot change the fan speed, it does not change even if you tap it.

Set the Operation Schedule

You can configure the air conditioners or the ON/OFF unit with a "Weekly schedule", through which settings such as operation start/stop are changed depending on the specified time for any day from Sunday to Saturday, or a "Special day schedule", through which settings are changed for special days such as national holidays or special holidays. The operation schedule is set on the [SCHEDULE] tab of the group screen or individual control screen.

● **NOTE**

If a day is set in both the Weekly schedule and the Special day schedule, the Special day schedule applies and the Weekly schedule is disabled for that day.

Screen description

This section explains how to view the [SCHEDULE] tab when setting the operation schedule.

● **NOTE**

Refer to the description of the [CONTROL] tab for the display items that are not explained. (P.22, 24)

Group screen

The schedule set for the air conditioners or ON/OFF unit in the group is displayed in list format in time units.

No.	Functions
1	You can switch the display in day-of-week units.
2	Displays the setting screen of Special day schedule.
3	Displays the setting screen of Weekly schedule.
4	The schedule settings content (ON/OFF, Mode, Temp., Lock, more) is displayed.
5	The times when the schedule is executed and the air conditioners and ON/OFF unit for which the schedule is executed are displayed.

Individual control screen

The schedule set for the air conditioner or ON/OFF unit being displayed is displayed on a 24-hour time scale.

No.	Functions
1	You can switch the display in day-of-week units.
2	Displays the setting screen of Special day schedule.
3	Displays the setting screen of Weekly schedule.
4	🕐 is displayed at the times when the schedule is set. When operation start/stop is set, [ON] or [OFF] is displayed below 🕐 . When setting change is set, ⚙ is displayed below 🕐 . Also, the currently displayed schedule is displayed in blue.
5	The schedule settings content (ON/OFF, Mode, Temp., Lock, more) is displayed.
6	You can switch the display to the previous or next schedule.
7	The times when the schedule will be executed are displayed.
8	The schedule setting number is displayed.

Create a new weekly schedule

In a Weekly schedule, you can set:
- Start time
- Day(s) of the week
- Air conditioner(s) or ON/OFF unit
- ON/OFF

Schedule settings can be applied from either the group screen or the individual control screen. In the following procedure, the individual control screen is used to explain.

1 Tap [**1**-(1)] on the group screen or individual control screen

2 Tap [**2**-(1)]

3 Tap +

4 Tap or flick to set the start time and tap [**4**-(1)]

5 **Select the day of the week to execute and tap [5-(1)]**

6 **Select the air conditioner(s) or ON/OFF unit for setting the schedule and tap [6-(1)]**

You cannot select a model that has already been scheduled at the same time.

7 **Tap the check box of [7-(1)] and set it to ☑, then select [7-(2)] or [7-(3)] and tap [7-(4)]**

You can only set [ON/OFF] here.

A schedule has been registered.

● **NOTE**

• When setting details such as operation mode or set temperature, etc. as a schedule, refer to "Change the Operating Schedule" (P.64).
• When deleting a registered schedule, refer to "Delete the operation schedule" (P.71).

Create a new special day schedule

In a Special day schedule, you can register special days, such as national holidays and special holidays, to configure a special day schedule that differs from the Weekly schedule.
Schedules can be configured from the group screen or the individual control screen. The following procedure is explained using the individual control screen.

1 Tap [**1**-(1)] on the group screen or the individual control screen

2 Tap [**2**-(1)]

3 Tap >

4 Tap ✎ and set the schedule name

A keyboard is displayed. Enter the name and then tap [**4**-(1)].

5 Tap + to go to step **6**

⦿ **NOTE**

• Tap [Shift] to toggle between upper case letters and lower case letters, and numbers and symbols.
• Tap ⊗ to delete one character.

6 **Tap or flick to set the start date, and then tap [*6*-(1)]**

7 **Tap the check box of [*7*-(1)] and set it to ☑ , then select [*7*-(2)] or [*7*-(3)] and tap [*7*-(4)]**

You can only set [ON/OFF] here.

The schedule is registered.
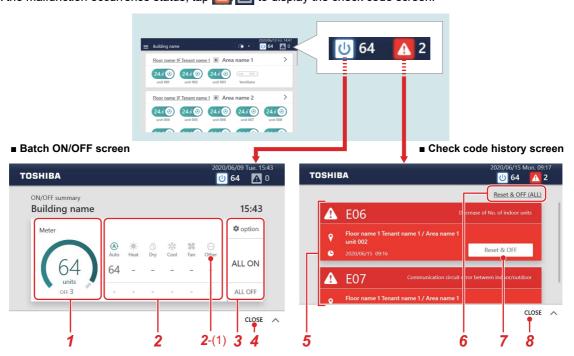
Monitor the Overall Air Conditioning System

To check the operation status of the overall air conditioning system, tap [⏻]/[⏻] to display the batch ON/OFF screen.
To check the malfunction occurrence status, tap [⚠]/[⚠] to display the check code screen.

■ Batch ON/OFF screen   ■ Check code history screen

No.	Functions
1	Displays the overall number of operating units as ON/OFF meters and numerical values. *
2	Displays the number of units for each operation mode. The upper row shows the number of units in operation and the lower row shows the number of units stopped. * If there is ON/OFF unit, it is displayed in [*2*-(1)].
3	You can change the operation status of the overall air conditioning system. (P.34) For the Option settings, see step 3 on (P.38).
4	Tap to close the batch ON/OFF screen. ○ **NOTE** You can also tap [⏻]/[⏻] to close.
5	The check code, check content, notice code, notice content, occurrence location, and occurrence time are displayed.
6	Stop operation of all air conditioners and ON/OFF unit where check codes are displayed and erase the check code (s). ○ **NOTE** For some ON/OFF unit, only the operation stops, and the check code (s) are not erased.
7	Stop the applicable air conditioner(s) or ON/OFF unit and erase the check code (s). ○ **NOTE** For some ON/OFF unit, only the operation stops, and the check code (s) are not erased.
8	Tap to close the check code screen. ○ **NOTE** You can also tap [⚠]/[⚠] to close.
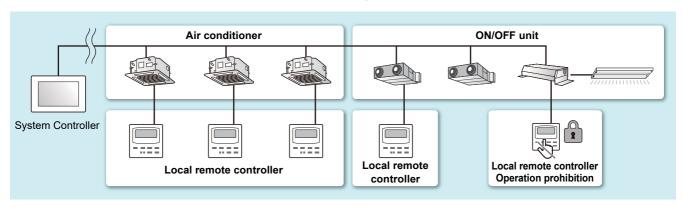
* The number of Air to Water Heat Pumps (ATW) of the hot water supply function is not included.

7   Various Functions

This section explains detailed settings on the [CONTROL] tab, how to change the schedule on the [SCHEDULE] tab, and how to check the power usage on the [GRAPH] tab.

Local Remote Controller Lock

You can restrict operation of the local remote controllers that belong to each air conditioner.

1   **Display the [CONTROL] tab of the air conditioner(s) whose setting you want to change (P.22, 24) When changing in group units, display the batch settings screen (P.38)**

In the following procedure, the [CONTROL] tab of the individual control screen is used to explain.

2   **Tap [2-(1)]**

> ● **NOTE**
>
> 🖐 appears if it is not locked. 🖐 appears if there is a locked item.

3   **Tap the check box of the function whose setting you want to change to set it to ☑**

> ● **NOTE**
>
> The display items vary depending on the model.

4   **Select [4-(1)] or [4-(2)], then tap [4-(3)]**

> ● **REQUIREMENT**
>
> If you set the check box to ☐ before tapping [4-(3)], the setting will not be applied.

● **NOTE**

When local remote control operation is prohibited, if there is a power failure, the local remote control prohibited status will be cancelled when the power returns.
Ask service personnel if you want to continue the local remote control prohibited status after returning from a power failure.
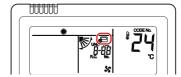
● **NOTE**

If you perform an operation that is locked with the local remote controller, the lock screen or a message will be displayed.

Lock screen example (Energy saving neo remote controller)

(Wired remote controller)

Set Operation Details

You can check the current settings of the air conditioner(s) or ON/OFF unit, and set the details of the operation method.

1 **Display the [CONTROL] tab of the air conditioner(s) or ON/OFF unit whose setting you want to change (P.24)**
When changing in group units, display the batch settings screen (P.38)

In the following procedure, the individual control screen is used to explain.

2 **Tap [2-(1)]**

The option screen appears.

No.	Functions
1	The function name appears.
2	The currently set contents are displayed. If the settings are invalid, "–" is displayed.
3	When the settings can be changed, ＞ is displayed. Tap to display the settings screen.

3 **Scroll up and down to display the items you want to set/check**

4 To change, tap ❯ to display the settings screen, then tap [OK] after changing the settings

For details on the confirmation/setting contents of each item, refer to the following. The items displayed depend on the model and state.

Options for air conditioners

Function Name	Overview	Setting Items	Reference Page
Wind direction (left / right)	You can set the wind direction (left / right).	Swing, E1 - E7, Swing Stop	P.56
Ventilation → ON/OFF	Controls the operation of the ventilator connected to the air to air heat exchanger(s) or the air conditioner(s).	ON/OFF	P.56
Ventilation → Mode	Controls the ventilation mode of the ventilator connected to the air to air heat exchanger(s) or the air conditioner(s).	Bypass/Heat exchange/ Automatic	P.56
Ventilation → Fan speed	Controls the operation of the ventilator connected to the air to air heat exchanger(s) or the air conditioner(s).	Low, Medium, High, Unbalance Low, Unbalance High, Auto	P.56
Ventilation → Control	24-hour ventilation/Nighttime heat purge	–	–
Power Level	You can monitor the output status of the air conditioner(s).	–	P.57
Outdoor temp.	You can monitor the outdoor temperature detected by the outdoor unit.	–	P.57
Humidification setting	The humidification setting of the indoor unit can be set.	Auto, Disable	
Excessive CO_2 setting	Settings of CO_2 concentration excess and threshold can be set. If the setting is enabled, Check Code S36 is generated when the CO_2 concentration exceeds the threshold.	Setting: Enable, Disable Threshold: 100 ppm to 3000 ppm * Can be set in units of 100 ppm	
Night operation setting (VRF, LC, ESTIA)	Outdoor units can be set to low sound.	ON/OFF	P.57
Night operation setting (RAC)	Outdoor units can be set to low sound.	OFF, Night operation 1, Night operation 2	P.57
Filter sign reset	You can clear the FILTER Sign. You can clear the Hour.	OK/Cancel	P.58
Inspection	You can check the check code that has occurred.	–	–
Soft Cooling	You can set to Middle COOL.	ON/OFF	P.58
Energy saving ratio [%]	You can control the cooling/heating output of the air conditioner(s).	Release (100%)/ Max.(50 - 100%)/50/0	P.58
Saving operation	You can operate the indoor unit by saving the power.	ON/OFF	P.58
Forced Thermo OFF	You can release Thermo OFF.	Invalid	P.58
Return Back	You can control Return Back.	Cool (release, enable), Heat (release, enable)	P.59
Power peak cut	You can monitor whether the outdoor unit is controlling demand.	–	P.59
Eco Temperature Shift	You can set whether to change (shift) the set temperature.	OK/Cancel	P.59
Frost protection	Frost protection can be controlled.	ON/OFF	P.59
Set temp. range limit	You can change the set temperature range for each operation mode.	18°C to 29°C * It may differ depending on the region and model.	P.60
HiPower	HiPower can be controlled.	ON/OFF	P.60
ECO	ECO can be controlled.	ON/OFF	P.60
Power Select	Power Select can be controlled.	50%, 75%, 100%	P.61
PURE	PURE can be controlled.	ON/OFF	P.61
Fireplace	Fireplace can be controlled.	OFF, Fireplace 1, Fireplace 2	P.61
Notice Code	Displays Notice Codes that occur during operations.	–	P.61
Check Code (During backup operation)	Displays Check Codes that occur during backup operations.	–	P.61
Unit information	Unit information can be confirmed.	–	P.62

Options for Air to Water Heat Pump (ATW)

Function Name	Overview	Setting Items	Reference Page
Auto mode	Auto mode can be controlled.	ON/OFF	P.62
Night set back	Night set back can be allowed.	Enable/Disable	P.62
Night operation setting (VRF, LC, ESTIA)	Outdoor units can be set to low sound.	ON/OFF	P.57
Hot water boost	Hot water boost can be controlled.	ON/OFF	P.62
Anti bacteria	Antibacterial can be allowed.	Enable/Disable	P.63
Frost protection	Frost protection can be controlled.	ON/OFF	P.59
ESTIA information	Shows the following operating statuses. Boiler operation, Comp operation, DHW heater, Heater, Pump 1 operation, Pump 2 operation	–	P.63
Check Code (During backup operation)	Displays Check Codes that occur during backup operations.	–	P.61
Unit information	Unit information can be confirmed.	–	P.62

Set the wind direction (left / right)

> Wind direction (left / right)
>
> ⦿ 🗗 Swing ON
>
> ◯ 🗗 E1
>
> ◯ 🗗 E2
>
> | Cancel | OK |

If the connected indoor unit has a vertical flap, you can set the wind direction (left / right).

● **NOTE**

Depending on the connected model, it may not be configurable.

Turn ON/OFF the ventilation function

> Ventilation -> ON/OFF
>
> ◯ ON
>
> ⦿ OFF
>
> | Cancel | OK |

You can turn ON/OFF the operation of the ventilator connected to the air conditioner(s).

● **NOTE**
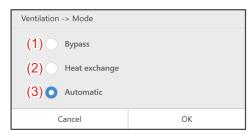
Depending on the connected model, it may not be configurable.

Set ventilation mode

You can set the ventilation mode of the ventilator connected to the air to air heat exchanger(s) or the air conditioner(s).
The settings screen displayed differs depending on the setting state of [Ventilation → ON/OFF].

When [ON] is selected under [Ventilation → ON/OFF]

> Ventilation -> Mode
>
> (1) ◯ Bypass
>
> (2) ◯ Heat exchange
>
> (3) ⦿ Automatic
>
> | Cancel | OK |

(1)	Bypass:	Outdoor air is taken into a room as it is.
(2)	Heat exchange:	Exchanging heat between the outdoor air and return air and making the temperature and humidity of the outdoor air closer to those of the return air before supplying it.
(3)	Automatic:	Total Heat Ventilation and Bypass Ventilation are switched automatically.

● **NOTE**

Depending on the connected model, some or all items may not be configurable.

Setting the ventilation fan speed

> Ventilation -> Fan speed
>
> ⦿ High
>
> ◯ Middle
>
> ◯ Unbalance
>
> | Cancel | OK |

You can set the ventilation fan speed of the ventilator connected to the air to air heat exchange unit or the air conditioner. The choices displayed depend on the model.

● **NOTE**

- Depending on the connected model, it may not be configurable.
- It is displayed when [Ventilation → ON/OFF] is [ON] and setting change is possible.

* Details for unbalance settings vary depending on the settings of the connected model.

Check the output status of the air conditioner(s)

Option	
Ventilation -> Control	–
Power Level	50 %
Outdoor temp.	26.0 °C
Night operation	OFF >
Close	

You can check how much power the air conditioner is using for operation.

● **NOTE**

Depending on the connected model, it may not be displayed.

Check the outdoor temperature detected by the outdoor unit

Option	
Ventilation -> Control	–
Power Level	50 %
Outdoor temp.	26.0 °C
Night operation	OFF >
Close	

You can check the outdoor temperature detected by the outdoor unit.

● **NOTE**

• Depending on the connected model, it may not be displayed.
• Depending on conditions such as the location of the outdoor unit installation, it may differ from the actual outdoor temperature.

Set humidification

Humidification setting

○ Auto

○ OFF

Cancel   OK
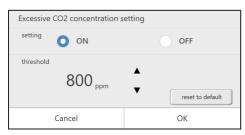
The humidification setting of the air conditioning can be set.

● **NOTE**

• Depending on the connected model, it may not be displayed.
• Under automatic humidification, humidification is ON/OFF automatically according to the indoor environment.

Set the CO₂ concentration excess setting

Excessive CO2 concentration setting

setting   ○ ON   ○ OFF

threshold

800 ppm   ▲
           ▼   reset to default

Cancel   OK

Settings of CO_2 concentration excess and threshold can be set.
If the setting is enabled, Check Code S36 is generated when the CO_2 concentration exceeds the threshold.

● **NOTE**

Depending on the connected model, it may not be displayed.

Make the night operation setting for the outdoor unit

Night operation

○ ON

○ OFF

Cancel   OK
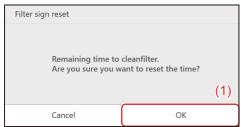
Monitor and control the ON or OFF state of the night operation of the target device.
This 🌙 is displayed to the right of the name when Night operation is in progress.

● **NOTE**

• Depending on the connected model, it may not be displayed.
• When Night Operation is set, turn on the Silent Mode setting of the Hydro Unit to operate the Air to Water Heat Pump.

Filter sign Reset

Filter sign reset

> Remaining time to cleanfilter.
> Are you sure you want to reset the time?
>
> (1)
>
> Cancel   OK

When a device has operated for a certain period of time, a warning (Filter sign) is displayed to indicate that the filter should be cleaned.
After filter cleaning, tap [(1)].

● NOTE

- Depending on the connected model, it may not be displayed.
- If you set the air conditioners where a sign is displayed to [OK], the cumulative time for the sign display is set to 0.

Set Soft Cooling

Soft Cooling

> ○ ON
>
> ● OFF
>
> Cancel   OK

Soft Cooling can be turned ON/OFF. When turned ON, the air direction is set to up, and the maximum power is restricted.

● NOTE

- Depending on the connected model, it may not be displayed.
- The settings screen is displayed when the air conditioner is in operation and the operation mode is COOL.

Control air conditioner power

An energy saving function whereby you can operate the air conditioner with suppressed cooling/heating power.
Release (100%): Save Mode is not performed.
Max.(50 - 100%): Operate with the highest save rate.
50:                    Operate at 50% save rate.
0:                     Operate at 0% cooling/heating power (Thermo OFF).

● NOTE

Depending on the connected model, it may not be displayed.

Set saving operation

With one of the energy-saving functions, monitor and control the Valid or Invalid state of the saving operation of the air conditioner.

● NOTE

Depending on the connected model, it may not be displayed.

Release thermo OFF

"Thermo OFF" refers to an energy saving function that controls demand to restrict the cooling/heating power of the air conditioner such that the outdoor unit compressor is stopped. When this state is reached, the air conditioner becomes a fan and cold/hot air is no longer output.
To release Thermo OFF, display the settings screen and press [OK].

● NOTE

Depending on the connected model, it may not be displayed.

Configure and confirm the Return Back settings

You can configure and check the Return Back setting temperature and setting time of each operation mode that are set in the operating schedule.

● NOTE

- Depending on the connected model, it may not be displayed.
- For information on Return Back, see "Return Back settings" (P.68).

Monitor power peak cut of outdoor unit

You can monitor the power peak cut, outdoor line No., and schedule No. of the outdoor unit connected to the selected air conditioner.
Display the settings screen to check the power peak cut status of the outdoor unit.

● NOTE

Depending on the connected model, it may not be displayed.

Change to energy saving temperature

An energy saving function that changes (shifts) the set temperature according to the current operation mode as follows.

Operation Mode	Set Temperature Shift Width
Cool/Dry	Current set temperature +2°C shift
Heat	Current set temperature -2°C shift
Auto/Fan	Remain at current set temperature

● NOTE

Depending on the connected model, it may not be displayed.

Frost protection

This function monitors and controls frost protection.
Frost protection can only be set when heating is on.
FP is displayed in the place that the set temperature is displayed while frost protection is operating.

Frost protection is disabled by the following operations, unless disabled from the frost protection settings.
- Indoor unit is turned off.
- Operation mode is changed to something other than heating.
- Set temperature is changed.

● NOTE

May not be displayed, depending on the model connected.

Set the temperature change range

You can set the set temperature range for each operation mode.

> ● **NOTE**
>
> • Depending on the connected model, it may not be displayed.
> • If the current set temperature of the air conditioner is outside of the set temperature range after the change, it will be changed to the temperature within the range after the change.
> • If you use wireless remote controller, wireless remote controller may set a temperature outside the set temperature range specified by the Unit.
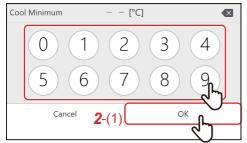
Set temp. range limit			
Auto [°C]	18	~	29
Heat [°C]	18	~	29
Dry [°C]	18	~	29
Cool [°C]	18	~	29
Cancel		OK	

1 **Tap the upper/lower limit temperature you want to change**

> ● **NOTE**
>
> Depending on the connected model, it may not be configurable.

Cool Minimum   − − [°C]

0	1	2	3	4
5	6	7	8	9

Cancel   **2**-(1)   OK

2 **Tap the number, enter the temperature, and tap [*2*-(1)]**

HiPower

This function monitors and controls HiPower operation of targeted equipment.
While being controlled, ⤴ is displayed to the right of the unit name.

> ● **NOTE**
>
> May not be displayed, depending on the model connected.

ECO

This function monitors and controls ECO operation of targeted equipment.
While being controlled, 🍃 is displayed to the right of the unit name.

> ● **NOTE**
>
> May not be displayed, depending on the model connected.

Power Select

This function monitors and controls Power select operation of targeted equipment.
While being controlled, ⊞ is displayed to the right of the unit name.

● NOTE

May not be displayed, depending on the model connected.

PURE

This function monitors and controls PURE operation of targeted equipment.
While being controlled, ⊼ is displayed to the right of the unit name.

● NOTE

May not be displayed, depending on the model connected.

Fireplace

This function monitors and controls Fireplace operation of targeted equipment.
While being controlled, ⊡ / ⊡ is displayed to the right of the unit name.

● NOTE

May not be displayed, depending on the model connected.

Notice Code

Displays Notice Codes that occur during operations.

● NOTE

May not be displayed, depending on the model connected.

Check Code (During backup operation)

Displays Check Codes that occur during backup operations.

● NOTE

May not be displayed, depending on the model connected.

Unit information

Displays the model name and production number.

● NOTE

May not be displayed, depending on the model connected.

Auto mode

This function monitors and controls Auto mode.
By setting Auto mode to [Enable], |A| is displayed where the temperature setting is displayed, and the temperature setting cannot be changed.

● NOTE

May not be displayed, depending on the model connected.

Night set back

This function monitors and controls Night set back.
While being controlled, 🌙 is displayed to the right of the unit name.

● NOTE

May not be displayed, depending on the model connected.

Hot water boost

This function monitors and controls Hot water boost.
While being controlled, 🔥 is displayed to the right of the unit name.
The actual operation depends on the time at the local remote control.
For details, refer to the owner's manual for the local remote control.

● NOTE

May not be displayed, depending on the model connected.

Anti bacteria

Monitors and controls Anti bacteria operation.
While being controlled, ⊗ is displayed to the right of the unit name.
The actual operation depends on the time at the local remote control.
For details, refer to the owner's manual for the local remote control.

● **NOTE**

May not be displayed, depending on the model connected.

ESTIA information

Shows the following operating statuses.
- Boiler operation
- Comp operation
- DHW heater
- Heater
- Pump 1 operation
- Pump 2 operation

● **NOTE**

May not be displayed, depending on the model connected.

Change the Operating Schedule

The operating schedule settings can be changed from the [Menu] button, the group screen, or the individual control screen.
There are two types of operating schedules: Weekly schedule and Special day schedule.
The following procedure is explained using the individual control screen.

● NOTE

If a day is set in both the Weekly schedule and the Special day schedule, the Special day schedule applies and the Weekly schedule is disabled for that day.

Change the details of the weekly schedule

1   **Tap [*1*-(1)] on the group screen or the individual control screen**

2   **Tap [*2*-(1)]**

3   **Tap [*3*-(1)] of the schedule you want to modify**

4 **Tap ✎ and set the schedule name**

A keyboard is displayed. Enter the name and then tap [*4*-(1)].

● NOTE

• Tap [Shift] to toggle between upper case letters and lower case letters, and numbers and symbols.
• Tap ✕ to delete one character.

5 **Modify the target air conditioner(s) or ON/OFF unit, then tap [*5*-(1)]**

6 **Scroll the screen and tap the value of the item you want to set. After changing the setting, tap [OK]**

See "Setting items list" (P.68) for the items that can be configured.

Change the details of the special day schedule

1 Tap [**1**-(1)] on the group screen or the individual control screen

2 Tap [**2**-(1)]

3 Tap [**3**-(1)] of the schedule you want to modify
- [**3**-(1)] Unit setting: Go to step **4**
- [**3**-(2)] Special day setting: Go to step **5**
- [**3**-(3)] Operating schedule setting: Go to step **6**

4 Modify the target air conditioner(s) or ON/OFF unit, then tap [**4**-(1)]

5 Tap the date you want to configure, modify the settings, and then tap [**5**-(1)]

6 **Tap [*6*-(1)] of the time you want to modify**

7 **Tap ✏ and set the schedule name**

A keyboard is displayed. Enter the name and then tap [*7*-(1)].

> ● **NOTE**
>
> • Tap [Shift] to toggle between upper case letters and lower case letters, and numbers and symbols.
> • Tap ⊗ to delete one character.

8 **Scroll the screen and tap the value of the item you want to set. After changing the setting, tap [OK]**

See "Setting items list" (P.68) for the items that can be configured.

Setting items list

Setting Items	Setting Procedure
Time setting [Start date] Start date 11 59 **12 : 00** 13 01 Cancel OK	Tap or flick to change the time.

Day of the week setting [week]
 	
week
☑ Every day
  ☑ Sunday
  ☑ Monday
Cancel   OK
	Set the check box(es) of the day(s) of the week on which you want to execute the schedule to ☑ .
	
	● **NOTE**
	
	The day of the [week] setting is not displayed in Special day schedule.

Operation setting [ON/OFF]
 	
(1) ON/OFF
☑ Enable
  ◉ ON
  ○ OFF
Cancel   OK
	To enable the setting, set the check box of [(1)] to ☑ and select a value.
	
	● **NOTE**
	
	Hot water supply function of the ATW cannot be set to [ON, OFF] by this setting.

Operation mode setting [Mode] (2) Mode ☑ Enable Ⓐ Auto Heat Dry Cool Fan Cancel OK	To enable the setting, set the check box of [(2)] to ☑ and select a value.
Set temperature setting [Set temp.] (3) Set temp. ☑ Enable **24.5 °C** ▲ ▼ Cancel OK	To enable the setting, set the check box of [(3)] to ☑ , tap ▲ ▼ , then change the set temperature.

Return Back settings [Return Back]
 	
Return Back
☑ Enable
  ☑ Cool (enable) 28.0 °C 30 min.
  ☑ Heat (enable) 18.0 °C 30 min.
Cancel   OK
	An energy saving function whereby if you temporarily change the set temperature to one which increases the load, you can automatically return to the energy saving set temperature after a certain time has elapsed. For example, if you set COOL to 28°C/30 minutes, then if the set temperature is set to below 28°C, the Unit will return to 28°C 30 minutes after the change.
	
	● **NOTE**
	
	Displayed in the case of a compatible air conditioner.

Setting Items	Setting Procedure
Local operation prohibition setting [Lock setting of remote control] Lock setting of remote control (1) (2) ☑ ON/OFF ✋Unlock ✊Lock ☑ Mode ✋Unlock ✊Lock ☐ Set temp. ✋Unlock ✊Lock Cancel OK	Tap the check box of the function whose setting you want to change to set it to ☑, then select [(1)] or [(2)].
Night operation setting [Night operation] Night operation ☑ Enable ⦿ ON ○ OFF Cancel OK	You can change the [ON/OFF] of the night operation of the target device.
Save operation setting [Energy saving ratio[%]] (3)gy saving ratio[%] ☑ Enable ⦿ Release(100%) ○ 50 ○ Max.(50~100%) ○ 0 Cancel OK	To enable the setting, set the check box of [(3)] to ☑. For details, see "Control air conditioner power" (P.58).
Ventilation operation setting [Ventilation -> ON/OFF] (4)tilation -> ON/OFF ☑ Enable ⦿ ON ○ OFF Cancel OK	You can turn ON/OFF the operation of the ventilator connected to the air conditioner(s). To enable the setting, set the check box of [(4)] to ☑ and apply the setting. ● **NOTE** Set the ventilation of the air to air heat exchanger connected individually from the operation setting [ON/OFF].
Vent. Mode [Ventilation -> Mode] (5)ilation -> Mode ☑ Enable ⦿ Bypass ○ Heat exchange ○ Automatic Cancel OK	You can set the ventilation mode of the ventilator connected to the air to air heat exchanger(s) or the air conditioner(s). To enable the setting, set the check box of [(5)] to ☑ and apply the setting. For details, see "Set ventilation mode" (P.56).

Setting Items	Setting Procedure
Ventilation → Fan speed Ventilation -> Fan speed ☑ Enable ◉ Auto ○ UnbalanceHigh Cancel / OK	You can set the ventilation fan speed of the ventilator connected to the air to air heat exchange unit or the air conditioner. * Details for unbalance settings vary depending on the settings of the connected model. To enable the setting, set the check box of [Enable] to ☑ and apply the setting. For details, see "Setting the ventilation fan speed" (P.56).
Humidification setting Humidification setting ☑ Enable ◉ Auto ○ OFF Cancel / OK	The humidification setting of the air conditioning can be set. To enable this setting, select ☑ for the [Enable] checkbox, and then select [Auto/OFF].
DHW ON/OFF **[DHW ON/OFF]** DHW ON/OFF ☑ Enable ◉ ON ○ OFF Cancel / OK	This setting item is specifically for the Air to Water Heat Pump (ATW) in the hot water supply function. To enable this setting, select ☑ for the [Enable] check box, and then select [ON, OFF]. ● **NOTE** Indoor units, ON/OFF units, and the air conditioning function of the ATW cannot be set to [ON, OFF] by this setting.
ZONE1 Set temp. **[Set temp. ESTIA ZONE1]** Set temp. ESTIA ZONE1 ☑ Enable 31°C ▲▼ Cancel / OK	This setting item is specifically for the Air to Water Heat Pump (ATW) in the air conditioning function. To enable this setting, select ☑ for the [Enable] check box, and then tap ▲▼ to change the set temperature. The set temperature cannot be changed in increments of 0.5°C.
ZONE2 Set temp. **[Set temp. ESTIA ZONE2]** Set temp. ESTIA ZONE2 ☑ Enable 37°C ▲▼ Cancel / OK	This setting item is specifically for the Air to Water Heat Pump (ATW) in the air conditioning function. To enable this setting, select ☑ for the [Enable] check box, and then tap ▲▼ to change the set temperature. The set temperature cannot be changed in increments of 0.5°C.
Hot water setting temperature **[Set temp. ESTIA DHW]** Set temp. ESTIA DHW ☑ Enable 57°C ▲▼ Cancel / OK	This setting item is specifically for the Air to Water Heat Pump (ATW) in the hot water supply function. To enable this setting, select ☑ for the [Enable] check box, and then tap ▲▼ to change the set temperature. The set temperature cannot be changed in increments of 0.5°C.

Delete the operation schedule

You can delete the schedule from either the group screen or the individual control screen. In the following procedure, the individual control screen is used.

1 **Tap [*1*-(1)] on the group screen or individual control screen**

2 **Tap [*2*-(1)] to go to step *4***

3 **(In case of Special day setting) tap [*3*-(1)]**

Tap [*3*-(2)] of the schedule you want to modify to go to step *4*.

4 **Tap** 🗑

(Some displayed items differ between the Weekly schedule screen and the Special day schedule screen, but the procedure shown below is the same.)

5 **Set the check box of the schedule you want to delete to** ☑ **then tap [*5*-(1)]**

Confirm the Operation Time

In the [GRAPH] tab of the group screen or individual control screen, you can check the operation time for each group, air conditioner or ON/OFF unit.

1 **Tap [*1*-(1)] on the group screen or individual control screen**

The operation graph appears.

2 **Tap [*2*-(1)]**
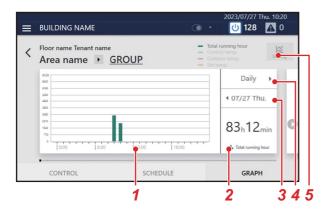
3 **Select a graph to display and tap [*3*-(2)]**

Selected operation graph appears.

(1) operating time:

(2) Estimated kWh-Type B (ODU):

(3) Estimated kWh-Type B (ODU+IDU):

(4) Capacity:

(5) EER/COP:

(6) hide: (Bar graph)

(7) Temperature:

(8) Humidity:

(9) PM2.5:

(10) CO_2:

(11) hide: (Line graph)

* (2) (3) (4) (5) are displayed when "Extend Display Setting for Energy monitor and Unit graph" is set to Display in SFC2.

Group screen

Individual control screen

No.	Functions
1	The items selected from [Operating Time], [Estimated kWh-Type B (ODU)], [Estimated kWh-Type B (ODU+IDU)], [Capacity], and [EER/COP] of the air conditioner are displayed as an hourly or daily bar graph. * For the individual control screen, items selected from the temperature (outdoor temperature, room temperature, set temperature), humidity, CO_2 and PM2.5 are displayed in a line graph. The graph may not be displayed depending on the model connected.

2	The operation hours for the displayed summary period is displayed. *
	  Estimated kWh-Type B (ODU, ODU+IDU): Accumulation value
	  Capacity, EER/COP: Average

3	Displays the currently displayed date. Tap ◀ ▶ to switch the date. Tap the centre to select the display period from the calendar screen.
4	You can change the summary unit to day or month.
5	The legend for the graph appears.

* The time that the Air to Water Heat Pump (ATW) is operating only as a hot water supply function is not included in the operating time graph.

Display the Owner's Manual on the Screen

You can browse the owner's manual on the screen.

How to display the owner's manual

1 Tap ☰
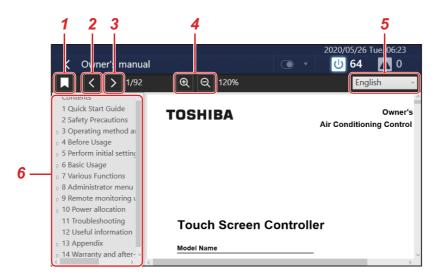
[**1**-(1)] appears.

2 Tap [**2**-(1)]

3 Select the display language

The owner's manual is displayed.

Owner's manual screen description

No.	Name (Icon)	Functions
1	Bookmark	You can switch bookmarks between display and non-display.
2	Previous page	Displays the previous page.
3	Next page	Displays the next page.
4	Enlarge, reduce	Used to enlarge and reduce the display.
5	Language selection	Select the display language.
6	Bookmark list	Displays the title of each chapter. Tap a title to display the relevant page.

Display the open source software license on the screen

On the screen, you can view the open source software license used by this product.

How to display the open source software license

1 Tap ☰

[**1**-(1)] appears.

2 Tap [2-(1)]

The open source software license used is displayed.
You can see other licenses by scrolling the screen.

8 Administrator Menu

Confirm Check Code History

You can display failures that have occurred in a list, including currently occurring ones. This can be used for grasping the status of the site such as investigating the cause of a failure and the recovery status.
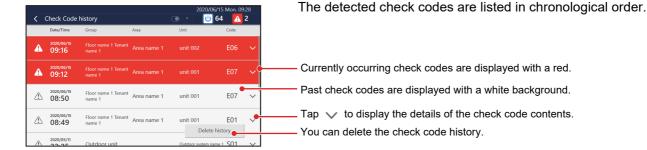
● NOTE

The past 1,000 check codes are displayed.

1 **Tap** ≡

[*1*-(1)] appears.

2 **Tap [*2*-(1)]**

The detected check codes are listed in chronological order.

Currently occurring check codes are displayed with a red.

Past check codes are displayed with a white background.

Tap ∨ to display the details of the check code contents.

You can delete the check code history.

Confirm Notice Code History

You can display notices that have occurred in a list, including currently occurring ones. For details, confirm with the dealer.

Confirm the Energy Monitor

You can graph the following values for a visual check.
- Real kWh
- Capacity
- Estimated kW
- EER/COP

* The estimated kW, capacity, EER/COP display, and some display functions are displayed only when the central controller, outdoor units, indoor units, and remote controller all support this function. Please check with each retailer for details on compatible models.

Confirm the Real kWh on a graph

* This function can be displayed when the electric power is measured by connecting this Unit to a pulse transmission type watt hour meter.

1 Tap ☰

[*1*-(1)] appears.

2 Tap [*2*-(1)]
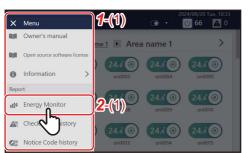
3 Tap the data type to be displayed

Tap [*3*-(1)] and select [WHM].

Tap [*3*-(2)] to select the unit for the aggregation method of the graph to display.

Tap [*3*-(3)] to select the unit period for the aggregation method of the graph to display.

Tap [*3*-(4)] to select the date or month for the graph to display.

In [*3*-(5)], you can select the graph content to display.

A graph reflecting your settings is displayed.

Confirm the estimated kW, capacity, and EER/COP on a graph

This function is displayed when "Extend Display Setting for Energy monitor and Unit graph" is set to Display in SFC2.

1 **Tap** ☰

[**1**-(1)] appears.

2 **Tap [2-(1)]**
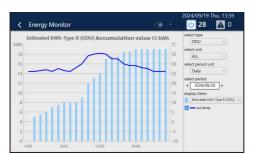
3 **Tap the data type to be displayed**

Tap [**3**-(1)] and select [ODU].

Tap [**3**-(2)] to select the unit for the aggregation method of the graph to display.

Tap [**3**-(3)] to select the unit period for the aggregation method of the graph to display.

Tap [**3**-(4)] to select the date or month for the graph to display.

In [**3**-(5)], you can select the graph content to display.

A graph reflecting your settings is displayed.

* There are two methods to calculate the estimated power consumption: Method A and Method B. Method B has two variations: one calculates the estimated power consumption only for the outdoor units (ODU), and the other calculates it for both the outdoor and indoor units (ODU+IDU).
  Method A: This controller calculates the power consumption of each unit.
  Method B: Each unit calculates its own power consumption.

CAUTION

- Because the estimated kW calculated using either Method A or Method B is determined based on the unit's own estimates and calculations, it may differ from the real kWh by the unit. The result is not calculated based on the Measurement Act and cannot be used officially.
- The power consumed by air conditioners varies depending on the installation conditions, the set temperature, the outside ambient air temperature, and other operating conditions, even if the operating time is the same.
- Please note that we bear no responsibility for any damage or trouble due to this function's calculations, data loss, etc.
- There are rounding errors in the calculation results.
- This function calculates the approximate power consumed by air conditioners. Please note the above when you use it.
- When the system configuration or air conditioning unit is updated, the operation data collected from the unit and the collection method may change, which can affect the calculation results.
- This function correctly displays the amount of energy and the calculation results only when the air conditioner, system controller, and Energy Report Software 2 are operating normally.
- Before using this function, ensure there is no abnormality in the air conditioner.
- If this system is used for over 15 years, some data may not be saved.

Restrict Operation of the Touch screen controller

You can restrict the operation range of the Unit by locking it.
This section explains how to set and release the lock.
For the restriction range, see "Set the operation lock level" (P.90).

1 Tap ☰

[**1**-(1)] appears.

2 Tap [**2**-(1)]

Below, the screen for release is explained.

3 Tap [**3**-(1)]
To change the auto lock settings, tap [3-(2)]

4 Tap the number, enter the 4-digit password, then tap [**4**-(1)]

The lock is set or released.

> ● **NOTE**
>
> • The initial set password is "1048".
> • There are two levels of protection when locking. (P.90)
> • Tap ⊗ to delete one character.

● **NOTE**

• You can change the password. (P.90) If you do not know the password, please contact your administrator.
• If you enter the wrong password three times when unlocking, password input is restricted for 30 minutes.
• When automatic lock is set, the Unit will be locked automatically after 5 minutes have passed after an operation has completed.
• When the lock is set, if you tap a function that cannot be operated, the message "operation function is locked" is displayed. Also, 🔒 appears in the menu.

[Functions] Menu Settings

On the [Functions] menu, demand control of outdoor units and summation of data for power distribution can be performed.

How to display the [Functions] menu

1 Tap ☰

[**1**-(1)] appears.

2 Tap [**2**-(1)]

[**3**-(1)] appears.

3 Tap the item you want to set with [**3**-(1)]

The settings screen of the selected item appears on the right.

For details on the setting contents of each item, refer to the following.
- Release power peak cut (P.80)
- Power peak cut schedule (P.81)
- Operation mode restriction (P.83)
- Scheduler Operation (P.83)
- Output to USB flash drive (P.84)
- System reboot (P.84)
- Shut down (P.84)

Release demand control of outdoor unit

1 Tap [**1**-(2)] with [**1**-(1)]

2 Tap [**2**-(1)]

Outdoor demand set for all outdoor units is released.

● **NOTE**
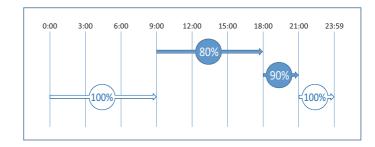
- Outdoor demand can be set by the "Power peak cut schedule". (P.81)
  Outdoor demand may function with digital input set locally. In this case it can also be released.
- When you release the Power peak cut, the setting value of [Power peak cut] on the option screen changes to the release state. (P.59)

Set demand control schedule of outdoor unit

The demand function of the outdoor unit can be managed with the schedule to 100% to 0% according to the peak time zone.

Setting example:
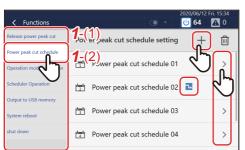
If you set "80%" for 9:00 to 18:00,
"90%" for 18:00 to 21:00, and
"100% (No power peak cut)"
for 21:00 to 9:00 on next day

● **NOTE**

- Cannot be set when the Outdoor Demand Schedule is disabled. Please enable the Outdoor Demand Schedule. (P.83)
- Demand levels that can be set are "100% (No power peak cut)", "90%", "80%", "70%", "60%" and "0%".
- Up to 10 schedules can be created.

Add/change power peak cut schedule
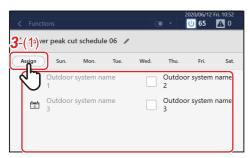
1 Tap [*1*-(2)] with [*1*-(1)] (P.80)

2 Tap to register new
To change, tap ＞ of the schedule you want to change

● **NOTE**
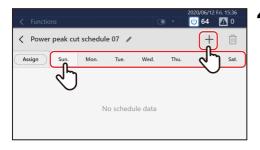
When the demand function is functioning at the current time, appears.

3 Tap [*3*-(1)] and set the check box of the outdoor unit for setting the Power peak cut schedule to ☑

● **NOTE**

The schedule number ( ) will be displayed on outdoor units that have already been scheduled. Cannot be selected.

4 Tap the day of the week tab to start the schedule, then tap
To change an already registered schedule, tap ＞ on the corresponding schedule
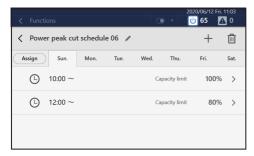
5   **Tap or flick to set the start time and tap [*5*-(1)]**

6   **Select the outdoor demand level and tap [*6*-(1)] to add a demand schedule**
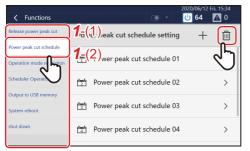
7   **To add a schedule such as change/release of demand level, repeat steps *4* to *6***

● **NOTE**

• The outdoor demand initiated by the schedule is released in the following cases.
  - When 100% (No power peak cut) is set in the schedule
  - When demand control of the outdoor unit has been released (P.80)

• Demand control continues even across days.
  Example: When the demand rate is set to 0% on Monday at 21:00 and release is set at 9:00 on Tuesday
  → The demand rate is set to 0% from Monday at 21:00 to Tuesday at 9:00 and demand release occurs at 9:00 on Tuesday

Monday 21:00 Start	Tuesday 0:00	Tuesday 9:00 Start

Demand rate

Set to "0%"   **Set to "100%"**
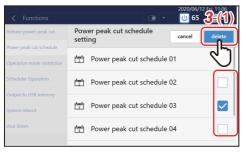
Delete a power peak cut schedule

1 Tap [*1*-(2)] with [*1*-(1)] (P.80)

2 Tap 🗑
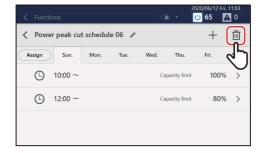
3 Set the check box of the schedule you want to delete to ☑, then tap [*3*-(1)]

The selected schedule will be deleted.

● **NOTE**

Also, when deleting a registered time, tap 🗑 and operate similarly.

Restrict operation mode

When using an outdoor unit that cannot operate cooling and heating at the same time, you can restrict its operation mode so that it can only be set for either cooling or heating.

1 Tap [Operation mode restriction] in the [Functions] menu (P.80)

2 Select the operation mode and tap [OK]

● **NOTE**

- Settings are reflected in all outdoor units.
- Even with restriction, the operation mode of the [CONTROL] tab can be selected. When a restricted operation mode is selected, the Thermo OFF state is set.

Set the operating schedule or the power peak cut schedule

You can disable registered Operation Schedules and Power peak cut schedules so that they do not operate.

1 Tap [Scheduler Operation] in the [Functions] menu (P.80)

2 Set the check box to ☑ if you do not want to operate each schedule, or set the check box to ☐ to operate them, then tap [OK]

Output data to a USB flash drive

You can output data for Energy Report Software 2 to a USB flash drive.

1 **Connect the USB flash drive to the slot in the Unit**

2 **Tap [Output to USB flash drive] in the [Functions] menu (P.80)**

3 **Tap [OK]**

● **NOTE**

If the USB flash drive is not connected, [OK] will not be enabled.

Restart the unit

You can restart the Unit.
The schedule is not executed during restart.

1 **Tap [System reboot] in the [Functions] menu (P.80)**
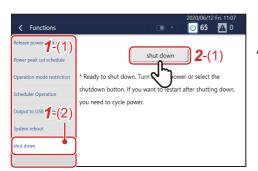
2 **Tap [OK]**

Exit the system

Terminate the operation of the Unit.

● **NOTE**

This function turns off the power to the System Controller.
It does not stop the air conditioners connected to the Unit.

1 **In [*1*-(1)], tap [*1*-(2)]**

2 **Tap [*2*-(1)]**

[Initial setting] Menu Settings

On the [Initial setting] menu, you can change the Unit screen display and the settings for remote operation, etc.

How to display the [Initial setting] menu

1 Tap ☰

[*1*-(1)] appears.

2 Scroll through the menu list and tap [*2*-(1)]

[*3*-(1)] appears.

3 Tap the item you want to set with [*3*-(1)]
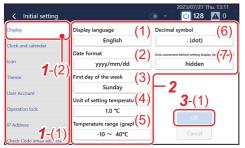
The settings screen of the selected item appears on the right.

For details on the setting contents of each item, refer to the following.
- Display (P.86)
- Clock and calendar (P.86)
- Icon (P.87)
- Theme (P.87)
- User Account (P.88)
- Operation lock (P.90)
- IP Address (P.91)
- Check code email address (P.92)
- Indoor unit area setting (P.93)
- Indoor unit name setting (P.95)
- Area name setting (P.95)
- Power peak cut due to external input (P.96)
- Backlight (P.97)
- Power peak cut (P.97)

Set the screen display

You can change the display settings of the screen, such as language and date display format.

1 Tap [*1*-(2)] with [*1*-(1)] (P.85)

2 Tap the item you want to change

(1) Language:	You can change the display language of the screen.
(2) Date format:	You can change the format of the date displayed in the upper right of the screen.
(3) First day of the week:	You can change the first day of the week displayed on the calendar or schedule to Sunday or Monday.
(4) Temperature setting step:	You can change the temperature setting step to 0.5°C or 1°C. However, it cannot be changed if the display unit is Fahrenheit.
(5) Temperature range (graph):	You can change the temperature range displayed on the [GRAPH] tab.
(6) Decimal symbol:	You can change the decimal symbol displayed on the screen between [. (dot)] and [, (comma)].
(7) System cooperation defrosting settings:	You can change the display settings for information on the system cooperation defrosting settings. * For details, contact service personnel.
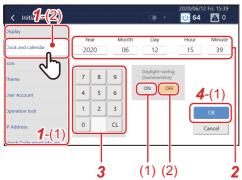
3 Select the value you want to change, then tap [*3*-(1)]

Set the current date and time

You can change the date and time displayed in the upper right of the screen.
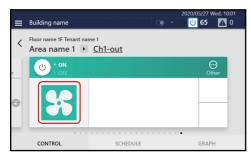
1 Tap [*1*-(2)] with [*1*-(1)] (P.85)

2 Tap the item you want to change

The characters of the selected item change to red.

3 Tap the numeric keypad to enter a number

4 Tap [*4*-(1)]
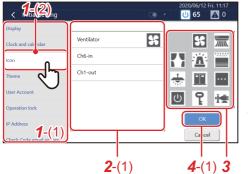
● **NOTE**

You can set daylight saving time with [Daylight-saving (Summertime)]. When set to [(1)], the time moves one hour forward, and when set to [(2)], it moves one hour back. While daylight saving time is set, 🕐 appears in the upper right corner of the screen.

Set icons of devices other than air conditioners

You can display icons of each device on the [CONTROL] tab of devices other than air conditioners such as ventilation fan or lighting.

1 Tap [**1**-(2)] with [**1**-(1)] (P.85)

2 Tap the device you want to set with [**2**-(1)]

3 Tap the icon you want to set in the icon list
The selected icon is displayed in [**2**-(1)].

4 Tap [**4**-(1)]
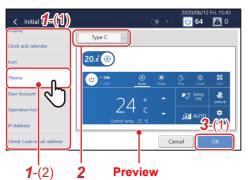
● **NOTE**

- To delete a set icon, select the device with [**2**-(1)] and then tap the space at the top left of the icon list.
- The following icons can be set:

	Ventilation fan/Circulator		Room air conditioner		Curtain		Alarm		Humidifier/Dehumidifier	Lighting
	Cubicle		Water storage tank		General switch		Security		Pump	Camera

Set the screen theme

You can set the theme of the home screen and the details/control screen.

1 Tap [**1**-(2)] with [**1**-(1)] (P.85)

2 Tap the drop-down menu and select a theme
The selected theme appears in the preview. Operate the switch or tap the power supply or operation mode button to check the display after the change.

3 Tap [**3**-(1)]

Set an account for remote operation
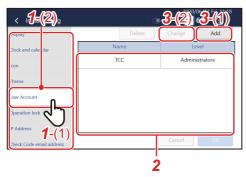
You can set a user account to operate the Unit remotely.

* Remote operation can be used when the Unit is connected via LAN to a PC on which the Remote Control Software is installed.

● **NOTE**

* 128 users can be registered.
* Up to 16 users can log in at the same time.
* At least one user must be registered.

Add/change user account

1 Tap [*1*-(2)] with [*1*-(1)] (P.85)

2 To change, tap the row you want to change in the list

● **NOTE**
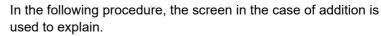
The following users are registered in advance.
You can also change/delete users.

Name:	TCC
Password:	TCC
Level:	Administrators
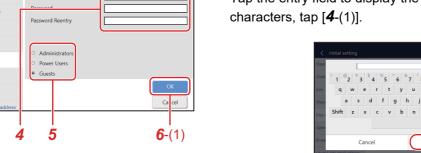
3 Tap [*3*-(1)] or [*3*-(2)]

In the following procedure, the screen in the case of addition is used to explain.

4 Set Name (only when adding) and password

Tap the entry field to display the keyboard. After entering the characters, tap [*4*-(1)].

● **NOTE**

* Tap [Shift] to toggle between upper case letters and lower case letters, and numbers and symbols.
* Tap ⊗ to delete one character.

5 Set level

Administrators : All functions can be used.

Power Users : The following functions cannot be used.
- Confirm/change the operation schedule
- [Menu] > Functions
- [Menu] > Initial setting

Guests : Only the operation status can be confirmed. The settings cannot be changed.

● **NOTE**

For details on the functions that can be used for each level, see "List by Lock Level/Level" (P.115).

6 Tap [*6*-(1)]

7 Tap [*7*-(1)]

Delete a user account

1 **Tap [*1*-(2)] with [*1*-(1)] (P.85)**

2 **Tap the row you want to delete**

3 **Tap [*3*-(1)]**

It will be deleted from the list.
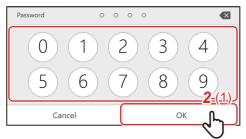
4 **Tap [*4*-(1)]**

Deletion is confirmed.

Set the operation lock level
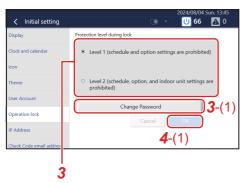
1 Tap [*1*-(2)] with [*1*-(1)] (P.85)

2 Enter the password and tap [*2*-(1)]

● **NOTE**

The factory default setting password is "1048".

3 Select the protection level during lock

● **NOTE**

You can change the password that sets the operation lock.
Tap [*3*-(1)] to display the change password input screen.
Enter the changed password, tap [OK], re-enter it on the re-entry screen, then tap [OK].
4-digit passwords can be set.
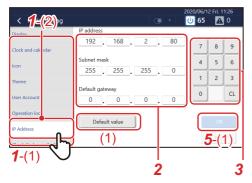
4 Tap [*4*-(1)]

Set the IP address of the Touch screen controller

1 Tap [*1*-(2)] with [*1*-(1)] (P.85)

2 Tap the value you want to change

The characters of the selected item change to red.

3 Tap the numeric keypad to enter a number

4 If there are other values you want to change, repeat steps *2* and *3*

5 Tap [*5*-(1)]

The IP address is reset.

● **NOTE**

- The initial setting is as follows:
  IP address: 192.168.2.80
  Subnet mask: 255.255.255.0
  Default gateway: 0.0.0.0
- To return a changed value to the specified value, tap [(1)]. Tap [OK] on the confirmation screen to reset the IP address.

---

6 Tap [*6*-(1)]
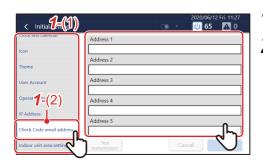
The Unit restarts.

Set check code email destination

You can set the email address to send email to when an error occurs.

● **NOTE**

Up to five email addresses can be set.

1 Tap [*1*-(2)] with [*1*-(1)] (P.85)

2 Tap the address field to register

3 Enter the email address on the keyboard, then tap [*3*-(1)]

● **NOTE**

- Tap [Shift] to toggle between upper case letters and lower case letters, and numbers and symbols.
- Tap to delete one character.

4 Tap [OK]

● **NOTE**

To test-send to the registered email address, tap [Test transmission], which displays after you tap [OK].

Change the area set for an indoor unit

In [Indoor unit area setting], you can move the indoor unit A in area X to area Y.

● **NOTE**

- **[1]** All areas. The area numbers, such as area 1 and area 2, are allocated automatically in the upper section of the home screen.
- **[2]** Each indoor unit in the area.

The procedure below is used as an example to explain how to move the indoor unit (unit 001) set in area 1 to area 2.
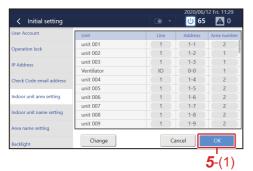
1 Tap [*1*-(2)] in [*1*-(1)] (P.85)

2 Tap [*2*-(1)]

3 Select [*3*-(1)] and tap [*3*-(2)]

4 Set the check box of the indoor unit (unit 001) you want to move to area 2 to ☑ and tap [*4*-(1)]

5 **Tap [5-(1)]**
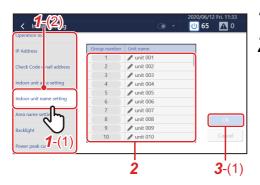
5-(1)

The indoor unit (unit 001) is moved to area 2.

Set the name of an indoor unit

1 Tap [**1**-(2)] in [**1**-(1)] (P.85)

2 Tap the name you want to change in the list
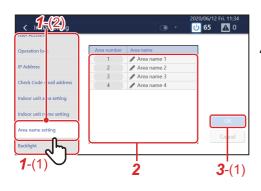
A keyboard is displayed. Enter the name and then tap [**2**-(1)].

● **NOTE**

- Tap [Shift] to toggle between upper case letters and lower case letters, and numbers and symbols.
- Tap ⊗ to delete one character.

3 Tap [**3**-(1)]

Set the area name

1 Tap [**1**-(2)] in [**1**-(1)] (P.85)

2 Tap the name you want to change in the list

A keyboard is displayed. Enter the name and then tap [**2**-(1)].

● **NOTE**
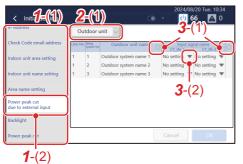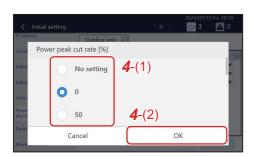
- Tap [Shift] to toggle between upper case letters and lower case letters, and numbers and symbols.
- Tap ⊗ to delete one character.

3 Tap [**3**-(1)]

Set the power peak cut for each outdoor or indoor unit
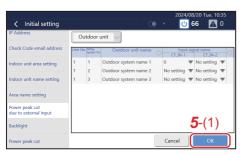
You can set the power peak cut for each registered outdoor or indoor unit.

1 In [**1**-(1)], tap [**1**-(2)]

2 To set the power peak cut for indoor units, select the indoor unit from [**2**-(1)]

3 In [**3**-(1)], switch the channel to display and tap [**3**-(2)] for the unit you want to change the setting

4 Select [**4**-(1)] and tap [**4**-(2)]

5 Tap [**5**-(1)]

A pop-up screen appears.

Check the message and tap [**5**-(2)].

● **NOTE**

The settings in this menu can be changed only at the time of trial operation.

Set the screen brightness

You can set the brightness of the screen and the duration after the end of the operation. In (1, 3, 10, 30, 60, 360 (6 hours), 720 (12 hours) minutes)

1 Tap [*1*-(2)] with [*1*-(1)] (P.85)

2 Select the brightness and tap [*2*-(1)]

Set power consumption control conditions

You can set the conditions for controlling power consumption peaks.
Based on the pulse signal from the pulse transmission type watt hour meter, the power usage is calculated, and if it exceeds the power usage threshold, an operation control signal is sent to the outdoor unit.
There are two different settings:
 • Energy threshold: Controls operation based on the pulse signal from the pulse transmission type watt hour meter.
 • Peak cut signal reception: Controls operation based on the signal from the external demand device.
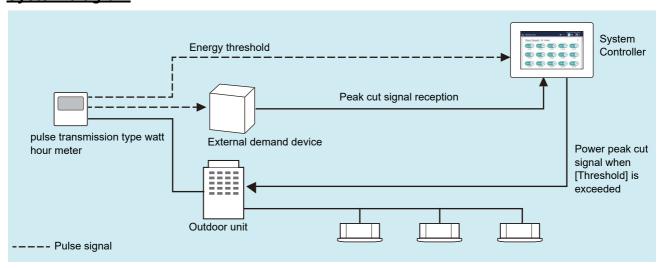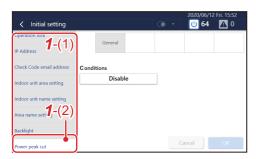
● **NOTE**

Before setting these items, initial settings are required. For details, contact service personnel.

System diagram

Set Energy threshold

1 **In [1-(1)], tap [1-(2)]**

2 **Tap [2-(1)]**
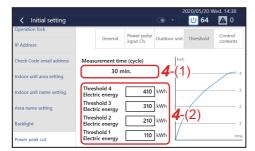
3 **Tap [3-(1)] and set the pulse constant for each of channels 1 to 8**

> ● **NOTE**
>
> - Ensure that the pulse constant matches the output pulse of the pulse transmission type watt hour meter connected to the Unit.
> - Channels 1 to 8 correspond to external input terminals DIs 1 to 8.
> - Enter each pulse constant in either the [pulse/kWh] or [kWh/pulse] field. In the field in which no pulse constant is entered, the reciprocal of the entered value is displayed.
> - Before setting these items, initial settings are required. For details, contact service personnel.
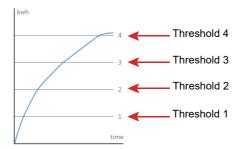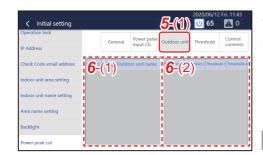
4 **Set data in [4-(1)] and [4-(2)]**

> ● **NOTE**
>
> - In Measurement time, set the measurement time for power usage.
> - For Threshold 1 to Threshold 4, set the power usage in the measurement time cycle.
> - A threshold of 0 means that no threshold is set.
> - Enter thresholds, starting with Threshold 1, in such a way that the threshold gets larger as the number increases. You cannot skip any number.
> - If the actual power usage is 250 kWh, Threshold 1 (110 kWh) and Threshold 2 (210 kWh) are exceeded. Thus, power peak cut controls 1 and 2 are executed.
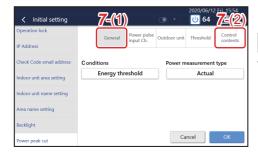
5　Tap [*5*-(1)]

6　Set the controls to execute if the thresholds that are set in step *4* are exceeded

- • [*6*-(1)] Outdoor unit selection: Select a target outdoor unit
- • [*6*-(2)] Control contents selection: Select the power peak cut control to execute if the threshold is exceeded

● NOTE

- • You can set power peak cut controls with seven stages from 100% (no restriction) to 0% (operation stop).
- • You can set them for each of the outdoor units connected to the Unit.
- • Before setting thresholds for outdoor units, initial settings are required. For details, contact service personnel.

7　Tap [*7*-(1)] and tap [OK]

● NOTE

Tap [*7*-(2)] to check the setting contents.

Set Peak cut signal reception
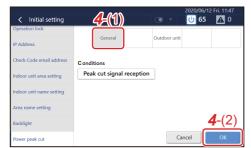
1   **In [*1*-(1)], tap [*1*-(2)]**

2   **Tap [*2*-(1)]**

3   **Enter the power peak cut control to execute when the power peak cut signal is entered**

- [*3*-(1)] Outdoor unit selection: Select a target outdoor unit
- [*3*-(2)] Control contents selection: Select the capacity limit to use when the power peak cut signal is entered

● NOTE
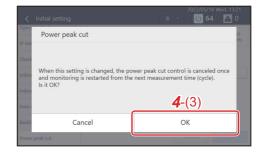
- You can set them with seven stages from 100% (no restriction) to 0% (operation stop).
- You can set them for each of the outdoor units connected to the Unit.
- Before setting power peak cut controls, initial settings are required. For details, contact service personnel.

4   **Tap [*4*-(1)], and tap [*4*-(2)]**

A popup screen appears.

Confirm the information, and then tap [*4*-(3)].

9 Remote Monitoring Using a PC

You can monitor and control the Unit by accessing it from a PC. This section explains the system diagram and the operating environment. For settings, etc., see "Settings for Remote Monitoring with a PC" (P.30).

● NOTE

Some functions cannot be used from a PC. For details, please see "List by Lock Level/Level" (P.115).

Log in to Remote Control Software

● NOTE

Up to 16 users can log in at the same time.

1 **Double-click "AMTC_UI_****" on the desktop**

2 **Enter [*2*-(1)] [*2*-(2)], then click [*2*-(3)]**
User ID/password:
Use the user account set up in step *1* of "Unit settings" (P.30).
If the [*2*-(4)] check box is selected, login will be automatic from the next startup onwards.

The home screen of the Remote Control Software is displayed.

Log out from Remote Control Software

1 **Click ☰**

2 **Click [*2*-(1)]**

3 **Click [*3*-(1)]**

You are logged out from the Remote Control Software.

Exit Remote Control Software

1 **Tap** ▪▪▪

2 **Tap [*2*-(1)]**

3 **Tap [*3*-(1)]**

Exit the Remote Control Software.

Configure the login settings for multiple system controllers

1 **Double click [AMTC Launcher] on the desktop**

2 **Click [*2*]**

3

3.1 **Click [*3*-(1)]**

3.2 **Set the name of the system controller in [*3*-(2)] Name and the IP address of the system controller in IP Address, and click the [*3*-(3)]**

* To add multiple controllers, repeat Step *3.1* and *3.2* for each of the controllers.

3.3 **Click [*3*-(4)] to close the window**

● **NOTE**

• Settings can be deleted by clicking the [*3*-(5)].
• A shortcut for the login settings can be created by clicking the [*3*-(6)].

Log in to multiple system controllers

1 **Double click [AMTC Launcher] on the desktop**

2 **Turn the [*2*-(1)] of the system controller you wish to log in to ON, then click the [*2*-(2)]**

The home screens of multiple Remote Control Software are displayed.

* If the [*2*-(3)] is selected, this window closes during startup.

10   Power Distribution

Power Distribution System Using the Energy Report Software 2 (PC Software)

In normal houses, a contract is made with the electric power company for each house, but in buildings such as offices and shops, a contract is made between the building owner and the electric power company, and the building owner pays the total electricity bill. Therefore, in some cases the building owner distributes the electricity fee that they paid in bulk to each tenant and invoices for a fee.

With Energy Report Software 2, you can distribute the electric power based on data such as the operating time of the air conditioner(s) and the ON/OFF equipment recorded by the Unit. In addition, you can easily summarize the operation results in a report format and calculate the billing amount.

* There are two methods to calculate the estimated kW: Method A and Method B. Method B has two variations: one calculates the estimated kW only for the outdoor unit (ODU), and the other calculates it for both the outdoor and indoor units (ODU+IDU).
   Method A: This controller calculates the power consumption of each unit.
   Method B: Each unit calculates its own power consumption.

Example report

		Classification						Normal hours		Re / A hou
No.	System	Floor	Tenant	Area	Unit	Operating time[h]	Power [kWh]	Operating time[h]	Power [kWh]	Operating time[h]
1	ENR_test	Floor1	Tenant1	Area1	AC001	323.70	3,742.44	85.22	901.97	78.55
2	ENR_test	Floor1	Tenant1	Area1	AC002	331.55	3,582.63	83.13	893.77	79.85
3	ENR_test	Floor1	Tenant1	Area1	AC003	346.37	3,570.40	84.88	818.22	82.97
4	ENR_test	Floor2	Tenant2	Area2	AC004	339.97	3,670.81	83.42	886.18	84.68
5	ENR_test	Floor2	Tenant2	Area2	AC005	333.37	3,590.72	81.83	896.71	83.28
6	ENR_test	Floor3	Tenant3	Area3	AC006	331.55	3,582.63	83.13	893.77	79.85
7	ENR_test	Floor3	Tenant3	Area3	AC007	339.97	3,670.81	83.42	886.18	84.68
8	ENR_test	Floor3	Tenant3	Area3	AC008	333.37	3,590.72	81.83	896.71	83.28
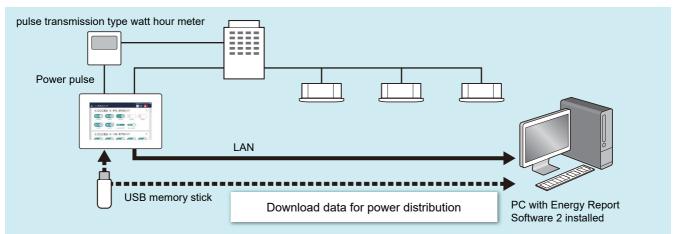
Table heading (above table):
Toshiba Building
Air conditioner power distribution result Monthly report List
Metering term
Starting date   Jan/01/2019
Ending date   Jan/31/2019

CAUTION

- This system calculates the distribution of the power by load ratio estimated for each air conditioner. The result may differ from the actual power consumed. In addition, the result is not calculated based on the Measurement Act and cannot be used officially.
- This system correctly calculates and displays the amount of energy and the apportionment result only when the air conditioner, this controller, and the PC software are operating normally.
- When using this system, make sure that no error has occurred in the air conditioner, etc.

System diagram

pulse transmission type watt hour meter

Power pulse

LAN

USB memory stick

Download data for power distribution

PC with Energy Report Software 2 installed

How to use the power distribution system

1 **Download the data for power distribution**
Save the data for power distribution to the PC using one of the following procedures.

1) Download by LAN connection
Download the data using the Energy Report Software 2.

2) Copy the data to a USB flash drive
Output the data to the USB flash drive using the Unit's [Output to USB flash drive] and import the data using the Energy Report Software 2.

2 **Create monthly reports and daily reports**
Create a monthly report or daily report from [Change display] - [Report] in the Energy Report Software 2.

3 **From the [Monthly report] screen or the [Daily report] screen, click the month or day you want to display**

4 **Click the [Output] button**

● **NOTE**

For details, refer to the Operating Instructions of the Energy Report Software 2.

11 Troubleshooting

Phenomenon	Question	Confirmation items
The LCD does not display.	Is the power turned on?	Check that the power is not turned off by the breaker or the like. There is a green LED at the lower rear of the main unit and a green LED on the AC adapter that indicate that power is being supplied.
		Check that the wiring of the power outlet and AC adapter is not disconnected. There is a green LED at the lower rear of the main unit and a green LED on the AC adapter that indicate that power is being supplied.
	Has the backlight gone out?	The LCD turns off when there is no operation for a certain period of time. Touch the touch panel to turn on. The brightness and display time can be changed using [Backlight].
	Is the backlight brightness dark?	Adjust the brightness using [Backlight].
The operated air conditioner does not run.	Does the operated air conditioner match the actual air conditioner?	Operate another air conditioner and check if the actual air conditioner operates.
	Has a check code been detected?	The air conditioner will not operate when a check code has been detected. Erase the check code.
	Are you operating with the local remote control?	Even if the air conditioner is run with this Unit, if it is stopped afterwards with the local remote control, it will stop. The latter operation of this Unit or the local remote control overrides the former.
	Is the air conditioner stopped due to the schedule setting of the local remote control or the like?	Even if the air conditioner is run with this Unit, if it is stopped afterwards with the local remote control schedule, it will stop. The latter operation of this Unit or the local remote control overrides the former.
	Are you operating with the PC app "Remote Control Software"?	Even if the air conditioner is run with this Unit, if it is stopped afterwards with the PC app "Remote Control Software", it will stop. The latter operation of this Unit or the "Remote Control Software" overrides the former.
I want to turn off the power.	From [Menu], turn off the power.	Select [Menu]-[Functions]-[shut down].
I want to reboot.	Reboot from the menu.	Select [Menu]-[Functions]-[System reboot].
The air conditioner settings change arbitrarily.	Are you operating with the local remote control?	Even if the air conditioner is run with this Unit, if it is stopped afterwards with the local remote control, it will stop. The latter operation of this Unit or the local remote control overrides the former.
	Is the air conditioner stopped due to the schedule setting of the local remote control or the like?	Even if the air conditioner is run with this Unit, if it is stopped afterwards with the local remote control schedule, it will stop. The latter operation of this Unit or the local remote control overrides the former.
	Have you applied settings such as stop using an external input signal?	When stop, etc. is set by an external input signal using the external interlocking function, the air conditioner stops automatically when a signal is input.
	Are you operating with the PC app "Remote Control Software"?	Even if the air conditioner is run with this Unit, if it is stopped afterwards with the PC app "Remote Control Software", it will stop. The latter operation of this Unit or the "Remote Control Software" overrides the former.
The schedule does not work.	Is the schedule disabled?	Please confirm the Scheduler Operation settings.
	Does the scheduled air conditioner match the actual air conditioner?	Operate another air conditioner and check if the actual air conditioner operates.
	Is a Special day schedule set?	If a day is set in both the Weekly schedule and a Special day schedule, the Special day schedule will apply for that day.
The air conditioner doesn't cool. The air conditioner doesn't heat.	Is demand control turned on?	Demand control suppresses the capability of the outdoor unit in order to reduce power consumption. Therefore, it may take time to reach the set temperature.
	Is the forced thermo OFF control turned on?	Forced thermo OFF is a control to stop the operation of the outdoor unit. Therefore, the indoor unit acts as a fan.
	Is the power saving control turned on?	Power saving suppresses the capability of the outdoor unit. Therefore, it may take time to reach the set temperature.

Phenomenon	Question	Confirmation items
The LCD does not turn off.	Has a check code been detected?	The LCD will still be on when a check code has been detected. Erase the check code.
Sometimes the LCD becomes black for a moment.	The LCD's antistatic control is working.	Temporarily stop the LCD periodically to prevent LCD burn-in. Not a malfunction.
The setting displayed on the local remote control does not match the setting displayed on this Unit.	Does the operated air conditioner match the actual air conditioner?	Operate another air conditioner and check if the actual air conditioner operates.
I would like to frequently change detailed settings such as the set temperature and operation mode for all air conditioners.	Only "ON" and "OFF" can operate all air conditioners at once.	You can set the set temperature and operation mode, etc. for all air conditioners group by group. Please group the air conditioners.
When local remote control operation is prohibited, if there is a power failure, the local remote control prohibited status will be cancelled when the power returns.	-	Ask service personnel if you want to continue the local remote control prohibited status after returning from a power failure.
FILTER information can be reset even when the FILTER sign is not displayed.	The FILTER signs lights up depending on the accumulated operation time.	As the operation time accumulates, the FILTER sign lights up when the preset operation time is reached. The FILTER sign information can be reset to clear the accumulated time for cases such as when FILTER cleaning is carried out before the FILTER sign turns on.
I want to check the software version.	Reboot from the Information menu.	The version is displayed under [Menu] - [Information].
The webpage of the Controller is not displayed.	Is the power to the System Controller on?	If the power to the System Controller is not on, you cannot connect to the webpage. Confirm if the power is on.
	Is the LAN cable connected?	The webpage is not displayed unless the PC and the LAN of this Unit are connected. Check the LAN cable connection and network settings.
	Have you set the IP address?	You cannot connect to the Unit unless the IP address of the PC is set. For details, see P.31.
	Do you use a proxy server?	If the setting is such that a proxy server is used, exclude the IP address of the System Controller.
	Is the setup script set to ON?	If "Use Setup Script" is set to ON on your PC, change it to OFF. (It may work normally even if it is ON)
Reboot from time to time.	Please check for noise and the power supply status.	The main unit may restart if noise in the surroundings or an unstable power supply cause the operation of the software to be unstable. Please check the surrounding environment.
I cannot start the Remote Control Software.	Is "Error 1001" displayed?	Please download .Net Framework 4.8 from the download website of this software and install it.
	Is the LAN cable connected?	This software will not start unless the PC and the LAN of this Unit are connected. Check the LAN cable connection and network settings.
	Is the IP address of the access destination set to the IP address of the controller main unit?	The IP address (or server name) to be entered during installation is the IP address of the controller main unit. It is not the IP address of the PC. If it is incorrect, please do the following and then reinstall. 1. Uninstall the application 2. Delete the install destination directory 3. Delete the desktop and start menu shortcuts
	Is the operating system of your computer Windows 10 or Windows 11?	The supported operating systems are Windows 10 and Windows 11. The software may not operate correctly when installed on a PC with a different OS.

Phenomenon	Question	Confirmation items
I cannot log in to the Remote Control Software.	Have you logged in as the same user from another PC?	Each user can log in from only one PC at the same time.
	Is the Windows display style set to classic style?	Please select a display style other than classic style. You can change the display style from [Start] - [Control Panel] - [Appearance and Personalization] - [Change the theme]. The supported operating systems of this software are Windows 10 and Windows 11.
I cannot log in to Remote Control Software from another PC after the LAN is disconnected.	Have you logged in with the same user ID?	You must log in again from a PC with the LAN disconnected and log out normally.
	Have you accessed the software from more than 8 PCs?	Up to 8 PCs can be accessed at the same time. The software may not operate correctly if you connect to more than 9 PCs.
	Did you assign the PC's IP address using a DHCP server?	This Unit judges whether it is accessed from the same PC using the IP address. If the PC address is changed partway through by the DHCP server, you may not be able to log in again after LAN disconnection. Please set the PC that accesses this Unit to a fixed IP or reboot the Unit and erase the login information.
The language does not switch with the Remote Control Software.	Does the login user for the Windows being used have write permission for the Remote Control Software storage location?	Please allow write permission below the folder where Remote Control Software is saved (initial setting: C:\Program Files\AirConditioningSystem). Right-click on the AirConditioningSystem folder, select the [Properties] - [Security] Name, click the "Edit" button and check [Allow] for [Full control] under different settings.
The schedule setting changes have not been reflected.	Are you trying to change the schedule settings on both the Remote Control Software and the main unit?	To change the schedule settings, please set only one of either the main unit or the Remote Control Software.
I would like to use the software with other centralized controllers.	Centralized controllers that can be used together within the same network.	It is possible to use up to 8 units together with all centralized controllers including this Unit. Ask service personnel to use them in combination.
I want to use multiple units in combination.	Number of units that can be used in combination in the same network.	It is possible to use up to 8 units together with all centralized controllers including this Unit. Ask service personnel to use them in combination.
The LCD sometimes turns black for a moment.	The LCD's antistatic control is working.	This is not a malfunction. The LCD may turn black temporarily to remove static electricity.
The multi outdoor unit's option board control does not work.	Do you want to use the multi outdoor unit's option board?	When the centralized controller is connected, the functions of the outdoor unit's option board become ineffective. Only one of the centralized controller and the outdoor unit's option board can be used.
The Unit does turn ON/OFF even though the operation interlock signal/stop interlock signal is input.	Has the interlock signal been input from the time of activation?	Since the interlock signal confirms the state by detecting the rising edge and falling edge, if the interlock signal is input from the time of activation, interlock control will not be performed. Please set so that the interlock signal turns OFF at the time of activation.
When the external device is repeatedly ON/OFF, the ON/OFF are repeated for a while after the operation is stopped.	Do you control and monitor external devices by connecting a digital input / output interface?	To control the ON/OFF with an external device, wait at least 15 seconds for the next operation after one operation. Alternatively, change the setting to control and monitor using the DI / DO of the controller instead of the digital I / O interface connection.
	Do you have alarm monitoring settings for External Units?	If the alarm monitoring of External Unit is not set, the alarm cannot be detected.
S33 (central controller addresses duplicated) has occurred.	Are LINK1 (Uh) and LINK2 (Uh) connected to the same wires?	LINK1 (Uh) and LINK2 (Uh) cannot be connected to the same wires.
	Is the Central Controller ID the same as another Central Control Device that is connected to the same LINK?	Change them so that the Central Controller IDs (addresses) of the Central Control Devices, not just the Touch screen controllers, connected to the same LINK, are not the same.

Phenomenon	Question	Confirmation items
Even though it is communicating with the indoor unit, C06, S01, or S20 (communication error) is generated.	Are this unit's address settings and the indoor unit's address settings correct?	Double-check that this unit's address settings match the indoor unit's address settings.
Even though it is communicating with the indoor unit, ControlTemp is displayed at -35°C or -31°F.	Is the indoor unit for this unit incorrectly registered as an "outdoor air handling unit"?	Make sure that the registered information is correct for the actual indoor unit.
The check code S19 (BMS-IFDD initialization communication incomplete) is generated.	Check the TCC-LINK wiring and terminator resistors.	Due to a communication error with the digital input/output relay interface (BMS-IFDD initialization communication incomplete), the TCC-LINK communication between the digital input/output relay interface and this unit has not been working from the initial state. Check the TCC-LINK wiring and terminator resistors.

12 Useful Information

The following cases are not faults with the Unit.

Problem	Cause
When an air conditioner is stopped, its operation status is displayed on the LCD display part of the Touch screen controller.	This is because even when an air conditioner is stopped, you can set its operation from the Touch screen controller.
The display does not switch even if you operate the Touch screen controller.	• The function is not provided by the air conditioner. • There may be an error in the operation method. Please check the operation explanation of the function.
It is not set even when operating the Touch screen controller.	• This is because switching of HEAT and COOL in the operation mode is prohibited.

Please check the following before requesting service.

Problem	Cause	Solution
The air conditioner does not operate even when I press the Run/Stop switch on the Touch screen controller.	Has a power outage occurred?	If the LCD of the Touch screen controller does not display, press the ON/OFF button of the Touch screen controller again after energizing the controller.
On the LCD display part of the Touch screen controller ⚠ (Abnormality) and the check code S01 is displayed.		After restoring power to the air conditioner, the display will disappear after waiting a few minutes.
The check lamp of the Touch screen controller lights up.	Is the air conditioner protection device operating?	Please see the air conditioner owner's manual and check the operation.

If you have investigated the above and there is still an abnormality, please contact the dealer from whom you purchased the Unit with the part number and problem.
Under no circumstances conduct repairs by yourself. Doing so is dangerous.
Moreover, if the LCD display part of the Touch screen controller displays ⚠ (Abnormality) and a check code, please also inform the dealer of these items.

13 Appendix

Specifications

Detailed specifications

Power supply	220-240 V AC 50/60 Hz
Consumed current	1.17 A
Operating temperature/ humidity range	0°C to 40°C, 10% to 90% RH (no dew condensation)
Dimensions (mm)	H136×W205×D10(+80) (Embedded dimensions shown in parenthesis)
Mass	1.34 kg (Touch screen controller) 0.45 kg (power adapter)
LCD	Type 7 TFT liquid crystal, 800×480, 167,000 colours
Touch Screen	Projection-capacitive type
Communication ports	· RS-485 port ×1 (for connecting four digital I/O interfaces and four watt hour meter interfaces) · LAN port ×1 (for connecting PC)
USB port	USB flash drive connection port ×2
External contact input	8 inputs
External contact output	4 inputs
Included PC software (*1) (Requires a separate PC (*3))	· Remote Control Software · Energy Report Software 2 · Section Configuration Software

*1 You can download the owner's manual and installer for "Section Configuration Software" from inside the controller.
   After setting the IP address of the computer (P.31), use the customer's web browser to access the following URL.
   http://192.168.2.80/touchscreencontroller/EN/download.html [*2]

*2 Input the value set in "Set the IP address of the Touch screen controller" (P.91) in place of "192.168.2.80".

*3 Conditions for PC connection (operating environment)
   OS: Windows 10, Windows 11
   LAN port: 10BASE-T or 100BASE-TX wired LAN port
   Other: mouse/keyboard, printer (if printing is required)

Function list

Key Features		
Control	ON/OFF	
	Mode	
	Set temp.	
	Fan speed	
	Wind direction (up / down)	
	Lock setting of remote control	
	Wind direction (left / right)	
	Ventilation → ON/OFF	
	Ventilation → Mode	
	Ventilation → Fan speed	
	Night operation	
	Filter sign reset	
	Soft Cooling	
	Energy saving ratio [%]	
	Saving operation	
	Forced Thermo OFF	
	Return Back	
	Eco Temperature Shift	
	Set temp. range limit	
Monitoring	ON/OFF	
	Mode	
	Set temp.	
	Fan speed	
	Wind direction (up / down)	
	Lock setting of remote control	
	Wind direction (left / right)	
	Ventilation → ON/OFF	
	Ventilation → Mode	
	Ventilation → Fan speed	
	Soft Cooling	
	Energy saving ratio [%]	
	Eco Temperature Shift	
	Set temp. range limit	
	Outdoor temp.	
	Power Level	
	Return Back	
	Power peak cut	
	Filter Sign	
Schedule	Setting unit (Per unit)	
	Setting unit: Weekly schedule (per day of the week)	
	Setting unit: Special day schedule (per date)	
	Setting time (00:00 to 23:59)	
	Setting content	ON/OFF
		Mode
		Set temp.
		Local remote controller operation lock/unlock
		Return Back
		Night operation
		Energy saving ratio [%]
		Ventilation operation
		Vent. Mode
	Maximum number of schedules per day 64	

Key Features		
External input	Inputs	Main unit	8 inputs
		DIO interface	8 inputs x 4 units
	Functions	Power pulse measurement
		Demand Interlocking
		Fire Alarm Interlocking
		Locking Interlocking
		Stop Interlocking
		Operation Interlocking
		For external device ON/OFF indication
		For external device check code display
External output	Outputs	Main unit	4 outputs
		DIO interface	4 outputs x 4 units
	Functions	Air conditioner check code output
		Operation output
		System Controller check code output
		Operation output to external device

Check Code	Check Code Names
S01	Communication error between air conditioner and BMS
S02	BMS-IFLSV Communication error
S03	Group terminal unit error
S04	BMS-IFWH Communication error
S06	BMS-IFWH Communication error
S07	BMS-IFDD Communication error
S08	Communication error
S09	Communication error
S12	Other error
S14	Start failure
S15	File access error
S16	IP address setup error
S17	File load error
S18	BMS-IFWH initialization communication incomplete
S19	BMS-IFDD initialization communication incomplete
S20	Initialization between air conditioner and BMS is not completed
S21	Mail transmission error
S22	Internal communication error
S23	Setting file read error
S25	Schedule file read error
S26	Schedule file write error
S27	Daily report/Monthly report file read error
S28	Daily report/Monthly report file write error
S29	Application error
S30	System error
S32	Alarm activation
S33	System controller address duplication error
S36	CO_2 concentration threshold exceeded

For check codes other than those listed above, refer to the respective manuals of each connected model.

List by Lock Level/Level

Refer to the following table for the functional differences depending on the operation of the main Unit and remote operation, the level of the operation lock of the main Unit and the level of the user account.

(○: Full functional operation △: Partially restricted –: Cannot be used)

Item		Unit Operation			Remote Operation		
		Operation Lock None	Operation Lock - Level 1	Operation Lock - Level 2	Administrators	Power Users	Guests
Home screen		○	○	△	○	○	△
List screen		○	○	△	○	○	△
Layout screen		○	○	△	○	○	△
Batch ON/OFF screen		○	○	△	○	○	△
Check Code screen		○	○	△	○	○	△
Group screen	[CONTROL] tab	○	–	–	○	○	–
	[SCHEDULE] tab	○	–	–	○	–	–
	[GRAPH] tab	○	○	–	○	○	–
Individual control screen	[CONTROL] tab	○	○	–	○	○	–
	[SCHEDULE] tab	○	–	–	○	–	–
	[GRAPH] tab	○	○	–	○	○	–

Item				Unit Operation			Remote Operation		
				Operation Lock None	Operation Lock - Level 1	Operation Lock - Level 2	Administrators	Power Users	Guests
Menu	Schedule	[Weekly] tab		○	–	–	○	–	–
		[Special day] tab		○	–	–	○	–	–
	Report	Check Code history		○	○	○	○	○	○
		Energy Monitor		○	○	○	○	○	○
	Option	Operation Lock		○	○	○	○	○	○
		Functions	Release power peak cut	○	–	–	○	–	–
			Power peak cut schedule	○	–	–	○	–	–
			Operation mode restriction	○	–	–	○	–	–
			Scheduler Operation	○	–	–	○	–	–
			Output to USB flash drive	○	–	–	–	–	–
			System reboot	○	–	–	○	–	–
			Shut down	○	–	–	○	–	–
		Initial setting	Display	○	–	–	○	–	–
			Clock and calendar	○	–	–	○	–	–
			Icon	○	–	–	○	–	–
			Theme	○	–	–	○	–	–
			User Account	○	–	–	–	–	–
			Operation Lock	○	–	–	○	–	–
			IP Address	○	–	–	–	–	–
			Check Code email address	○	–	–	–	–	–
			Indoor unit area setting	○	–	–	–	–	–
			Indoor unit name setting	○	–	–	–	–	–
			Power peak cut due to external input	○	–	–	–	–	–
			Area name setting	○	–	–	–	–	–
			Backlight	○	–	–	–	–	–
			Power peak cut	○	–	–	–	–	–
		User's manual		○	○	○	–	–	–
		Open source software license		○	○	○	○	○	○
		Information screen		○	○	○	○	○	○
		Logout		–	–	–	○	○	○

List of items listed in CSV file

AVG_(Hour,Day,Month)_IDU_ECalc_(yyyymm,yyyy,ALL).csv

Item	Unit	Description
DateTime	-	Date
LinkNo	-	TCC-LINK No. 1/2
LineAddress	-	System number 1 - 32
IndoorAddress	-	Indoor unit address 1 - 128
OperationMode	-	Operation mode 0 (cool or auto (cool)) / 1 (heat or auto (heat)) / 2 (dry) / 3 (fan) / 4 (other)
SetTemperature	°C	Average of set temperature (°C) = data value × (0.5 - 35)
ControlTemperature	°C	Average of control temperature (°C) = data value × (0.5 - 35)
OutdoorTemperature	°C	Average of outdoor temperature (°C) = data value × (0.5 - 35)

AVG_(Hour,Day,Month)_ODU_ECalc_(yyyymm,yyyy,ALL).csv

Item	Unit	Description
DateTime	-	Date
LinkNo	-	TCC-LINK No. 1/2
LineAddress	-	System number 1 - 32
ODUEERandCOP	-	Average efficiency value of outdoor unit
SystemEERandCOP	-	Average value of efficiency value of outdoor unit and indoor unit combined
ODUEstimatedConsumptionW	Ewh	Cumulative value of power consumption estimated by the outdoor unit
SystemEstimatedConsumptionW	Ewh	Cumulative value of power consumption estimated by outdoor and indoor units
Capacity	w	Average ability score

AVG_(Hour,Day,Month)_WHM_ECalc_(yyyymm,yyyy,ALL).csv

Item	Unit	Description
DateTime	-	Date
DeviceID	-	Input Device ID 1 (System Controller) / 111 (Energy Monitoring Relay Interface_1) - 125 (Energy Monitoring Relay Interface_15)
ChannelNo	-	Input Channels 1 - 8

*   Items other than those listed will be private.

14 Warranty and After-Sales Service

About the Warranty

- The warranty period is one year from date of purchase.
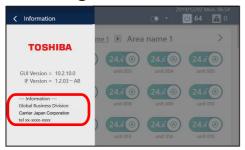
About After-Sales Service

- Please check "11. Troubleshooting" (P.107) before requesting a repair. If this does not solve the problem, immediately shut off the power supply and contact us.
- Please inform us of the following when requesting a repair.
  - **- Customer name**
  - **- Address, phone number**
  - **- Product model name and serial number**
  - **- Installation date**
  - **- Failure status (as much detail as possible)**

Contact for after-sales service

For after-sales service, please contact here.

1 **Tap ☰ , then tap [*1*-(1)]**

The contact information is displayed.

Section Configuration Software

TOSHIBA

Section configuration software

Description

1 Summary

With this software, you can change the name of the layer [Floor, Tenant, Area, Monthly report tenant] displayed and indoor unit name on the system controller.
You can also configure the layout displayed on the Layout screen and the layout of indoor units.
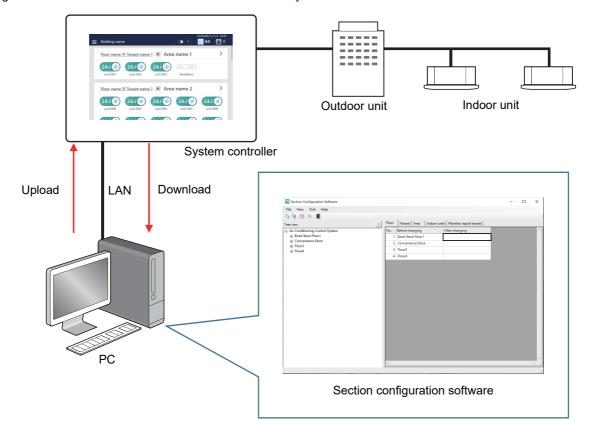
Section configuration software main screen (example)

* Each screen is an example of the display. The display screen may vary depending on the version of your software.

2 System Diagram

This diagram shows the connections between the PC and the system controller.

Section configuration software

3   Operating Environment

Item	Required Environment
OS	Windows 10, Windows 11

4   Compatible System Controllers

Device name	Model
Touch screen controller	BMS-CT5120E
	BMS-CT5121E
Touch screen controller (CT128/256 series)	BMS-CT1280E/-TR
	BMS-CT2560U-E/-TR
	BMS-CT2560U-E/-TR (Ver.10.3.0.0 or later)
Compliant manager	BMS-CM1280FTLE
Smart BMS manager	BMS-SM1280HTLE
Smart BMS manager with data analyzer	BMS-SM1280ETLE
	BMS-SM1281ETLE
Smart device control interface	BMS-IWF0320E
	BMS-IWF0320IN

5   Glossary

Term	Meaning
System controller	Controller that monitors and controls indoor and outdoor units
Floor	Name of the floor such as "1st floor" or "2nd floor"
Tenant	Name of the tenant such as "ABC store" or "Class room 3"
Area	Name of area such as "East" or "West"
Indoor unit	Name of air conditioners and ON/OFF devices installed indoors
Monthly report tenant	Name of tenant displayed on monthly report *
Indoor unit icon	Icon indicating the indoor unit
Leak Detector (LD)	Refrigerant leak detector In the manual, it is partially described as LD.
FS Unit	Equipment that controls refrigerant.

* It is not possible to output monthly reports with this software. You can output monthly reports, etc. with the Energy report software 2. For details, refer to the instruction manual of the Energy report software 2.

6 Initial Settings

PC and Browser Settings

Please set up your PC as follows:

IP address/ subnet mask	Set these so that the PC is on the same network as the system controller. (Example: System controller 192.168.2.80/PC 192.168.2.90/Subnet mask 255.255.255.0)
C drive	Ensure that you have 500 MB or more free space and start up as a user with read/write authority.

How to set up your PC IP Address

1. Display the properties of the network you will use to connect to the system controller.
2. Check "Internet Protocol Version 4 (TCP/IPv4)" and click the [Properties] button.
3. Select [Use the following IP address:], set the IP address to 192.168.2.*** and the subnet mask to 255.255.255.0., then click the [OK] button. *

* Enter an address that is different from the system controller's address for "***".

Internet Protocol Version 4 (TCP/IPv4) Properties ✕

General

You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.

○ Obtain an IP address automatically
◉ Use the following IP address:
IP address: 192 . 168 . 2 . 90
Subnet mask: 255 . 255 . 255 . 0
Default gateway: .   .   .

Note

If your PC is set to use a proxy server, exclude the IP address of the System Controller.

Installing the Software

1. Connect the system controller to the PC and open your web browser.
2. Access [http://[destination IP address *]/touchscreencontroller/[language code]/download.html].

The language codes are as follows:

Language	Language Code	Language	Language Code	Language	Language Code
Japanese	JA	Russian	RU	Estonian	ET
English	EN	Turkish	TR	Latvian	LV
French	FR	Swedish	SV	Croatian	HR
German	DE	Finnish	FI	Slovak	SK
Italian	IT	Danish	DA	Slovene	SL
Spanish	ES	Norwegian	NO	Hungarian	HU
Portuguese	PT	Polish	PL	Czech	CS
Dutch	NL	Bulgarian	BG	Chinese	ZH
Greek	EL	Romanian	RO	Korean	KO

* IP address initial value: 192.168.2.80

3. Click the area shown in the red frame.

4. Save the file in accordance with the message shown by the browser.

5. Unzip the <setup.exe> file that you saved and install it.
   When installation is complete, a shortcut icon is created on the desktop.

Troubleshooting

If the installation fails, refer to P.25.

7 Startup and Initial Procedure

Start up the software.
* When you first start up the software, the "Select Country" screen appears. Select the "Country" and click the [OK] button.

After starting up, the Main screen appears.

Select [File] → [Download] on the menu bar or click the icon.

The "Download settings" screen appears. Enter the information for the connected system controller.
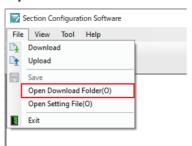
After entering all the information, click the [Download] button and download the data from the system controller.

When downloading is complete, the display returns to the Main screen.
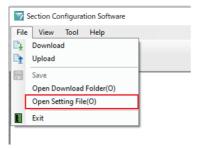
Re-edit folders downloaded from the System Controller

Click [File] - [Open Download Folder] in the menu bar.

Edit the System Controller setting file directly

Click [File] - [Open Setting File] in the menu bar.
Only BMS-CT2560U-E/-TR (Ver.10.3.0.0 or later) can be selected.
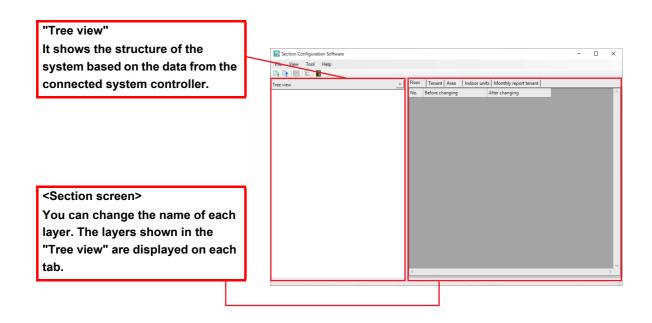
Note

- The setting file to be edited must be stored in the DEF folder.
  Create a DEF folder and save the setting file in it.
- Do not store more than one setting file in the same DEF folder.

8   How to Use this Software

This section describes the basic operation method of this software.

Main Screens of this Software

"Tree view"
It shows the structure of the system based on the data from the connected system controller.

<Section screen>
You can change the name of each layer. The layers shown in the "Tree view" are displayed on each tab.
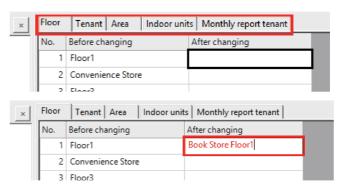
Changing Layer Names

Click the layer tab you want to change on the Section screen.

Enter the new name in the "After changing" column for the name you want to change. *

* When you enter text in the "After changing" column, it will be shown in red.

Saving Changes
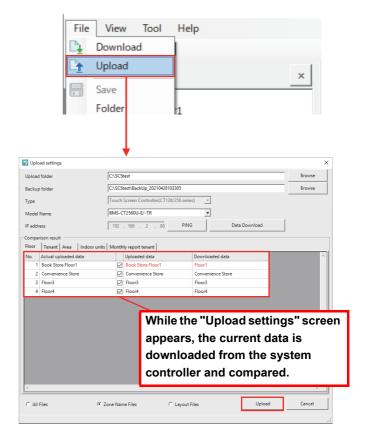
If you want to save the changes, select [File] → [Save] or click the 💾 icon.

Uploading Saved Data to the System Controller

Select [File] → [Upload] on the menu bar or click
the 🔼 icon.
The "Upload settings" screen appears.

Click the [Upload] button to upload the data that
you have changed to the connected system
controller.

While the "Upload settings" screen appears, the current data is downloaded from the system controller and compared.
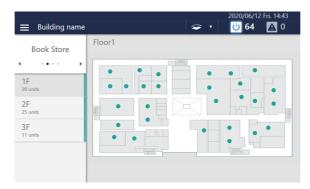
9 Layout Settings

What is the Layout Display?

By laying out the indoor units on image data such as a floor plan of the building, you can monitor and control from a screen that shows the floor plan.
The layout will only be displayed for compatible models.

Example of a Touch screen controller (CT128/256 series)

Note

Refer to the instruction manual of the system controller for more information about monitoring and control on the Layout screen. The following explanation of the Layout screen is based on the screen for a Touch screen controller (CT128/256 series).

Compatible Models for Layout Display

The following model is compatible:

Model	Model Name
Touch screen controller (CT128/256 series)	BMS-CT2560U-E/-TR
	BMS-CT2560U-E/-TR (Ver.10.3.0.0 or later)

Images for Layout
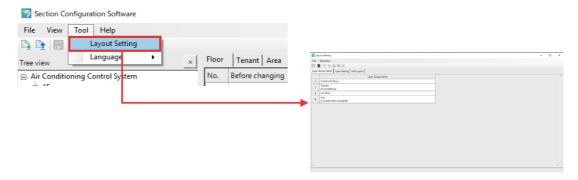
The following images can be used for Layout:

Model	Model Name	Size (W x H) [pixels]	Format	Layout Number of files	File size (per file)
Touch screen controller (CT128/256 series)	BMS-CT2560U-E/-TR	800 × 416	PNG	16	10 MB
	BMS-CT2560U-E/-TR (Ver.10.3.0.0 or later)				
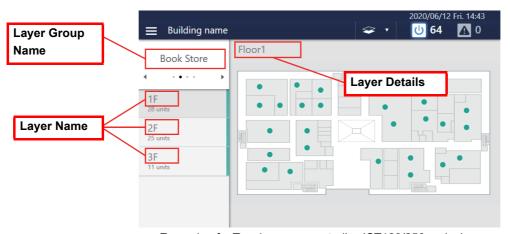
How to Configure

Open the Layout Setting screen

To change the layout settings, select [Tool] → [Layout Setting] on the menu bar.

The items entered on the Layout Setting screen are displayed as shown on the system controller screen.
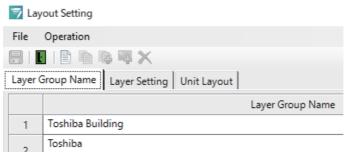
Example of a Touch screen controller (CT128/256 series)

Setting the Layer Group Name

Click the [Layer Group Name] tab.

Select [Operation] → [New] on the menu bar or click the 📄 icon and enter the name. *
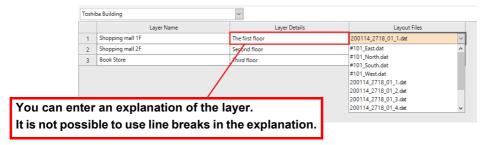
* If you want to include a line break, press [Shift]+[Enter].

Setting a layout image for the layer

Click the [Layer Setting] tab.

Select [File] → [Add layout image] on the menu bar or the 📥 icon to add the layout image you want to use to the software. *

If you want to set an image for the layer, click the [⌄] button of the "Layout Files" item to select it.

	Layer Name	Layer Details	Layout Files
1	Shopping mall 1F	The first floor	200114_2718_01_1.dat
2	Shopping mall 2F	Second floor	#101_East.dat
3	Book Store	Third floor	#101_North.dat
			#101_South.dat
			#101_West.dat
			200114_2718_01_1.dat
			200114_2718_01_2.dat
			200114_2718_01_3.dat
			200114_2718_01_4.dat

You can enter an explanation of the layer.
It is not possible to use line breaks in the explanation.

* Be sure to add images using [Add layout image] on the menu bar or the 📥 icon.
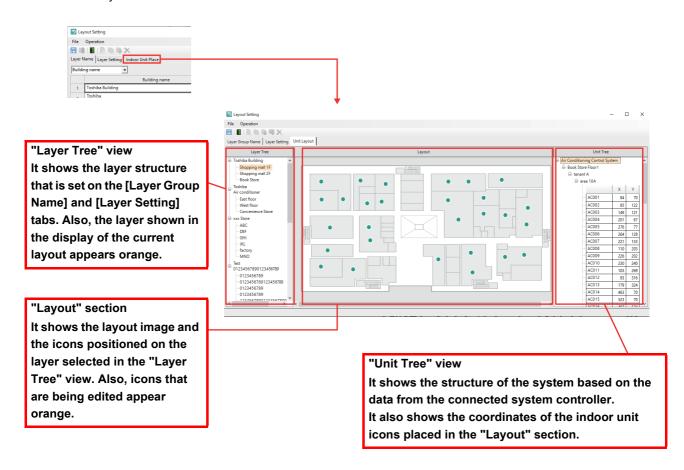
Note

When editing BMS-CT2560U-E/-TR (Ver.10.3.0.0 or later) data, layout images with the same name cannot be set to more than one hierarchy.
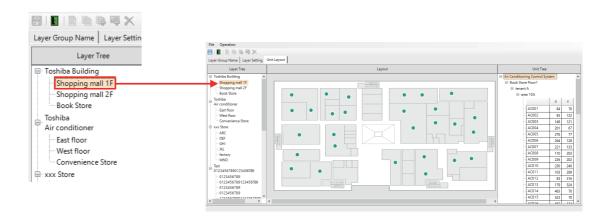
Placement of Indoor Unit Icons

Follow the steps below to place indoor unit icons ● on the layout image.

Indoor unit icon layout screen functions

"Layer Tree" view
It shows the layer structure that is set on the [Layer Group Name] and [Layer Setting] tabs. Also, the layer shown in the display of the current layout appears orange.

"Layout" section
It shows the layout image and the icons positioned on the layer selected in the "Layer Tree" view. Also, icons that are being edited appear orange.

"Unit Tree" view
It shows the structure of the system based on the data from the connected system controller.
It also shows the coordinates of the indoor unit icons placed in the "Layout" section.

Select a layer from the "Layer Tree" view and place the indoor unit icons.
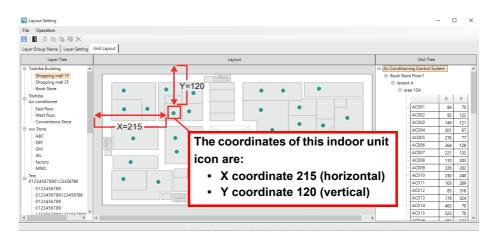
Enter the "X coordinate (horizontal)" and "Y coordinate (vertical)" for the indoor unit you want to place from the "Unit Tree" view. Alternatively, you can drag and drop the indoor unit onto the layer layout.

You can also change the position of indoor unit icons placed on the layout by dragging.
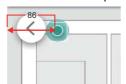
The figure on the right shows an example of the coordinates when placing an indoor unit icon.

The coordinates of this indoor unit icon are:
- **X coordinate 215 (horizontal)**
- **Y coordinate 120 (vertical)**
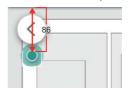
Note

When setting the layout with the Touch screen controller (CT128/256 series), do not place the indoor unit icon in the following position.

X Coordinate: 0 to 86 pixels   Y Coordinate: 0 to 86 pixels
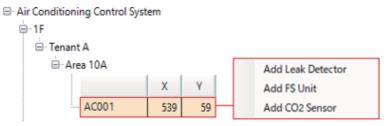
If you place the indoor unit icon at the above position, it will overlap the ⟨ button when zooming on the layout screen, so you may not be able to tap the placed indoor unit icon.

Positioning of LD icons, FS unit icons and CO₂ Sensor icons

Only BMS-CT2560U-E/-TR (Ver.10.3.0.0 or later) can be placed.
Use the following procedure to position LD icons, FS unit icons and CO₂ Sensor icons connected to indoor units.
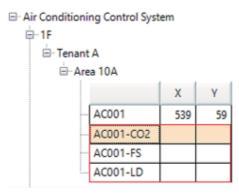
(1) Right-click an indoor unit name in the Unit Tree view to open a menu.

Note
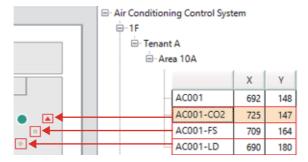
The menu does not open, even if you right-click, if no indoor unit icons have been positioned.

---

(2) From the menu, select a device you want to add.

Name	Outline
FS Unit ■	You can check the positions of the connected indoor units and the FS units connected to coolant pipes at which an abnormality occurred.
Leak Detector (LD) ◆	You can check the positions of the connected indoor units and the LDs that have detected a coolant leak abnormality.
CO₂ Sensor ▲	You can check the positons of the connected indoor units and CO₂ Sensor that have detected excessive CO₂ concentration.
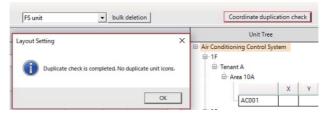
(3) Input the coordinates in the "X Coordinate (Horizontal)" and "Y Coordinate (Vertical)" of the LD, FS unit or CO_2 Sensor that was added, or drag and drop from the Unit Tree to the layout area.
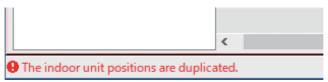
Note

For BMS-CT1280TU (Ver.10.3.0.0 or later)
Check if there is an icon that overlaps at the same coordinates when the coordinate overlap check button is clicked.
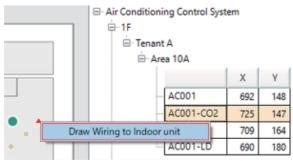
If duplicate icons are positioned at the same coordinates in the layout screen, the relevant items are shown in red and a text appears at the bottom left of the screen.
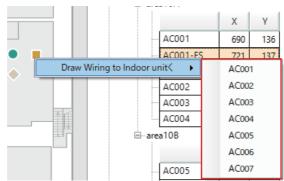
Showing wiring between FS unit icons, LD unit icons or CO₂ Sensor icons and indoor units

You can show the wiring connecting the indoor unit icons and the added FS unit icons, LD unit icons or CO_2 Sensor icons.
If you want to show the wiring, follow the procedure below.

Right-click on the icon of FS unit, LD unit or CO_2 Sensor, and then click [Draw Wiring to Indoor unit].

You can select multiple indoor units on the layout screen when you draw wiring to an indoor unit from an FS unit.

If you draw wiring for an FS unit to an indoor unit icon with a different indoor unit name, then it is shown as a dotted line.
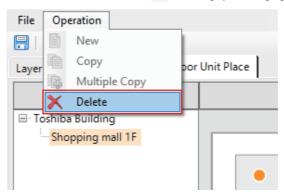
If you change the position of an icon after drawing wiring to that icon, the wiring does not move.
To redraw the wiring, you need to first delete the wiring and then redraw the wiring.

Deleting icons and wiring
If you want to delete the wiring to various icons positioned in the layout screen, follow the various procedures below.
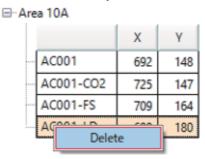
• Indoor unit icon
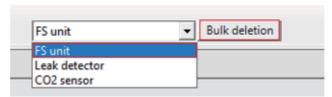Select the indoor unit icon you want to delete, and then click the ✖ icon or [Operation] - [Delete] on the menu bar.

• FS unit icons, LD icons and CO_2 Sensor icons
In the Unit Tree view, right click the FS unit, LD or CO_2 Sensor you want to delete, and then click [Delete].

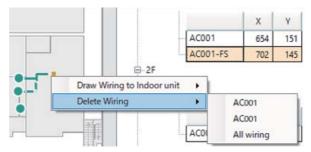If you want to delete them all at once, select them and click [Bulk deletion].
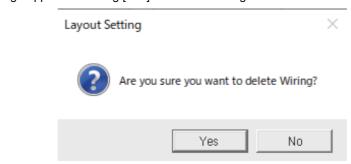
• Wiring
Right-click on an FS unit icon, an LD icon or a CO₂ Sensor to which wiring was drawn, and then click [Delete Wiring].

After that, a pop-up message appears. Clicking [Yes] deletes the wiring.

If you have drawn multiple wires to an FS unit icon, you can also select from the menu and delete indoor unit icons to which the wiring is connected.
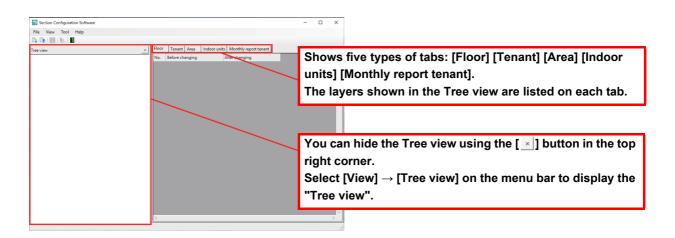

Saving Layout Settings

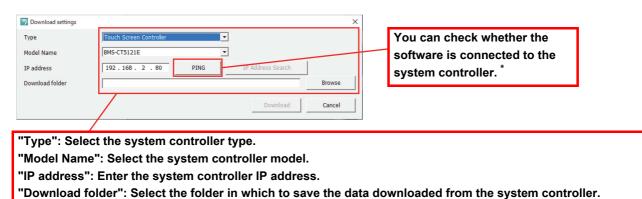Select [File] → [Save] on the menu bar or the 🖫 icon to save the Layout Setting.
You must upload saved data to the system controller. Refer to P.11 for the upload procedure.

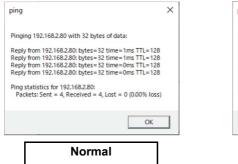# *10* Detailed Explanation of this Software

Main Screen

Shows five types of tabs: [Floor] [Tenant] [Area] [Indoor units] [Monthly report tenant].
The layers shown in the Tree view are listed on each tab.

You can hide the Tree view using the [×] button in the top right corner.
Select [View] → [Tree view] on the menu bar to display the "Tree view".

Download settings Screen

You can check whether the software is connected to the system controller. *

"Type": Select the system controller type.
"Model Name": Select the system controller model.
"IP address": Enter the system controller IP address.
"Download folder": Select the folder in which to save the data downloaded from the system controller.

* Connection check result
  The images below are examples of the dialogue boxes that appear when checking connection with the system controller.

Normal

Error (example)

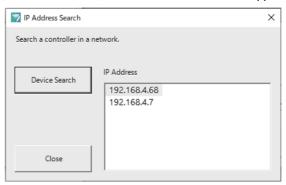## Troubleshooting

If the connection check fails, refer to P.25.

IP Address Search

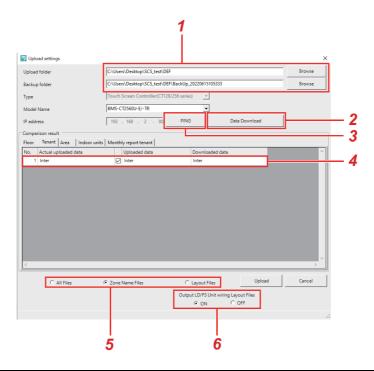You can search for and display the IP addresses of system controllers for which there is no way to check IP addresses.

Note

This function is applicable for only some system controllers.

Click the [IP Address Search] button, and after a while, the searched IP addresses appear.

Upload settings Screen

No.	Outline
1	"Upload folder": Select the folder from which to upload the data to the system controller. "Backup folder": Select a folder in which to create a backup folder.
2	Download the data from the system controller.
3	You can check whether the software is connected to the system controller. Refer to P.22 for more information about the result of checking the connection with the system controller.
4	Remove the check marks to use the data downloaded from the system controller as is.
5	Use the buttons shown in the red frame to change what to upload to the system controller. • Select the [All Files] to upload both the name settings and the layout settings. • Select the [Zone Name Files] to upload only the name settings. • Select the [Layout Files] to upload only the layout settings.
6	ON: Shows the wiring information created by using "Showing wiring between FS unit icons, LD unit icons or CO_2 Sensor icons and indoor units" in the system controller. OFF: The wiring information created by using "Showing wiring between FS unit icons, LD unit icons or CO_2 Sensor icons and indoor units" is not shown in the system controller.

11 Troubleshooting

Phenomenon	No.	Question	Items to check or notes
I cannot install the software.	1	Are you using the specified OS on the PC?	Windows 10 and Windows 11 are supported.
	2	Does the logged-in Windows user account have administrator privileges?	This software cannot be installed with an account that does not have administrator privileges. Please install with an account that has administrator privileges.
	3	Does your computer have enough free space?	This software cannot be installed if there is not enough free space. Increase the free space to 500 MB or more before attempting to install the software.
Data download or upload failed. Connection check failed. Example of error screen	4	Did you check the connection with the [PING] button?	Check the connection referring to P.22. If it fails, check 5, 6, and 7. If you can connect, check 8 and 9.
	5	Is the LAN cable connected?	Are the system controller and LAN cable connected?
	6	Did you change the IP address of the system controller?	If you have changed the IP address of the system controller, you must also change the IP address on the "Download settings" and "Upload settings" screens.
	7	Have you set the IP address of your PC?	Check the network settings of your PC.
	8	Are the details of the connected model correct?	Check the type and model specified on the "Download settings" and "Upload settings" screens.
	9	Is the port open?	Check if the port described in P.6 is open.
	10	After trying 4 to 9, are you still unable to download or upload?	If the problem is not resolved even after trying the above items, please contact your PC or network administrator.

12 OSS License

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JamesNK_Newtonsoft.Json

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Energy Report Software 2
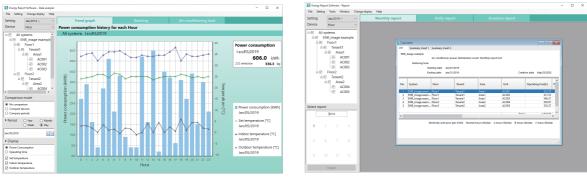
TOSHIBA

Energy Report Software 2

Description

1   Summary

This software allows you to download data from the system controller about indoor units such as operating time and power consumption, and use the following functions.

- Data analyzer screen: You can create graphs from the downloaded data, compare past data of the same unit, and visually check comparisons of operating data for other indoor units or groups of floors or tenants.
- Report screen: You can use the downloaded data to create monthly or daily reports, etc.
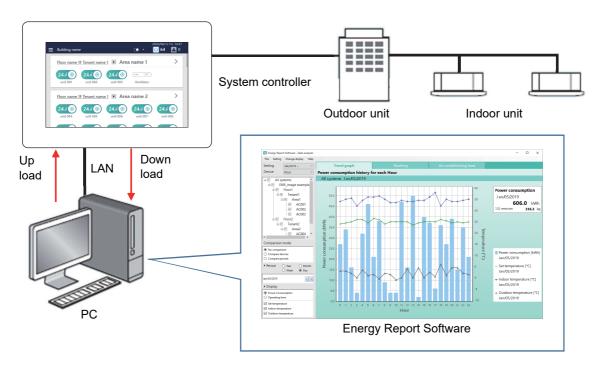
Data analyzer screen (example)   Report screen (example)

* Each screen is an example of the display. The display screen may vary depending on the version of your software.

2   System Diagram

This diagram shows the connections between the PC and the system controller.

Energy Report Software

⚠ **CAUTION**

- When the system configuration or air conditioners are updated, the calculation results may change. This is because the operation data that is collected for the air conditioners or the data collection method will change.
- This system correctly calculates and displays the amount of energy and the apportionment result only when the air conditioner, system controller, and this software are operating normally.
- When using this system, make sure that no error has occurred in the air conditioner, etc.
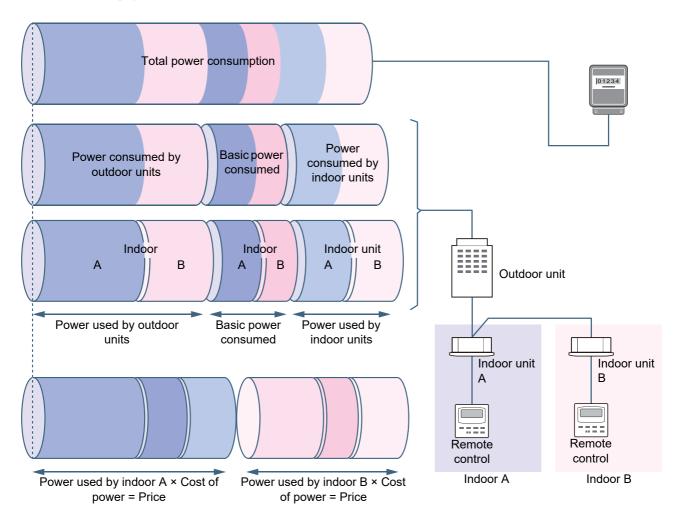
3 About the air conditioning charge proportional distribution system

This function calculates the charge for electric power used for each room (each tenant) based on the amount of electric power acquired from the power meter.

The electric power used for air conditioners is composed of the "power consumed by the outdoor units" and the "power consumed by the indoor units" whenever they are operating, plus the "basic power consumed", which is the power they are constantly consuming.

The air conditioning charge proportional distribution system calculates the charges for the "power consumed by the outdoor units", the "power consumed by the indoor units", and the "basic power consumed", according to the usage of each indoor unit in each of the cooling systems.

⚠️CAUTION

- Using the accumulated power meter with pulse output, the software calculates the distribution of power accumulated by pulse conversion according to the load proportion estimated for each air-conditioner. The result is not calculated based on the Measurement Act and cannot be used officially.
- Even if the operation hour is the same, the amount of power consumed varies depending on operating conditions such as the location of the air-conditioner, the set temperature, and the outdoor temperature.
- The air-conditioner stays on for protection, even while stopped, and power is consumed. Therefore the software also calculates power consumed while the air-conditioner is not in use.
- The software calculates the distribution of power according to the load proportion estimated for each air-conditioner. Therefore the result may differ from the actual amount of power consumed.
- If a single power meter is installed in multiple air-conditioners, the total power is distributed. The result may differ when a power meter is installed in each air-conditioner.
- The software calculates the pulse output using the accumulated power meter with pulse output. The result may differ from the actual amount of power consumed depending on the precision of the power meter. In particular, when the amount of electricity consumed in operation is low (when stopped, etc.), the result may differ from the actual amount of power consumed.
- Please note that we bear no responsibility for any damage or problems that occur due to the software's distribution calculation, data loss, etc.
- The calculation result contains rounding errors.
- The software only supports the distribution calculation of power consumed by the air-conditioner. Please note the above when you use it.

4 Operating Environment

Item	Required Environment
OS	Windows 10, Windows 11
Microsoft Office *	Office 2013, 2016, 2019

* Only necessary if you wish to output reports in Excel format.

- Windows®, Excel® are trademarks or registered trademarks of Microsoft Corporation in the United States and other countries.
- All company names and product names that appear in this manual are trademarks or registered trademarks of their respective holders. In this manual such names are not indicated by ® or © marks.

5 Compatible System Controller

Software	Device name	Model
Energy Report Software 2	Touch Screen Controller (CT128/256 series)	BMS-CT256U-E/-TR (10.3.0.0 and later)
Energy Report Software		BMS-CT256U-E/-TR (Earlier than 10.3.0.0)

6 Glossary

Term	Meaning
System controller	Controller that monitors and controls indoor and outdoor units
Floor	Name of the floor such as "1st floor" or "2nd floor"
Tenant	Name of the tenant displayed on the system controller main unit such as "ABC store" or "Class room 3"
Area	Name of area such as "East" or "West"
Monthly report tenant	Name of tenant displayed on monthly report, daily report, or duration report
Indoor unit	Air conditioners and ON/OFF devices installed indoors
Outdoor unit	Outdoor unit connected to an indoor unit
Power distribution	To distribute the electric power measured by the power meter based on the operating information of the devices connected to the system controller
Refrigerant system	A group of indoor units installed on the same refrigeration cycle

7 Initial Settings

PC and Browser Settings

Please set up your PC as follows:

IP address / subnet mask	Set these so that the PC is on the same network as the system controller. (Example: System controller 192.168.2.80 / PC 192.168.2.90 / Subnet mask 255.255.255.0)
C drive	Ensure that you have 500 MB or more free space and start up as a user with read / write authority.

How to set up your PC IP address

1. Display the properties of the network you will use to connect to the system controller.
2. Check "Internet Protocol Version 4 (TCP/IPv4)" and click the [Properties] button.
3. Select [Use the following IP address:], set the IP address to 192.168.2.*** and the subnet mask to 255.255.255.0., then click the [OK] button. *

   * Enter an address that is different from the system controller's address for "***".

Notice

If your PC is set to use a proxy server, exclude the IP address of the System Controller.

Installing the Software

1. Connect the system controller to the PC and open your web browser.
2. Access [http://[destination IP address *]/touchscreencontroller/[language code]/download.html].

The language codes are as follows:

Language	Language Code	Language	Language Code	Language	Language Code
Japanese	JA	Russian	RU	Estonian	ET
English	EN	Turkish	TR	Latvian	LV
French	FR	Swedish	SV	Croatian	HR
German	DE	Finnish	FI	Slovak	SK
Italian	IT	Danish	DA	Slovene	SL
Spanish	ES	Norwegian	NO	Hungarian	HU
Portuguese	PT	Polish	PL	Czech	CS
Dutch	NL	Bulgarian	BG	Chinese	ZH
Greek	EL	Romanian	RO	Korean	KO

* IP address initial value: 192.168.2.80

3. Click the area shown in the red frame.

4. Save the file in accordance with the message shown by the browser.

5. Unzip the <setup.exe> file that you saved and install it.
   When installation is complete, a shortcut icon is created on the desktop.

8 Main Screens of This Software

Double-click

"Data analyzer" screen

Change ([Change display] on the menu bar)

"Report" screen

Notice

Click the minimize button to put the software in the task tray. Double-click the icon in the task tray to return the window to its previous size.

---

9 Startup and Initial Procedure

Start up the software.
When this software is started, a screen appears showing instructions and precautions for using it.
Select "Agree".
* When you first start up the software, the "Select Country" screen appears. Select the "Country" and click the [OK] button.

After starting up, the logon screen appears. Enter your "Username" and "Password", then click [Log on].
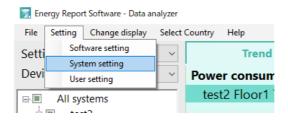
* When you start up the software for the first time you can log on with "Username" TCC and "Password" TCC.
After logging on, please register your username and password in the user settings. For details of the user settings, refer to P.35.

Troubleshooting
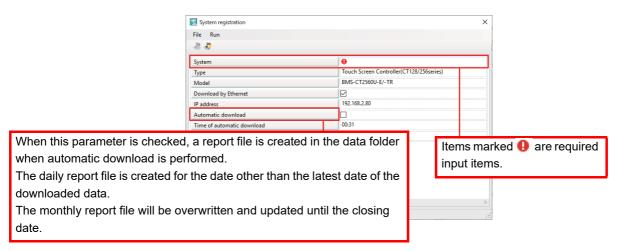
If you are unable to logon, refer to P.41.
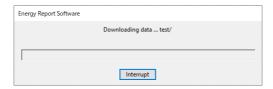
When you first start up the software, after logging on, the display shifts to the "Data analyzer" screen.
Click [System setting] on the [Setting] menu of the home screen.
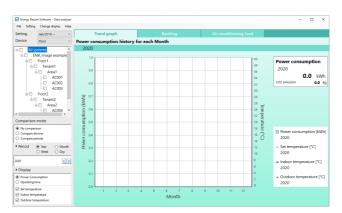
The "System registration" screen appears. Set each item and register the system.

When this parameter is checked, a report file is created in the data folder when automatic download is performed.
The daily report file is created for the date other than the latest date of the downloaded data.
The monthly report file will be overwritten and updated until the closing date.

Items marked 🛑 are required input items.

After you have saved the information on the "System registration" screen and closed the screen, downloading starts.

When downloading is complete, the display returns to the "Data analyzer" screen.

Troubleshooting
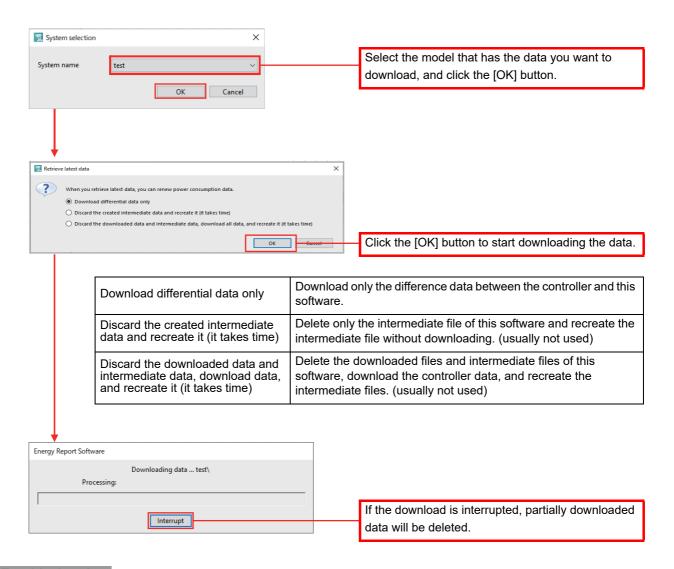
If you are unable to download, refer to P.41.

Updating Data
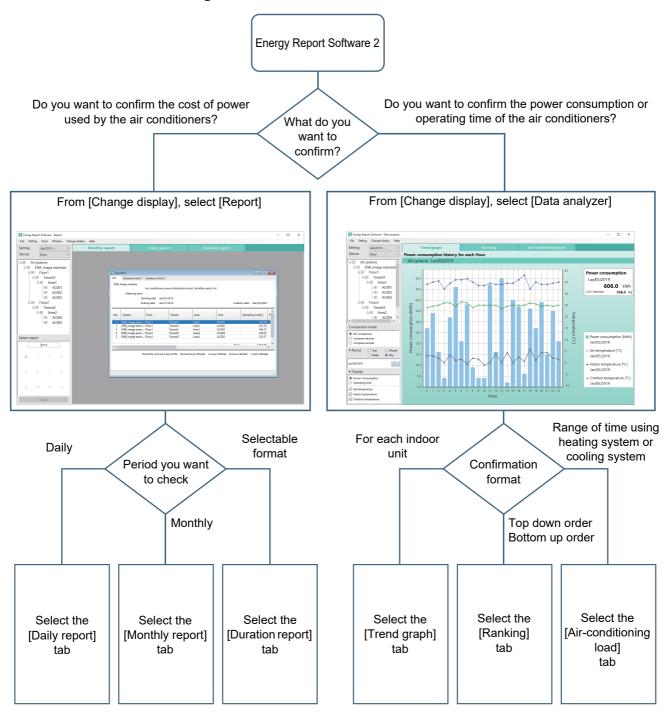
You can download the data that the system controller has aggregated and update the graph and report to be displayed.
Select [File]→ [Retrieve latest data]. A dialogue box appears.

Select the model that has the data you want to download, and click the [OK] button.

Click the [OK] button to start downloading the data.

Download differential data only	Download only the difference data between the controller and this software.
Discard the created intermediate data and recreate it (it takes time)	Delete only the intermediate file of this software and recreate the intermediate file without downloading. (usually not used)
Discard the downloaded data and intermediate data, download data, and recreate it (it takes time)	Delete the downloaded files and intermediate files of this software, download the controller data, and recreate the intermediate files. (usually not used)

If the download is interrupted, partially downloaded data will be deleted.

Troubleshooting

If you are unable to download, refer to P.41.

10 Summary of Screens for Each Mode

Energy Report Software 2

What do you want to confirm?

Do you want to confirm the cost of power used by the air conditioners?

Do you want to confirm the power consumption or operating time of the air conditioners?

From [Change display], select [Report]

From [Change display], select [Data analyzer]

Period you want to check

Daily

Selectable format

Monthly

Confirmation format

For each indoor unit

Range of time using heating system or cooling system

Top down order
Bottom up order

Select the [Daily report] tab

Select the [Monthly report] tab

Select the [Duration report] tab

Select the [Trend graph] tab

Select the [Ranking] tab

Select the [Air-conditioning load] tab

Data analyzer Screen

On the "Data analyzer" screen, you can create graphs from the data of the selected indoor units and view them on the screen. You can easily make comparisons against past data or in units of groups (such as floors or tenants). The data analyzer has three display modes: [Trend graph], [Ranking] and [Air-conditioning load].

Screen name	Description	Screen	Reference
Trend graph	With [Trend graph], you can display the power consumption or operating time of the indoor units selected in the device selection tree in a graph. You can choose from three comparison modes: [No comparison], [Compare devices] or [Compare periods].		P.20
Ranking	With [Ranking], you can display the ranking of the power consumption or operating hours of the indoor units selected in the device selection tree.		P.22
Air-conditioning load	With [Air-conditioning load], you can compare the total air-conditioning load of the indoor units selected in the device selection tree within the selected period. This is useful for checking at what level the installed indoor units are operating compared to their rated capacity. You can choose from three types of graphs depending on the "Comparison mode" in the menu: [No comparison], [Compare devices] or [Compare periods].		P.23

Report Screen

On the Report screen, you can use data from the selected indoor units to create monthly or daily reports, or reports that aggregate data from a selected period (Duration reports). You can also output aggregated reports in Excel, CSV, or PDF format.
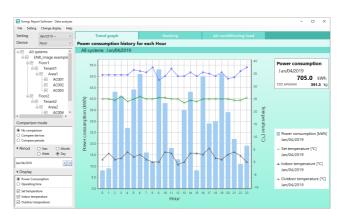
Screen name	Description	Screen	Reference
Monthly report	You can create and display a monthly report for each specified month.		P.26
Daily report	You can create and display a daily report for each specified day.		P.26
Duration report	You can create and display reports that cover the period from the selected starting date and time to the selected ending date and time.		P.26

11 Data Analyzer

In "Data analyzer" mode you can view graphs of the history of operating power consumption or operating time for the indoor units managed by the system controller. You can visually check the operating efficiency of the indoor units by making comparisons against past data from the same indoor units or comparing the operation data against other indoor units or in groups such as by floor or by tenant.

Also, if you have improved the way that the indoor units are used, such as by using low energy priority operation (Save operation or demand control) on the system controller side, or by changing the setting temperature depending on the situation, you can create a graph and check the energy-saving effect.
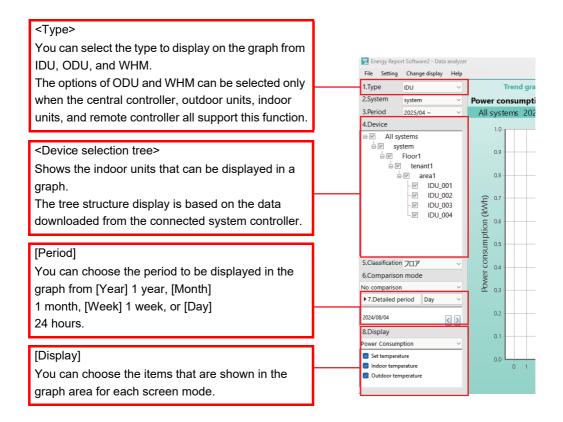
* The EER/COP display and some display functions for estimated power consumption are displayed only when the central controller, outdoor units, indoor units, and remote controller all support this function. Please check with each retailer for details on compatible models.

| Screen mode	Comparison mode	Description	Reference
Trend graph	No comparison	You can check the time spans when power consumption is high and investigate how efficiency is related to ambient temperature.	P.20
	Compare devices	Comparisons of units or groups are displayed as 3D graphs. You can also compare the operating time of different devices.	P.21
	Compare periods	You can compare the power consumption or operating time for a specific period. You can compare power consumption against the previous year or previous day.	P.22
Ranking	-	Displays the power consumption or operating time of the indoor units selected in the device selection tree as a ranking.	P.22
Air-conditioning load	No comparison	-	P.23
	Compare devices	Comparisons of units or groups are displayed in 3D. You can also compare the operating time of different devices.	P.23
	Compare periods	With Compare periods, you can compare the air-conditioning load for a certain period for specified units or groups. You can compare power consumption against the previous year or previous day.	P.24
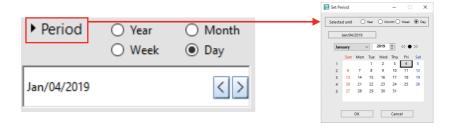
Detailed Description of the Data Analyzer Screen

Data Analyzer screen: Device selection tree, Period and Display

<Type>
You can select the type to display on the graph from IDU, ODU, and WHM.
The options of ODU and WHM can be selected only when the central controller, outdoor units, indoor units, and remote controller all support this function.

<Device selection tree>
Shows the indoor units that can be displayed in a graph.
The tree structure display is based on the data downloaded from the connected system controller.

[Period]
You can choose the period to be displayed in the graph from [Year] 1 year, [Month] 1 month, [Week] 1 week, or [Day] 24 hours.

[Display]
You can choose the items that are shown in the graph area for each screen mode.

Select the period to display in the graph

You can choose the period to display in the graph. Click [Period] to display the "Set Period" dialogue box.
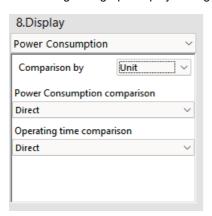

In [Compare periods] mode, the following dialogue box appears.

* In this software, week 1 means the first week of the year that starts with the [Calender start day of the week] set in [Software setting].

Changing the graph display

You can change the graph display settings.

Ranking comparison setting
You can change the detailed settings for [Ranking], [Power Consumption] and [Operating time].

You can choose from the following two types of [Power Consumption] comparison:
  • [Direct] Total power consumption of selected devices (groups)
  • [By unit amount value] Power consumption per horsepower of selected devices (groups)

You can choose from the following types of [Operating time] comparison:
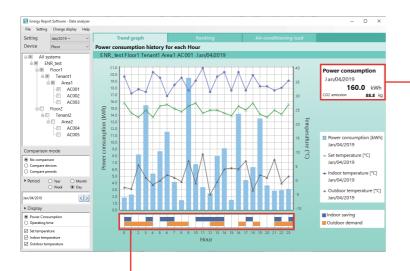 • [Direct] Total operating time of selected devices (groups)
  • [By value per Unit] Operating time (average) per unit of selected devices (groups)
  • [Maximum] Maximum operation time per unit of selected devices (groups)

Description of Screens

Trend graph

On the [Trend graph] screen, you can display a graph of the [Power Consumption] or [Operating time] of the indoor units selected in the device selection tree.

Comparison mode: [No comparison]

For [Power Consumption], both the graph total value and CO_2 emissions are shown to one decimal place when they are less than 1000.
For [Operating time], two decimal places are shown when the value is less than 1000.
Decimal places are not shown when the value is 1000 or above.
Also CO_2 emissions are not shown.

The operating state is only shown when only one indoor unit is selected in the device selection tree and when the Set Period unit is [Day]. This is described below.

- The time spans when the indoor unit is in <Save> mode are shown in blue.
- When the indoor unit is a multi-indoor unit, the time spans when the connected outdoor unit is in <Demand> mode are shown in orange.

Trend graph link function
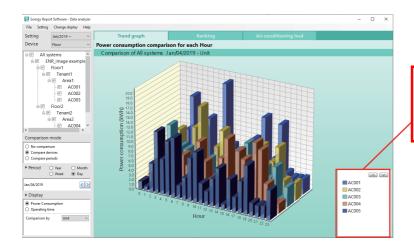
If you wish to view a detailed graph of the [Power Consumption] or [Operating time] shown in the graph, click on the bar of interest to view a detailed graph.
Refer to the table on the right for graphs that can be viewed.
Note that the settings for the displayed temperature graph cannot be changed.

Display graph	Graph that displays after clicking
[Year]	Clicked month
[Month]	Clicked day
[Week]	Clicked day
[Day]	No link function

Comparison mode: Compare devices
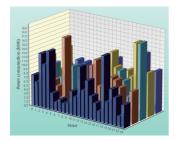
"Comparison mode": [Compare devices] displays a 3D graph that compares units or groups. You can also compare devices by operating time.
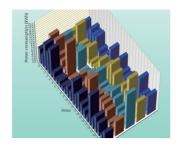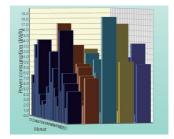
If you wish to change the display order of the 3D graph, choose the item by clicking it, then use the ⌃ ⌄ buttons to change the order.
Up to 8 items can be displayed.

Changing the perspective of the 3D graph

You can change the perspective of the 3D graph by holding down the left mouse button in the upper part of the graph and then moving the mouse.

Comparison mode: Compare periods

"Comparison mode": [Compare periods], you can compare [Power Consumption] or [Operating time] for a specific period. Compare the base data (grey graph) and comparison data (light blue graph).
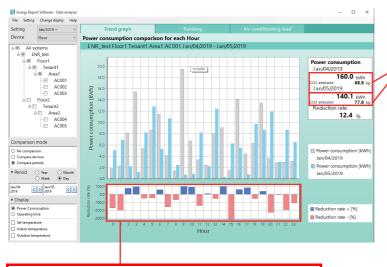

For [Power Consumption] both the graph total value and CO_2 emissions are shown to one decimal place when they are less than 1000.
For [Operating time] two decimal places are shown when the value is less than 1000. Decimal places are not shown when the value is 1000 or above. Also CO_2 emissions are not shown.
The upper red frame is the base data and the lower red frame is the comparison data. [*]

[*] If there is no base data or if it is 0, the reduction rate is displayed as "-".

[*] If the reduction rate is less than -999.9%, it is displayed as "-".

[*] If there is no comparison data, it is displayed as "-". If the data was zero, the reduction rate is displayed as 100%.

This area shows the reduction rate of the comparison data compared to the base data.
If the reduction rate is positive, the graph is shown in blue, and if it is negative it is shown in red.

Ranking

With [Ranking], you can display the ranking of the power consumption or operating hours of the indoor units selected in the device selection tree.

If you wish to display a trend graph of a unit or group shown as a ranking, click the unit or group item you wish to display.
The chosen unit or group is displayed as a trend graph. [*]

[*] Temperature graphs are displayed with the settings that were displayed previously in the trend graph.

You can change the settings of [Ranking]. For details, see P.19.
CO_2 emission display: When [Power Consumption] is selected as the main display item, the CO_2 emission value is displayed.
For details on changing the emission factor settings, see P.39.
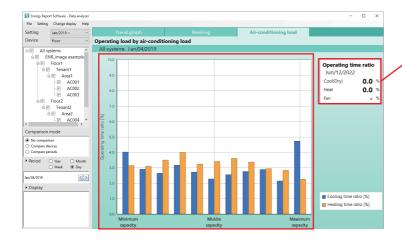
Air-conditioning load

Comparison mode: No comparison

The ratio to operating time is displayed as a bar graph. The contents are shown separately for the cooling system (blue) and the heating system (orange).

The operating time ratio for operating modes is shown for the selected time period.

"Cool" The total value of the operating time ratio of <Cool>, <Dry> and <Auto Cool>.

"Heat" The total value of <Heat> and <Auto Heat>.
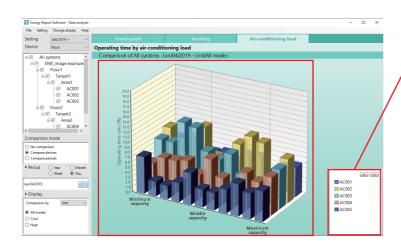
"Fan" The total value of <Fan>.

Vertical axis: "Operating time ratio"
Horizontal axis: Air conditioning load level
                 (up to 11 levels)

Comparison mode: Compare devices

"Comparison mode": In [Compare devices] a comparison of units or groups is shown as a 3D graph.

If you wish to change the display order of the 3D graph, choose the item by clicking it, then use the [⌃] [⌄] buttons to change the order. Up to 8 items can be displayed.

Vertical axis: "Operating time ratio"
Horizontal axis: Air conditioning load level
                 (up to 11 levels)

Comparison mode: Compare periods

"Comparison mode": In [Compare periods] the air-conditioning load for a certain period can be compared for specific units or groups.

Compare the base data (grey graph) and comparison data (light blue graph).

The operating time ratio for operating modes is shown for the selected time period.
"Cool" The total value of the operating time ratio of <Cool>, <Dry> and <Auto Cool>.
"Heat" The total value of <Heat> and <Auto Heat>.
"Fan" The total value of <Fan>.

The upper red frame is the base data and the lower red frame is the comparison data.

Vertical axis: "Operating time ratio"
Horizontal axis: Air conditioning load level
(up to 11 levels)
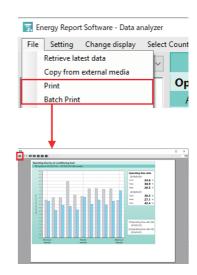
Data Analyzer

Print a graph
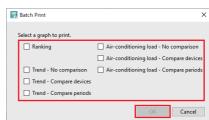
You can print graphs shown on the screen. (A printer must be connected to your computer.)

1. Select [Print] or [Batch Print] from [File] on the menu bar to display the Print preview screen.

2. Click the print button 🖨 (shown in the red frame). Print according to the printing method of the installed printer.

If you select [Batch Print], the Batch print screen appears. Select one or more item then click the [OK] button. The Print preview screen appears. Print according to step 2.
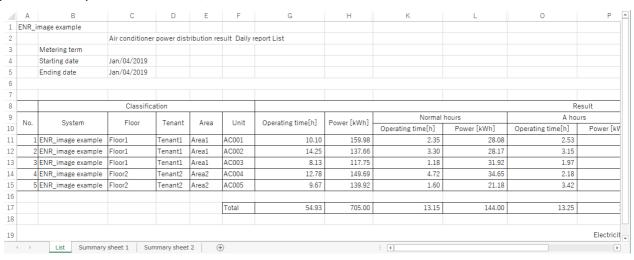
12 Reports

On the Report screen, reports are created based on the operating results of each indoor unit measured by the system controller.

In addition to the function to create Reports, there is a function to create Billing Schedules.
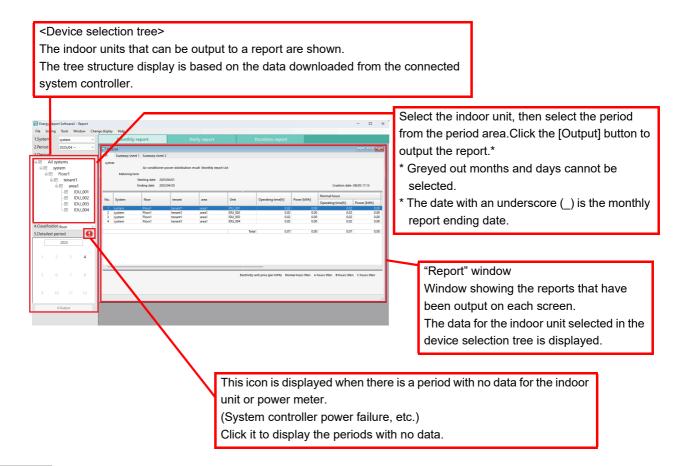
The function to create Reports calculates the charge for each indoor unit based on the amount of electricity used and the electricity unit price for each indoor unit.

Reports can be output Excel, CSV / TSV, or PDF file format.

Basic Operation Method

This section describes the basic operation method of the "Report" screen.

<Device selection tree>
The indoor units that can be output to a report are shown.
The tree structure display is based on the data downloaded from the connected system controller.

Select the indoor unit, then select the period from the period area.Click the [Output] button to output the report.*
* Greyed out months and days cannot be selected.
* The date with an underscore (_) is the monthly report ending date.

"Report" window
Window showing the reports that have been output on each screen.
The data for the indoor unit selected in the device selection tree is displayed.

This icon is displayed when there is a period with no data for the indoor unit or power meter.
(System controller power failure, etc.)
Click it to display the periods with no data.

Notice

When all settings are selected, an automatic download report is output. However, duration reports are not output.

Monthly report

Display the [Monthly report] screen and select the indoor unit from the device selection tree.

From the calendar, select the month for which you want to output a monthly report, then click the [Output] button.

Daily report

Display the [Daily report] screen and select the indoor unit from the device selection tree.

From the calendar, select the day for which you want to output a daily report, then click the [Output] button.
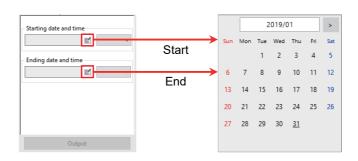
Duration report

If you want to view a report for a specific period, display the Duration report screen and click the icons shown in the red frames.

Select the starting date and time and ending date and time from the calendar that appears.

After you have selected the dates and times, click the [Output] button.[*]

*The starting time can be set in one hour increments from 00:00 to 23:00 and the end time in one hour increments from 01:00 to 24:00.

Report window

The reports that have been output on each screen are shown in the Report window.
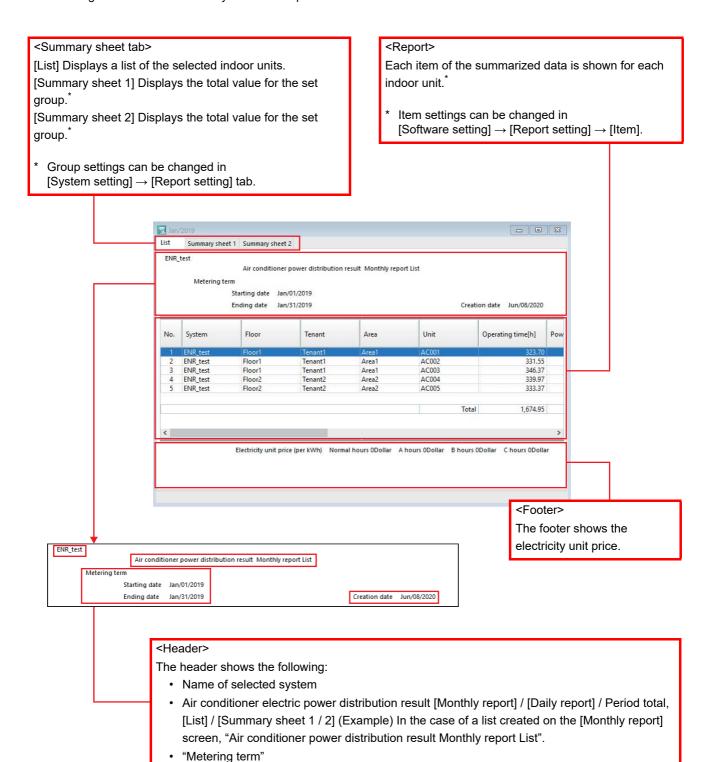The following describes the screen layout of the Report window.

<Summary sheet tab>

[List] Displays a list of the selected indoor units.

[Summary sheet 1] Displays the total value for the set group.[*]

[Summary sheet 2] Displays the total value for the set group.[*]

* Group settings can be changed in
[System setting] → [Report setting] tab.

<Report>

Each item of the summarized data is shown for each indoor unit.[*]

* Item settings can be changed in
[Software setting] → [Report setting] → [Item].

Jan/2019

| List | Summary sheet 1 | Summary sheet 2 |

ENR_test

Air conditioner power distribution result Monthly report List

Metering term

Starting date   Jan/01/2019

Ending date   Jan/31/2019   Creation date   Jun/08/2020

No.	System	Floor	Tenant	Area	Unit	Operating time[h]	Pow
1	ENR_test	Floor1	Tenant1	Area1	AC001	323.70	
2	ENR_test	Floor1	Tenant1	Area1	AC002	331.55	
3	ENR_test	Floor1	Tenant1	Area1	AC003	346.37	
4	ENR_test	Floor2	Tenant2	Area2	AC004	339.97	
5	ENR_test	Floor2	Tenant2	Area2	AC005	333.37	
					Total	1,674.95	

Electricity unit price (per kWh) Normal hours 0Dollar A hours 0Dollar B hours 0Dollar C hours 0Dollar

---

<Footer>

The footer shows the electricity unit price.

ENR_test

Air conditioner power distribution result Monthly report List

Metering term

Starting date   Jan/01/2019

Ending date   Jan/31/2019   Creation date   Jun/08/2020

<Header>

The header shows the following:

- Name of selected system
- Air conditioner electric power distribution result [Monthly report] / [Daily report] / Period total, [List] / [Summary sheet 1 / 2] (Example) In the case of a list created on the [Monthly report] screen, "Air conditioner power distribution result Monthly report List".
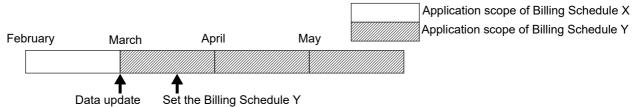- "Metering term"
- Report creation date

Billing Schedule

The Billing Schedule is a schedule that can be set when the charging rate is different for different time spans or days.
To use the Billing Schedule, it is necessary to save the Billing Schedule setting information and the Billing Schedule registration information.
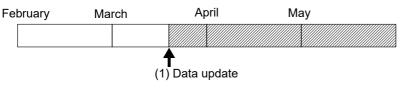
Notice

When you set the Billing Schedule, the setting content is applied to the data after the time of the last data update before the setting.

When setting the Billing Schedule, the scope to which it is applied varies depending on the time of the last data update before the setting.
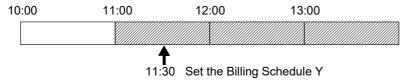Example: To apply the Billing Schedule Y from the time and date shown by the ↑ in the figure below, update the data (1) just before setting the Billing Schedule Y. Then, set the Billing Schedule Y (2).

In this software, the power consumption and operating time distribution is calculated based on the Billing Schedules set for each hour. If a Billing Schedule has been set or changed, the calculation is performed again according to the set schedule from the "00" minutes of the hour of the last data update before the Billing Schedule has been set.
Example: If you have set the Billing Schedule Y at 11:30, the time span from 11:00 to 12:00 is calculated with the Billing Schedule Y.

In the Billing Schedule you can set time spans as "A / B / C / Normal hours"

Example: If you set 09:00 to 12:00 as "A hours", 13:00 to 18:00 as "B hours", and 18:00 to 21:00 as "C hours", the billing time spans for one day will be as follows.
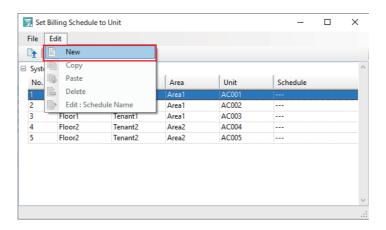

You can set the daytime charging rate for B hours and the night-time charging rate for C hours.
For details on setting the charging rate, refer to P.39.

The procedure for setting the Billing Schedule is as follows:
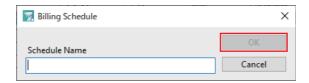(1) Download the system controller settings
   Download the settings for the system controller.
(2) Set Billing Schedule to Unit
   Register the Billing Schedule to be used for each indoor unit and set the Billing Schedule.
(3) Create Billing Schedule
   If you want to register a regular weekly schedule and a Billing Schedule that is different from the weekly schedule, create a schedule for a Special Day.

How to Set the Billing Schedule
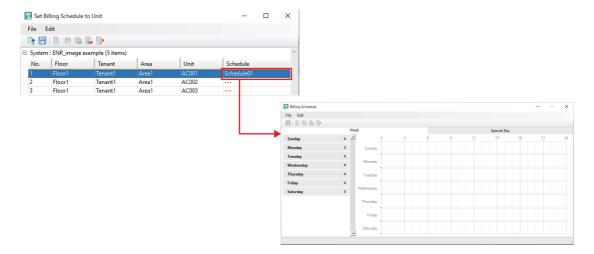
Select the device for which you want to set the Billing Schedule and select [Edit] → [New] on the menu bar or click the [icon] icon to display the Billing Schedule name input dialogue box.

Enter the Billing Schedule name in the Billing Schedule name input dialogue box and click the [OK] button.

Double-click on the name of one of the registered Billing Schedules to display the Billing Schedule creation screen.

Creating a Billing Schedule

Select the day of the week or the Special Day for which you want to create a schedule, and select [Edit] → [New] on the menu bar or click the [icon] icon.

After clicking, the pop-up screen for registering the schedule time appears as shown below. After setting the start time and end time, select either the A, B, or C hours time span and click the [OK] button.[*]
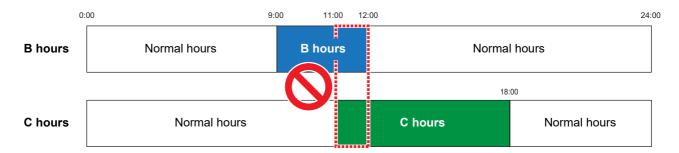
* Multiple time spans cannot be set at the same time. Hours not included in A / B / C hours will be designated as Normal hours.
* As shown in the figure below, if the set schedules of A / B / C hours overlap, they cannot be set.

(Example) B hours 09:00 to 12:00
             C hours 11:00 to 18:00
             In the above case of schedule setting, the hours cannot be set because the time from 11:00 to 12:00 overlaps.
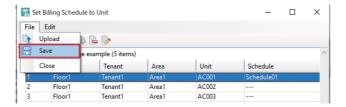
For a Special Day, select the date on the calendar after setting the Billing Schedule.

Saving Billing Schedule settings

After creating the Billing Schedule, select [File] → [Save] on the menu bar or click the 💾 icon to save the settings.

After that, select [File] → [Save] on the menu bar or click the 💾 icon to save the settings for the Billing Schedule created on the Billing Schedule registration screen.

Copy Billing Schedule
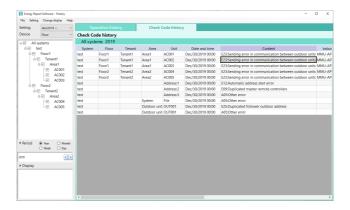
Select the row in which the schedule is registered on the Billing Schedule registration screen, and copy it by selecting [Edit] → [Copy] on the menu bar or click the 📄 icon. After that, paste it by selecting [Edit] → [Paste] on the menu bar or click the 📋 icon.*

* When copying the Billing Schedule, be sure to create the Billing Schedule before copying it on the Registration screen. If you copy without creating a Billing Schedule, changes in the schedule of the copy origin will not be reflected in the copy destination.

13 History
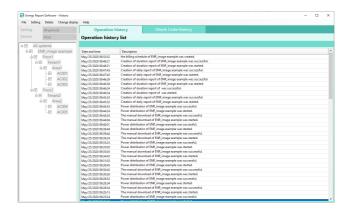
Check Code History

You can display failures that have occurred in a list, including currently occurring ones. This can be used for grasping the status of the site such as investigating the cause of a failure and the recovery status.

Operation History

The Operation history screen shows the history of the operations performed in the software.

History Screen Menu Bar

This section describes the menu bar that is only displayed on the "History" Screen.

It is an item in the [Delete] menu bar.
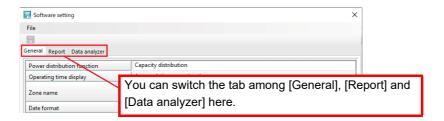
Item	Function	Remark
Delete selected history	Delete the operation history for the selected row.	Only the operation history can be deleted.
Delete all	Delete all operation history.	

14 Various Settings

Software Setting
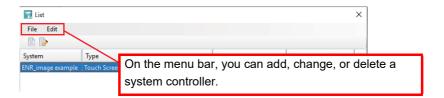
This screen is for adjusting detailed settings related to the software. Three tabs are displayed: [General], [Report] and [Data analyzer].
For details of these items, see P.37.

You can switch the tab among [General], [Report] and [Data analyzer] here.
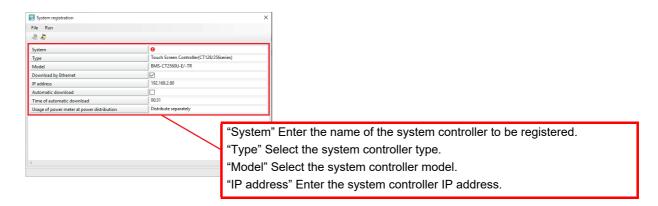
System Setting Screen

In the system settings, you can register and set the system controller to which the software is connected.

On the menu bar, you can add, change, or delete a system controller.

System Registration Screen

On the "System Registration" screen, you can register the settings of the system controller connected to the software.

System registration	
File Run	
System	🔴
Type	Touch Screen Controller(CT128/256series)
Model	BMS-CT2560U-E/-TR
Download by Ethernet	☑
IP address	192.168.2.80
Automatic download	☐
Time of automatic download	00:31
Usage of power meter at power distribution	Distribute separately

"System" Enter the name of the system controller to be registered.
"Type" Select the system controller type.
"Model" Select the system controller model.
"IP address" Enter the system controller IP address.

Checking the Connection on the System Registration Screen

You can check the connection with the system controller by selecting [Run] → [Check the Connection] on the menu bar or click the 🔧 icon. The images below show the display when the connection was successfully confirmed and when the connection failed.

Energy Report Software	✕
ℹ️ The connection confirmation finished normally.	
	OK

Normal

Energy Report Software	✕
❌ Connection failed.	
	OK

Error (example)

Troubleshooting

If the connection check fails, refer to P.41.
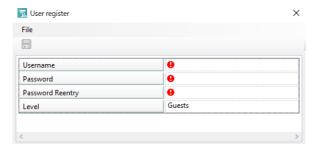
User Setting

On the User setting screen, you can set or change the username and password used to log on to the software.

Select [Edit] → [New] on the menu bar or click 📄 icon to display the "User register" screen.

User Register Screen

On the "User register" screen, you can input and register user information.
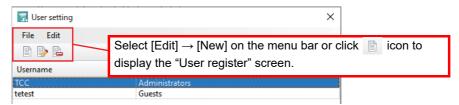

Troubleshooting

Table of User Levels

The table below describes the differences between the "Administrators" and "Guests" levels which are set during user registration.

Function		Administrators	Guests
Log on		✓	✓
Report	Monthly report	✓	✓
	Daily report	✓	✓
	Duration report	✓	✓
	Billing Schedule	✓	-
Data analyzer	Trend Graph	✓	✓
	Ranking	✓	✓
	Air conditioning load	✓	✓
History	Check Code history	✓	✓
	Operation history	✓	✓ (Cannot be deleted)
Software setting		✓	-
System setting		✓	-
User setting		✓	-
Help		✓	✓
Version		✓	✓

15 Troubleshooting

When Adjusting Detailed Settings or Making Changes

What you want to set	Screen	Explanation
I want to output a data analyzer graph as an image.	"Data analyzer" screen → Menu bar [File] → [Capture]	Select the item to export the graph screen as an image. The save destination is "(Data save folder)\user\(log on username folder)\capture". You can confirm the data storage folder location at [Software setting] > [General] tab > [Data save folder].
I want to paste a data analyzer graph to another application.		Select the item and press [CTRL] + V or right-click and select [Paste] to paste to the desired location in the other application.
I want to export a graph as a CSV file.	"Data analyzer" screen → Menu bar [File] → [Export data]	Select the item. The "Save As..." dialogue box appears. Give the item a name and save it.
I want to save the graph display settings.	"Data analyzer" screen → Menu bar [File] → [Save settings]	You can save the graph display settings. Select the item. The "Save As..." dialogue box appears. Give the item a name and save it.
I want to apply the saved graph display settings.	"Data analyzer" screen → Menu bar [File]→ [Save settings]	Select the item. The "Open" dialogue box appears. Select the saved graph display setting file. The saved settings are applied.

What you want to set	Screen	Explanation
I want to download the system controller data using USB flash drive.	"Report" screen → Menu bar [File] → [Copy to external media]	The selection screen for the data exported from the system controller to the USB flash drive appears. From among the folders saved in the USB flash drive connected to the PC, the UsbExport_yyyymmddHHMMSS folder appears. yyyy: year mm: month dd: day Select the exported data and click the [OK] button to display graphs and reports. For the procedure to export data from the system controller to a USB flash drive, refer to the instruction manual for the system controller.
I want to change the zone names.	[Software setting] → [General] tab	You can change zone names by directly entering them in the "Zone name". • [Zone 1] (default: [Floor]) • [Zone 2] (default: [Tenant]) • [Zone 3] (default: [Area])
I want to change the date format.		You can change this from the "Date format".
I want to change the temperature units.		You can select from the following two units in the "Temperature settings". • °C • °F
I want to change the save location of downloaded data.		You can change this from the "Data save folder".
I want to change the language.		Select a language from the "Language". After selecting, restart the software.

What you want to set	Screen	Explanation
I want to select the file format of the monthly or daily report to be output.	[Software setting] → [Report] tab	You can set the following three types of file format in the "Report file format". • csv • xlsx • pdf
I want to change the items displayed in the Report section of the Report window.		In "Item" you can select from the following eight items to display in "List", "Summary sheet - 1" or "Summary sheet - 2". • [Operating time] • [Electric power] • [Charge] • [Charge including tax] *It cannot be selected in "List". • [Normal hours display] • [A hours display] • [B hours display] • [C hours display]
I want to select the group to be summarized in [Summary sheet 1].	[Software setting] → [Report] tab	You can select from "Categories of Summary sheet - 1". You can select from [Floor], [Tenant], [Area] and [Refrigerant system]. You can only select [Refrigerant system] when [Proportion within refrigerant system] is selected as the distribution result.
I want to select the group to be summarized in [Summary sheet 2].		You can select from "Categories of Summary sheet - 2". You can select from the items other than the item selected in "Categories of Summary sheet - 1" or "None".
I want to change the currency in which the charge is displayed.		You can change the currency displayed in the "Currency name".
I want to show the charge with decimal places. Or, I do not want to show decimal places.		You can select from the following two types in the "Subordinate currency unit". • [None] • 1/100
I want to set the tax rate.		You can set the tax rate to be applied to the charge in the "Tax rate".

What you want to set	Screen	Explanation
I want to output a report of the usage rate rather than the electric power of each indoor unit.	[Software setting] → [Report] tab	You can select from the following two types in the "Distribution result". • [Electric power] • [Proportion within refrigerant system]* * It displays the percentage that each indoor unit is using in the same refrigerant system. The usage rate changes depending on the set temperature and the indoor temperature.

I want to change the operating time display or units.		You can select from the following three types in the "Operating time format".
		• [Hour]
		• [Hour and minute]
		• [Minute]
		(Example) When operating for 1 hour
		         Hour: 1 [h]
		         Hour and minute: 1 [h] 00 [m]
		         Minute: 60 [m]

I want to set the unit price for the electricity consumed during normal hours and A / B / C hours.		You can set the electricity bill unit price for each time span from "Electricity bill unit price for 1 kWh" in "Charging rate settings".

I want to display an electric power graph without using a power meter.	[Software setting] → [Data analyzer] tab	You can display the estimated power consumption of each indoor unit by setting in the [Electric power kWh] field.
		* There are two methods to calculate the estimated kW: Method A and Method B. Method B has two variations: one calculates the estimated kW only for the outdoor unit (ODU), and the other calculates it for both the outdoor and indoor units (ODU + IDU).
		  Method A: This controller calculates the power consumption of each unit.
		  Method B: Each unit calculates its own power consumption.
		* Some outdoor units do not support the calculations of the estimated power consumption.
		* If an electricity meter is connected, do not check this field. The graph for power consumption may not be displayed correctly. The options of [Estimated kWh-Type B (ODU)] and [Estimated kWh-Type B (ODU+IDU)] can be selected only when the central controller, outdoor units, indoor units, and remote controller all support this function.

I want to change the month comparison setting.		You can select from the following two types in the "Month comparison setting". • [Compare the same dates] • [Shift the dates to align the days of the week]
I want to set the CO_2 emission factor.		You can set this by directly inputting in the "CO_2 emission factor setting [kg/kWh])".

I want to automatically download data from the system controller.	[System setting] → [System registration] screen	You can set this in the "Automatic download". * Notes on the Automatic download feature Automatic download is executed only when the PC on which the software is installed is running. If the controller setup file has been changed using the Setup file creation software 2 (SFC2) or the Section setting software (SCS), the report files for the day and the month of the change are separated as follows. Daily report file name_01.extension (before the change) Daily report file name_02.extension (after the change) **13:00** Change in the setup files **00:00** **24:00** Setup file 1 Setup file 2 Report file_01.extension Report file_02.extension Setup file 2 Report file (no underscore).extension
I want to set the time for Automatic download.		You can set the time for Automatic download in the "Time of automatic download".
To change the setup file		1. Output the required reports before the change. 2. Upload the setup file after the change. 3. Reports are created based on the setup file after the change from this point.

When a Problem Occurs

Phenomenon	No.	Question	Items to check or notes
I cannot install the software.	1	Are you using the specified OS on the PC?	Windows 10 and Windows 11 are supported.
	2	Does the logged-in Windows user account have administrator privileges?	This software cannot be installed with an account that does not have administrator privileges. Please install with an account that has administrator privileges.
	3	Does your computer have enough free space?	This software cannot be installed if there is not enough free space. Increase the free space to 500 MB or more before attempting to install the software.
Logon failed.	4	Are the username and password correct?	You cannot log on if the username or password is incorrect. The username and password are case-sensitive. If you registered them with upper-case letters, you must enter them in upper-case letters.
Data download failed. Connection check failed.	5	Did you check the connection with the PING button?	Check the connection referring to P.34. If it fails, check 6, 7, and 8. If you can connect, check 9 and 10.
	6	Is the LAN cable connected?	Are the system controller and LAN cable connected?
	7	Did you change the IP address of the system controller?	If you have changed the IP address of the system controller, you must also change the system registration information.
	8	Have you set the IP address of your PC?	Check the network settings of your PC.
	9	Are the details of the connected model correct?	Check the registered type and model on the System registration screen.
	10	Is the port open?	Check if the port described in P.8 is open.
	11	After trying 5 to 10, are you still unable to download or upload?	If the problem is not resolved even after trying the above items, please contact your PC or network administrator.
I cannot register user information.	12	Did you enter a username that has already been registered?	You cannot register the same username twice. Please register with a different username. Also, you cannot register with a username that only includes numbers.

Phenomenon	No.	Question	Items to check or notes

The layout of the device selection tree has changed.	13	Did you change the system configuration?	If you change the system configuration during operation, such as by adding or deleting indoor units, the tree layout may also change. For this reason, you can switch the tree layout and display data by selecting the set period for the tree layout from the combo box.
			
			If there are installations with different configurations within the selected period of the graph, a combo box will appear above the tree.
			* If there is no change in the configuration, the combo box is not displayed.
			
			1.Type IDU
			2.System system
			3.Period All periods
			4.Device
			All systems
			  system
			    Floor1
			      tenant1
			        area1
			          IDU_001
			          IDU_002
			          IDU_003

I do not know what the save destination is for output report files.	14	Check [Software setting] → [General] tab → Data save folder	The save destination for report files is "(Data save folder)\report\". The files are separated as follows depending on the output method. Automatic reports: (Data save folder)\user\(log on username folder)\report\auto\(system name)\ Manual reports: (Data save folder)\user\(log on username folder)\report\manual\ The files are further separated as follows. Monthly reports: Saved in the Month folder Daily reports: Saved in the Day folder Duration reports: Saved in the Duration folder
The report output button is not enabled.	15	Have you selected an indoor unit in the device selection tree?	Select one or more indoor units to output a report.
The tenant name is different in the tree view and the report view.	16	—	The tenant displayed in the tree view is the tenant name displayed on the system controller. The tenant name displayed in monthly, daily, and duration reports is the "Monthly report tenant name" for displaying reports. If you want to change the name, use the section change software. For details, refer to the instruction manual of the section change software.

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JamesNK_Newtonsoft.Json

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Revision record

Number	The contents of modification	Chapter	Date
First issue	—	—	Nov., 2020
Revision 1	Add item to troubleshooting.	4 Troubleshooting	Dec., 2021
	Post "About L20 (Duplicated central control addresses) Warnings" from page 51 to page 62.	4 Troubleshooting	
Revision 2	Added DN operating procedure for outdoor units	3-5. Outdoor DN settings	Oct., 2022
	Updated list of inspection codes	4 Troubleshooting	
	Added explanation for ENR2 and SCS	—	
	Added table of differences in functions of each software version	1-1. Function list	
Revision 3	Updated Owner's Manual	—	Apr., 2023
Revision 4	Updated function list and function difference table	1-1.Function list	Oct., 2023
	Added humidity, CO$_2$, and PM2.5 related functions	1-2.Basic Usage	
	Added descriptions of Multi-launcher software	1-6.Remote monitoring	
	Added note on System cooperation defrosting settings	3-5.Outdoor DN settings	
	Added note on System cooperation defrosting settings Updated each Owner's Manual and Installation Manual	—	
Revision 5	Corporation name change	—	May, 2024
Revision 6	Changed the function name "flap" to "Wind direction (up / down)"	1 Product Overview	Oct., 2024
	Added "Wind direction (left / right)" to the function list	1-1. Function list	
	Added the schedule name editing function	1-3. Scheduled functions	
	Added notes on the EER/COP display and Estimated kW display functions	1-5. Energy Report Software 2	
	Updated the troubleshooting instructions and the check code list	4 Troubleshooting	
	Updated the Owner's Manual and Installation Manual for each model	—	